



AGENDA FOR THE EXECUTIVE

Members of the Executive are summoned to attend a meeting to be held in Committee Room 4, Town Hall, Upper Street, N1 2UD - Islington Town Hall on **18 October 2018 at 7.00 pm.**

Lesley Seary
Chief Executive

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Despatched : 10 October 2018

Membership

Councillor Richard Watts
Councillor Janet Burgess MBE
Councillor Joe Caluori
Councillor Kaya Comer-Schwartz
Councillor Andy Hull

Councillor Asima Shaikh
Councillor Diarmaid Ward
Councillor Claudia Webbe

Portfolio

Leader of the Council
Executive Member Health and Social Care
Executive Member Children, Young People and Families
Executive Member for Community Development
Executive Member Finance, Performance and Community Safety
Executive Member for Economic Development
Executive Member for Housing and Development
Executive Member for Environment and Transport

Quorum is 4 Councillors

Please note

It is likely that part of this meeting may need to be held in private as some agenda items may involve the disclosure of exempt or confidential information within the terms of Schedule 12A of the Local Government Act 1972. Members of the press and public may need to be excluded for that part of the meeting if necessary.

Details of any representations received about why the meeting should be open to the public - none



Declarations of interest:

If a member of the Executive has a **Disclosable Pecuniary Interest*** in an item of business and it is not yet on the council's register, the Councillor **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent. Councillors may also **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency. In both the above cases, the Councillor **must** leave the room without participating in discussion of the item.

If a member of the Executive has a **personal** interest in an item of business they **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but may remain in the room, participate in the discussion and/or vote on the item if they have a dispensation from the Chief Executive.

- *(a) Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.
- (b) Sponsorship** - Any payment or other financial benefit in respect expenses in carrying out duties as a member, or of election; including from a trade union.
- (c) Contracts** - Any current contract for goods, services or works, between the Councillors or their partner (or a body in which one has a beneficial interest) and the council.
- (d) Land** - Any beneficial interest in land which is within the council's area.
- (e) Licences** - Any licence to occupy land in the council's area for a month or longer.
- (f) Corporate tenancies** - Any tenancy between the council and a body in which the Councillor or their partner have a beneficial interest.
- (g) Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

NOTE: Public questions may be asked on condition that the Chair agrees and that the questions relate to items on the agenda. No prior notice is required. Questions will be taken with the relevant item.

Requests for deputations must be made in writing at least two clear days before the meeting and are subject to the Leader's agreement. The matter on which the deputation wants to address the Executive must be on the agenda for that meeting.

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G.	Urgent non-exempt matters	
	Any non-exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.	
H.	Exclusion of press and public	
	To consider whether to exclude the press and public during discussion of the remaining items on the agenda, in view of their confidential nature, in accordance with Schedule 12A of the Local Government Act 1972.	
I.	Confidential / exempt items for information	
J.	Urgent Exempt Matters	
	Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.	

The next meeting of the Executive will be on 29 November 2018

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Agenda Item 3

London Borough of Islington

Executive - 6 September 2018

Minutes of the meeting of the Executive held at Committee Room 4, Town Hall, Upper Street, N1 2UD - Islington Town Hall on 6 September 2018 at 7.00 pm.

Present: **Councillors:** Watts, Burgess, Caluori, Comer-Schwartz, Hull, Shaikh, Ward and Webbe

Councillor Richard Watts in the Chair

538 LEADER'S ANNOUNCEMENTS

The Leader of the Council welcomed everyone to the meeting and requested a moments silence in memory of former Councilors Gary Doolan and George Durack.

Gary was a formidable fighter for the rights of working people, was instrumental in bringing the Housing Repairs service back in house and the introduction of Free School Meals. He worked tirelessly for the interests of local residents as a Ward Councillor and did the same thing nationally in his work for the GMB. He made a difference in people's lives across the borough and across the country. Our thoughts are with his family at this difficult time.

George Durack, was a Freedom of the Borough recipient, a World War II veteran, a former Councillor and a pensioners champion and he will be very sadly missed.

The announcement was followed by a moments silence.

539 APOLOGIES FOR ABSENCE

There were no apologies for absence.

540 DECLARATIONS OF INTEREST

None.

541 MINUTES OF PREVIOUS MEETING

RESOLVED:

That the Minutes of the meeting on 19 July 2018 be confirmed as a correct record and the Chair be authorised to sign them.

542 DESIGNATION OF FINSBURY PARK AND STROUD GREEN NEIGHBOURHOOD AREA AND FORUM

A number of members of the public were present for this item and the Chair agreed it would be considered before the remaining items of business.

RESOLVED:

- 2.1 That the summary of responses to the consultation on the applications for the Finsbury Park and Stroud Green Neighbourhood Area and Neighbourhood Forum (Appendix 8 of the report) be noted.
- 2.2 That a boundary be designated for the Finsbury Park and Stroud Green Neighbourhood Area, as identified in Appendix 1 and Appendix 7 of the report, pursuant to Section 61G and 61I of the Town and Country Planning Act (1990) in so far as that area is within the London Borough of Islington (subject to and following the comparable determination by the London Borough of Hackney and the London Borough of Haringey) be agreed.
- 2.3 That the designation of the Finsbury Park and Stroud Green Neighbourhood Forum, as set out in Appendix 1 of the report, pursuant to Section 61F of the Town and Country Planning Act (1990) (subject to and following the comparable determination by the London Borough of Hackney and the London Borough of Haringey) be agreed.

Reason for decision – To fulfil the statutory obligation to agree to the designation.

Other options considered – none other than as specified in the report.

Conflicts of interest/dispensations granted – none.

543 FINANCIAL POSITION AS AT 31 JULY 2018

RESOLVED:

- 2.1 That the forecast revenue outturn for the General Fund (Table 1 of the report) of a gross overspend of £1.3m, before taking into account the ongoing corporate contingency budget of £2m (Paragraph 3.1 of the report) be noted.
- 2.2 That the breakdown of the forecast General Fund outturn by individual variance at Appendix 1 of the report and by service area at Appendix 2 of the report, be noted.
- 2.3 That the HRA forecast is a net break-even position (Section 5, Table 1 of the report) be noted.
- 2.4 That the allocation of one-off contingency funding, to improve the Council's overall financial resilience by replenishing the Council's General Fund balances back to the previous level of 5% of the net budget requirement over the medium term; and to provide capital contingency funding for known budget pressures and risks in the agreed capital programme (Paragraph 3.3 of the report) be agreed.
- 2.5 That the latest capital position with forecast capital expenditure of £151.2m in 2018-19 be noted and the re-profiling of capital resources between 2018-19 and future financial years (Paragraphs 6.1-6.4, Table 2 and Appendix 3 of the report) be agreed.
- 2.6 That the summary of the latest Section 106 and Neighbourhood Community Infrastructure Levy (CIL) balances by ward at Appendix 4 of the report, be noted.

Reason for decision – to allow Councillors to monitor the budget.

Other options considered – none other than as specified in the report.

Conflicts of interest/dispensations granted – none.

544 **EFFECTIVENESS OF HOUSING COMMUNICATIONS - EXECUTIVE MEMBER'S RESPONSE TO THE HOUSING SCRUTINY COMMITTEE'S RECOMMENDATIONS**

Councillor Ward thanked the Scrutiny Committee for their work and a very good report. Councillor Ward advised that ideas for improving housing communications are very welcome.

RESOLVED:

- 2.1 That the responses to the recommendations made by the Housing Scrutiny Committee set out in Section 4 of the report and progress to date be noted.
- 2.2 That officers will report back on progress to the Housing Scrutiny Committee in 12 months' time be noted.

Reason for decision – to respond to the Housing Scrutiny Committee's recommendations.

Other options considered – none other than as specified in the report.

Conflicts of interest/dispensations granted – none.

545 **AFFORDABLE WORKSPACE STRATEGY**

RESOLVED:

- 2.1 That the draft Affordable Workspace Strategy as outlined in this report and attached at Appendix 1 to the report, be adopted.
- 2.2 That the Corporate Director of Environment and Regeneration be authorised to make minor amendments to the document prior to its publication, in consultation with the Executive Member for Economic Development, be agreed.

Reason for decision – to further the Council's ambitions of delivering a fairer Islington and an inclusive economy.

Other options considered – none other than as specified in the report.

Conflicts of interest/dispensations granted – none.

546 **VULNERABLE ADOLESCENTS SCRUTINY - EXECUTIVE MEMBER'S RESPONSE TO THE CHILDREN'S SERVICES SCRUTINY COMMITTEE'S RECOMMENDATIONS**

Councillor Caluori thanked the Committee for their work on an excellent scrutiny in a high priority area.

RESOLVED:

- 2.1 That the Executive responses to the recommendations of the Children's Services Scrutiny Committee as set out in section 4 of the report be agreed.
- 2.3 That officers report back on progress to the Children's Services Scrutiny Committee in one year's time be agreed.

Reason for decision – to respond to the Children's Services Scrutiny Committee's recommendations.

Other options considered – none other than as specified in the report.

Conflicts of interest/dispensations granted – none.

547 **PROCUREMENT STRATEGY FOR MENTAL HEALTH HIGH SUPPORT ACCOMMODATION SERVICE**

RESOLVED:

- 2.1 That the procurement strategy for Mental Health High Support Accommodation as outlined in the report be agreed.

- 2.2 That authority to award the contract be delegated to the Corporate Director of Housing and Adult Social Services in consultation with the Executive Member for Health and Social Care be agreed.

Reason for decision – to enable the service to be delivered successfully with a focus on outcomes.

Other options considered – none other than as specified in the report

Conflicts of interest/dispensations granted – none.

548 **THE LONDON CIV - REVIEW OF GOVERNANCE ARRANGEMENTS**

RESOLVED:

- 2.1 That the new governance arrangements for the London CIV as summarised in paragraph 4 of the report and set out in the letter from the Chief Executive of the London CIV and the chief Executive of London Councils in the exempt Appendix, be agreed.

- 2.2 That the revocation of the delegation of functions to the Pensions CIV Joint Committee under the London Councils Governing Agreement approved by the Executive on 3 April 2014 viz: “those functions of the Council necessary for the proper functioning of the ACS Operator, including the effective oversight of the ACS Operator and the appointment of Directors” and that the Acting Director of Law and Governance be authorised to sign the necessary notice on behalf of the Council be agreed.

Reason for decision – to enable the new arrangements for the London CIV to be put in place.

Other options considered – none other than as considered in the report.

Conflicts of interest/dispensations granted – none.

549 **THE LONDON CIV - REVIEW OF GOVERNANCE ARRANGEMENTS - EXEMPT APPENDICES**

That the information in the exempt appendix to agenda item G9 be noted (see Minute 548 for details).

MEETING CLOSED AT 7.20 pm

CHAIR



Report of: Executive Member for Finance, Performance and Community Safety

Meeting of:	Date	Ward(s)
Executive	18 October 2018	All

FINANCIAL MONITORING 2018-19 MONTH 5

1. SYNOPSIS

- 1.1 This report presents the forecast outturn position for 2018-19 as at 31st August 2018. Overall, there is a forecast gross General Fund overspend of £1.2m, before taking into account the ongoing corporate contingency budget of £2m.
- 1.2 The Housing Revenue Account (HRA) is forecast to break-even over the year.
- 1.3 It is forecast that £155.0m of capital expenditure will be delivered in 2018-19.

2. RECOMMENDATIONS

- 2.1. To note the forecast revenue outturn for the General Fund (**Table 1**) of a gross overspend of £1.2m, before taking into account the ongoing corporate contingency budget of £2m. (**Paragraph 3.1**)
- 2.2. To note the breakdown of the forecast General Fund outturn by individual variance at **Appendix 1** and by service area at **Appendix 2**.
- 2.3. To note that the HRA forecast is a net break-even position. (**Section 5, Table 1**)
- 2.4. To note the latest capital position with forecast capital expenditure of £155.0m in 2018-19. (**Section 6, Table 2, and Appendix 3**)
- 2.5. To note the summary of the latest Section 106 and Neighbourhood Community Infrastructure Levy (CIL) balances by ward at **Appendix 4**.

3. REVENUE POSITION: SUMMARY

- 3.1. A summary position of the General Fund and HRA is shown in **Table 1**, a breakdown by individual General Fund variance in **Appendix 1** and a breakdown by General Fund and HRA service area in **Appendix 2**.

Table 1: 2018-19 General Fund and HRA Month 5 Forecast

	Forecast Over/(Under) Spend (£000)
<u>GENERAL FUND</u>	
Resources	(585)
Chief Executive's Department	(99)
Children's, Employment and Skills (excluding DSG)	0
Environment and Regeneration	1,915
Housing and Adult Social Services	38
Public Health	0
DIRECTORATE TOTAL	1,269
Corporate Items	(37)
GROSS OVER/(UNDER) SPEND	1,232
<u>HOUSING REVENUE ACCOUNT</u>	
NET (SURPLUS)/DEFICIT	0

4. GENERAL FUND

Resources Department (-£0.6m)

- 4.1. The Resources Department is forecasting an underspend of (-£0.6m) over the financial year with the key variances detailed in **Appendix 1**.

Chief Executive's Department (-£0.1m)

- 4.2. The Chief Executive's Department is forecasting an underspend of (-£0.1m) with key variances set out in **Appendix 1**.

Children's, Employment and Skills - General Fund (Break-Even), Schools (Break-Even)

- 4.3. The Children's, Employment and Skills directorate is forecasting a break-even position with key variances set out in **Appendix 1**.
- 4.4. The Dedicated Schools Grant (DSG) is forecast to break-even with no significant variances from budget.

Environment and Regeneration (+£1.9m)

- 4.5. The Environment and Regeneration Department is forecasting a (+£1.9m) overspend. The key variances behind this net overspend are set out in **Appendix 1**.
- 4.6. The management actions being taken to control these pressures are:
- 4.6.1. Regular monitoring of spend and income trends across the department to enable effective decisions to be taken;
 - 4.6.2. Extensive work being undertaken within Street Environmental Services to control and monitor staff related spend and HR data, and improvements in timescales to process performance and disciplinary cases;
 - 4.6.3. Vacancy and recruitment management to control and reduce costs; and
 - 4.6.4. Ongoing work to drive through service changes to deliver delayed savings.

Housing and Adult Social Services (Break-Even)

- 4.7. Housing and Adult Social Services is forecasting a break-even position with key variances set out in **Appendix 1**.

Public Health (Break-Even)

- 4.8. Public Health is funded via a ring-fenced grant and forecast to break-even.

Corporate Items (Break-Even)

- 4.9. The forecast for corporate items, before any call on corporate contingency budgets, is a break-even position with key variances set out in **Appendix 1**.

5. HOUSING REVENUE ACCOUNT

- 5.1. The forecast net variance for the Housing Revenue Account is a break-even position.

6. CAPITAL PROGRAMME

- 6.1. It is forecast that £155.0m of capital investment will be delivered in 2018-19. This is set out by directorate in **Table 2** below and detailed in **Appendix 3**.

Table 2: 2018-19 Capital Programme Month 5 Forecast

Directorate	2018-19 Capital Budget	2018-19 Capital Forecast	Forecast Re-profiling (to) Future Years
	£m	£m	£m
Children's, Employment and Skills	20.8	16.1	(4.7)
Environment and Regeneration	19.6	22.2	2.6
Housing and Adult Social Services	116.7	116.7	0.0
Total	157.1	155.0	(2.1)

- 6.2. Under the Council's financial regulations, the re-profiling of capital budgets between financial years over £1m on an individual capital scheme is a function of the Executive.
- 6.3. The capital forecast for the Children's, Employment and Skills directorate reflects a re-profiling of the budget from 2018-19 to future years to match latest project milestones and cash flows. The Children's, Employment and Skills capital programme remains on time and on budget.

Section 106 and Neighbourhood CIL Balances

- 6.4. A summary of the latest Section 106 and Neighbourhood Community Infrastructure Levy (CIL) balances by ward is provided at **Appendix 4**.

7. IMPLICATIONS

Financial Implications

- 7.1. These are included in the main body of the report.

Legal Implications

- 7.2. The law requires that the Council must plan to balance its spending plans against resources to avoid a deficit occurring in any year. Members need to be reasonably satisfied that expenditure is being contained within budget and that the savings for the financial year will be achieved, to ensure that income and expenditure balance.

Environmental Implications

- 7.3. This report does not have any direct environmental implications.

Resident Impact Assessment

- 7.4. The Council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The Council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The Council must have due regard to the need to tackle prejudice and promote understanding.
- 7.5. A resident impact assessment (RIA) was carried out for the 2018-19 Budget Report approved by Full Council. This report notes the financial performance to date but does not have direct policy implications, so a separate RIA is not required for this report.

Appendices:

Appendix 1 – General Fund Revenue Monitoring by Individual Variance

Appendix 2 – Revenue Monitoring by Service Area

Appendix 3 – Capital Monitoring

Appendix 4 – Summary of Section 106 and Neighbourhood CIL Balances by Ward

Background papers: None

Final report clearance:

Signed by:		10 October 2018
	Executive Member for Finance, Performance and Community Safety	Date

Responsible Officer:

Alan Layton
Service Director Financial and Asset Management

Report Authors:

Martin Houston, Strategic Financial Advisor
Tony Watts, Head of Financial Planning

Legal Implications Author:

Peter Fehler, Acting Director of Law and Governance

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Appendix 1: 2018-19 General Fund Revenue Monitoring by Individual Variance - Month 5

Directorate / Service Area	Sub-Heading	Description of Over/(Under) Spend	Over-spend £000	Under-spend £000	Net Over/(Under) Spend £000
RESOURCES					
Property	Business Rates	Savings on business rates bills due to Council properties being commercialised.		(755)	(755)
Revenues and Benefits	Revenues and Benefits	The call on the bad debt provision and the welfare fund within Revenues and Benefits is expected to be £175k less than budgeted for, and the costs relating to court summons have been reduced leading to an additional £40k underspend.		(215)	(215)
Property	Commercial Property	Commercial Income has been budgeted to rise significantly. However, practical issues have meant that the development project at Old Street has taken longer than anticipated and has caused a delay in achieving this growth.	970		970
Assembly Hall	Assembly Hall	The Assembly Hall is expected to overachieve its income target.		(270)	(270)
All	All	Vacancies management in a number of areas is expected to save £460k during the year. This will offset additional staffing costs elsewhere amounting to £145k.		(315)	(315)
Total Resources			970	(1,555)	(585)
CHIEF EXECUTIVE'S DEPARTMENT					
Strategy and Change	Head of Strategy and Change	Non recruitment to Head of Design and Transformation post and part year vacancies.		(106)	(106)
Communications	Communications	Underspend due to staff vacancies and a secondment.		(100)	(100)
Chief Executive	Chief Executive Office	Vacant apprentice post.		(18)	(18)
Strategy and Change	Head of Strategy and Change	Overspend on consultant fees and running costs.	70		70
Communications	Print Services	Revised forecast on employee costs	50		50
Chief Executive	Central London Forward (CLF)	CLF subscription slightly higher than budget available.	5		5
Total Chief Executive's Department			125	(224)	(99)
CHILDREN'S, EMPLOYMENT AND SKILLS					
Safeguarding and Family Support	Children looked After - Placements	A delay to the completion of the joint procurement exercise with HASS to purchase additional accommodation for looked after children. The procurement strategy has been amended to minimise the impact in-year.	150		150
Safeguarding and Family Support	Children looked After - Placements	Reduction in number of children in semi-independent and residential provision.		(150)	(150)
Partnerships and Service Support	Building Schools for the Future	Unbudgeted costs of cleaning Holloway Pool.	60		60
Partnerships and Service Support	Schools Capital and Finance	Contribution from capital towards project management costs.		(60)	(60)
Total Children's, Employment and Skills			210	(210)	0
ENVIRONMENT AND REGENERATION					
Planning and Development	Development Control	Lower levels of income and agency cost pressure.	100		100
Planning and Development	Building Control	Delays in building control fire safety works.	125		125
Public Protection	Local Land Charges	Decline in local land charges income.	100		100
Public Realm	Highways & Energy Services	Unachievable street lighting Wi-Fi concession income.	120		120
Public Realm	Street Environmental Services	Sickness levels exceeding target operating model.	750		750
Public Realm	Street Environmental Services	Additional staff cover due to operational, performance and disciplinary issues.	225		225
Public Realm	Street Environmental Services	Driver grade uplift to reflect additional supervision duties.	120		120
Public Realm	Street Environmental Services	Delays in fleet replacement due to ULEZ considerations.	155		155
Public Realm	Street Environmental Services	Anticipated fuel savings offset by higher pump prices.	100		100
Public Realm	Street Environmental Services	Additional staff costs due to changes in refuse collection service.	400		400
Public Realm	Street Environmental Services	Shortfall in commercial waste income.	250		250
Public Protection	Private Sector Housing	Underspend in Private Sector Housing grants.		(430)	(430)
Public Protection	Various	Vacancies across the division.		(100)	(100)
Total Environment and Regeneration			2,445	(530)	1,915
HOUSING AND ADULT SOCIAL SERVICES					
Temporary Accommodation / Housing Needs	Temporary Accommodation / Housing Needs	Overspend on direct and indirect temporary accommodation costs.	22		22
Housing Strategy and Development / Other	Housing Strategy and Development / Other	Underspend across Housing Strategy and Development and Housing Administration.		(22)	(22)
Total Housing General Fund			22	(22)	0
Integrated Community Services	In-house Service - Day Offer Review	Non-delivery of savings.	843		843
Learning Disabilities	In-house Review	Non-delivery of savings.	399		399
AdSS	AdSS	Additional adult social care grant (one-off).		(804)	(804)
AdSS	AdSS	Improved Better Care Fund (Stabilising the Social Care System) one-off income.		(400)	(400)
Total Adult Social Services			1,242	(1,204)	38
Total Housing and Adult Social Services			1,264	(1,226)	38
PUBLIC HEALTH					
<i>No significant variances from budget.</i>			0	0	0
Total Public Health			0	0	0
DIRECTORATE TOTAL			5,014	(3,745)	1,269
CORPORATE ITEMS					
Housing Needs	NRPF	Uncontrollable pressure due to the Council's statutory duty to provide assistance to all destitute clients who are Non-European Union nationals and can demonstrate need under Section 21 of the National Assistance Act, 1948. This is commonly referred to as No Recourse to Public Funds (NRPF).	800		800
Invest to Save	Bike Hangars	Invest to Save funding for bike hangars that will secure an ongoing income stream for the Council (one-off).	568		568
Homelessness	Homelessness	Unbudgeted corporate funding for Street Homelessness Coordinator and St Mungo's Outreach Officer (one-off)	95		95
Inflation	Pay	Estimated underspend against corporate budget for pay inflation (one-off).		(1,500)	(1,500)
Total Corporate Items			1,463	(1,500)	(37)
GROSS TOTAL			6,477	(5,245)	1,232

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Appendix 2: 2018-19 Revenue Monitoring by Service Area - Month 5

GENERAL FUND					
Directorate / Division	Original Budget	Current Budget	Forecast Outturn	Forecast Over/(Under) Spend Month 5	Forecast Over/(Under) Spend Month 4
	£'000	£000	£000	£000	£000
RESOURCES					
Corporate Director of Resources	1,149	2,509	2,574	65	65
Digital Services and Transformation	10,935	11,120	11,120	0	0
Financial Management	10,920	418	594	176	176
Financial Operations	21,029	21,936	21,091	(845)	(845)
Internal Audit	685	691	665	(26)	(26)
Law and Governance	2,110	2,504	2,589	85	85
Human Resources	1,767	1,917	1,877	(40)	(40)
Total Resources	48,595	41,095	40,510	(585)	(585)
CHIEF EXECUTIVE'S DEPARTMENT					
Chief Executive	41	45	32	(13)	(11)
Communications and Change	1,195	1,029	979	(50)	0
Strategy and Change	839	856	820	(36)	(36)
Total Chief Executive's Department	2,075	1,930	1,831	(99)	(47)
CHILDREN'S, EMPLOYMENT AND SKILLS					
Youth and Communities	6,201	6,406	6,406	0	0
Safeguarding and Family Support	40,667	43,978	43,978	0	0
Learning and Schools	11,808	20,005	20,005	0	0
Partnership and Service Support	16,701	10,683	10,683	0	0
Employment, Skills and Culture	5,419	6,038	6,038	0	0
Health Commissioning	924	927	927	0	0
Total Children's, Employment and Skills	81,720	88,037	88,037	0	0
ENVIRONMENT AND REGENERATION					
Directorate	161	(158)	(158)	0	0
Planning and Development	975	1,424	1,649	225	225
Public Protection	4,653	4,995	4,565	(430)	(400)
Public Realm	8,170	9,343	11,463	2,120	2,120
Total Environment and Regeneration	13,959	15,604	17,519	1,915	1,945
HOUSING AND ADULT SOCIAL SERVICES (HASS)					
Temporary Accommodation (Homelessness Direct)	2,148	2,510	2,464	(46)	0
Housing Needs (Homelessness Indirect)	1,368	1,408	1,476	68	21
Housing Benefit	880	880	880	0	0
Housing Strategy and Development	127	130	129	(1)	(1)
Housing Administration	1,328	987	966	(21)	(20)
Voluntary and Community Services (VCS)	3,028	3,397	3,397	0	0
Total Housing General Fund	8,879	9,312	9,312	0	0
Adult Social Care	(2,503)	(3,795)	(4,999)	(1,204)	(1,204)
Integrated Community Services	19,503	20,726	21,569	843	843
Learning Disabilities	25,136	25,279	25,678	399	399
Strategy and Commissioning	26,951	27,297	27,297	0	0
Total Adult Social Services	69,087	69,507	69,545	38	38
Total Housing and Adult Social Services	77,966	78,819	78,857	38	38
PUBLIC HEALTH					
Children 0-5 Public Health	3,689	3,689	3,689	0	0
Children and Young People	1,434	1,434	1,434	0	0
NHS Health Checks	394	394	394	0	0
Obesity and Physical Activity	679	679	679	0	0
Other Public Health	(19,984)	(19,984)	(19,984)	0	0
Sexual Health	6,022	6,022	6,022	0	0
Smoking and Tobacco	488	488	488	0	0
Substance Misuse	7,278	7,278	7,278	0	0
Total Public Health	0	0	0	0	0
DIRECTORATE TOTAL	224,315	225,485	226,754	1,269	1,351

Appendix 2: 2018-19 Revenue Monitoring by Service Area - Month 5

Directorate / Division	Original Budget	Current Budget	Forecast Outturn	Forecast Over/(Under) Spend Month 5	Forecast Over/(Under) Spend Month 4
	£'000	£000	£000	£000	£000
CORPORATE ITEMS					
Other Corporate Items	4,567	1,020	183	(837)	(837)
Corporate Financing Account	(26,579)	(26,579)	(26,579)	0	0
Pensions	0	10,869	10,869	0	0
Levies	22,277	22,277	22,277	0	0
Transfer to/(from) Reserves	(7,219)	(15,847)	(15,847)	0	0
Specific Grants	(6,776)	(6,776)	(6,776)	0	0
Core Government Funding / Council Tax	(212,994)	(212,994)	(212,994)	0	0
No Recourse to Public Funds	409	545	1,345	800	800
Appropriations and Technical Accounting Entries	0	0	0	0	0
Contingency	2,000	2,000	2,000	0	0
Total Corporate Items	(224,315)	(225,485)	(225,522)	(37)	(37)
GROSS TOTAL	0	0	1,232	1,232	1,314

Appendix 3: 2018-19 Capital Monitoring - Month 5

	2018-19 Budget Monitoring						
	Original Budget	Budget Changes During the Year	Revised Budget	Forecast Outturn	Forecast Re-profiling (to)/from Future Years	Expenditure to Date	% Budget Spent to Date
	£m	£m	£m	£m	£m	£m	£m
CHILDREN'S SERVICES							
Moreland Primary School	0.0	0.3	0.3	0.3	0.0	0.0	3%
Dowery Street/Primary PRU	0.0	0.3	0.3	0.3	0.0	(0.1)	-43%
School Condition Works	0.0	0.2	0.2	0.0	(0.2)	0.0	0%
Tufnell Park	13.9	(3.1)	10.8	10.8	0.0	4.0	37%
Highbury Grove School Expansion	3.0	0.1	3.1	2.1	(1.0)	0.0	0%
Central Foundation School Expansion	2.7	(1.4)	1.3	1.3	0.0	0.0	0%
Arts and Media School	0.1	0.0	0.1	0.0	(0.1)	0.0	0%
New River College	0.0	0.2	0.2	0.2	0.0	0.0	0%
Windows Schemes	0.1	0.0	0.1	0.1	0.0	0.0	0%
Electrical & Mechanical	0.0	1.0	1.0	1.0	0.0	0.1	8%
Libraries	0.0	0.1	0.1	0.1	0.0	0.0	3%
Early Years Capital	0.5	0.4	0.9	0.0	(0.9)	0.0	0%
Other	3.7	(1.2)	2.5	0.0	(2.5)	0.0	0%
Total Children's Services	24.0	(3.1)	20.8	16.1	(4.7)	4.0	19%
ENVIRONMENT AND REGENERATION							
Other Environment and Regeneration	0.0	0.3	0.3	0.3	(0.0)	0.0	0%
Planning and Development	0.0	0.9	0.9	0.9	(0.0)	0.2	27%
Cemetaries	0.0	0.0	0.0	0.0	0.0	0.1	245%
Combined Heat and Power	0.1	1.3	1.4	4.7	3.2	0.5	36%
Energy Saving Council Buildings	0.4	0.2	0.6	0.6	0.0	0.1	13%
Vehicles	2.0	2.2	4.2	4.2	0.0	0.1	3%
Greenspace	2.0	0.7	2.7	2.0	(0.6)	1.4	53%
Highways	1.7	1.1	2.8	2.7	(0.0)	0.9	33%
Leisure	1.0	(0.3)	0.7	0.9	0.3	0.4	60%
Recycling Improvements	1.0	(0.4)	0.7	0.7	0.0	0.1	9%
Special Projects	0.1	0.2	0.3	0.2	(0.1)	0.1	27%
Traffic and Engineering	3.2	1.9	5.1	5.0	(0.1)	0.9	18%
Total Environment and Regeneration	11.5	8.0	19.6	22.2	2.6	4.8	24%
HOUSING							
Major Works and Improvements	31.0	0.0	31.0	31.0	0.0	8.1	26%
New Build	85.7	0.0	85.7	85.7	0.0	10.4	12%
Total Housing	116.7	0.0	116.7	116.7	0.0	18.5	16%
TOTAL CAPITAL PROGRAMME	152.2	4.9	157.1	155.0	(2.1)	27.2	17%

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Appendix 4: Section 106 and Neighbourhood CIL Balances by Ward - Month 5

	DISCRETIONARY S106		NON-DISCRETIONARY S106		Total S106	NEIGHBOURHOOD CIL		
	Allocated	Unallocated	Allocated	Unallocated		Allocated	Unallocated	Total CIL
Barnsbury	340,803	296,254	992,904	435,595	2,065,555	-	361,448	361,448
Bunhill	6,730,273	290,298	3,698,325	1,543,348	12,262,244	600,009	73,018	673,027
Caledonian	441,292	313,721	1,238,606	314,018	2,307,637	151,135	630,160	781,295
Canonbury	-	-	381,025	4,750	385,775	14,000	69,319	83,319
Clerkenwell	504,561	1,690,864	2,241,644	1,198,809	5,635,878	-	443,040	443,040
Finsbury Park	726,040	1,587,866	585,611	139,852	3,039,368	-	60,836	60,836
Highbury East	584,201	24,581	257,848	9,217	875,846	17,233	42,767	60,000
Highbury West	773,767	949,538	63,930	61,751	1,848,986	-	63,207	63,207
Hillrise	301,298	144,211	415,268	148,884	1,009,661	-	78,056	78,056
Holloway	1,057,194	523,582	1,393,611	104,543	3,078,931	16,524	44,198	60,722
Junction	22,374	27,843	231,864	12,122	294,203	-	62,017	62,017
Mildmay	-	80,695	40,903	10,001	131,599	-	61,525	61,525
St George's	19,465	448,097	268,440	172,229	908,232	-	162,842	162,842
St Mary's	1,698,600	219,965	214,516	6,777	2,139,857	11,083	51,007	62,090
St Peter's	294,164	10,499	732,933	70,789	1,108,384	-	141,697	141,697
Tollington	109,908	35,280	161,261	60,460	366,910	60,544	33,244	93,788
Various	-	-	888,910	-	888,910	-	-	-
	13,603,940	6,643,293	13,807,598	4,293,144	38,347,975	870,528	2,378,380	3,248,908

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Report of: Executive Member for Housing and Development

Meeting of:	Date	Ward(s)
Executive	18 October 2018	

Delete as appropriate	Non - Exempt	Exempt
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SUBJECT: Housing Scrutiny Review of the Council's New Build Programme – Executive Member Response

1. Synopsis

- 1.1 On 19th April 2018 the Executive received a report from the Housing Scrutiny Committee about their review of the council's New Build Programme. The report highlighted three recommendations to improve the delivery of new affordable homes in the borough

2. Recommendations

- 2.1 To agree the responses to the recommendations made by the Housing Scrutiny Committee set out in section 4 of this report and to note progress to date.
- 2.2 To agree that officers report back on progress to the Housing Scrutiny Committee in 12 months' time.

3. Background

- 3.1 In December 2017, the Housing Scrutiny Committee started a review looking at the council's new build programme in comparison with other boroughs.
- 3.2 The objectives of the review were to:
- Review the principles underpinning the council's new build programme.
 - Review the design, build and environmental standards of the council's new build housing.
 - Assess the obstacles to developing more council housing in Islington.
 - Evaluate the decision making process for how new council housing developments are identified and progressed.
 - Assess the level of resident involvement in the new build process.
 - Consider how new build properties are allocated.
 - Evaluate the performance of the new build team.
 - Compare the council's approach to new build in other London boroughs.

- 3.3 The Committee considered evidence at its meetings in December 2017 and January 2018. Evidence was received from Stephen Nash, New Homes Development Programme Manager, and officers from the London Borough of Camden. The committee also received written evidence on specific matters requested by members.

4. Response to recommendations

- 4.1 **Recommendation 1 – Islington Council should consider if it can enhance public engagement and consultation processes in advance of significant new build schemes. This could include holding community events, the appointment of local residents to community liaison positions and co-designing aspects of the scheme that will have a direct impact on local residents.**

- 4.1.1 **Response** – the council’s New Build Team have extensive experience of delivering effective consultation on new build sites with years of good practice fed into the process. This has resulted in the successful delivery of new build sites over the last 10 years with significant resident buy in. However, as the programme has expanded with schemes becoming larger and more complex, it is timely to review the consultation processes.

The council’s new Housing Strategy, which is currently in development, will include the council’s strategy for developing new homes. The strategy will include a communications plan for the new build programme:

- Setting out a positive and consistent articulation of our new build programme and its benefits to all residents.
- Establishing a process for demonstrating resident support for the new build programme and our approach to balloting, in line with the requirements of the GLA.
- Establishing a communications plan outline for all schemes in development.

The overall aim is for residents to be engaged in the process from initial feasibility to letting new homes as well as raising awareness of the council’s new build programme amongst residents in the borough. To facilitate this there will be additional communication resources for the new build team as part of the ‘turbo-charging’ of the team. We are also exploring community co-design as a way of fully including residents in the co-design of schemes.

The majority of the council’s programme is on its estates and we need to ensure that new build schemes are a means to ensuring wider estate improvements that benefit existing tenants and residents. Working closely with our colleagues in Housing Property Services, Homes and Communities and Communications, we will work together to ensure that we address wider issues on estates such as anti-social behaviour, design issues and repairs.

- 4.2 **Recommendation 2 – Islington Council should work with other local authorities to lobby for relaxed restrictions on the use of Right to Buy receipts and HRA borrowing.**

- 4.2.1 **Response** – the council has lobbied MHCLG individually and as part of the North Sub-Regional Group of Local Authorities and via the North London Directors Group. Lobbying was also undertaken via London Councils and the Local Government Association. The Lead Member for Housing has also raised this issue with the Deputy Mayor for Housing at the GLA.

Lobbying from Local Authorities appears to have paid off. In May 2018 the GLA released a new prospectus, solely for developing Local Authorities. The Building Council Homes for Londoners programme is dedicated to supporting councils to increase their capacity to deliver new-build programmes in recognition of the key role Local Authorities will play as providers of new genuinely affordable housing. As well as offering grant rates well in excess of that available to Housing Associations, the GLA’s Right to Buy Ring-fence Offer enables council’s with unspent RTB receipts to effectively bank them with the GLA rather than lose them to Government. Islington has opted into that Offer and already saved £7m in unspent RTB receipts which would have been lost and is now available for the council to bid for via the GLAs online bidding system.

An addendum to the Building Council Homes for Londoners programme was published in July 2018 and sets out how councils can bid for £500 million additional Housing Revenue Account (HRA) borrowing. Unlike grant funding, the council is able to use both the HRA Borrowing funding and RTB receipts funding together. The deadline for applications is 30th September 2018 and Islington fully expects to take advantage of this funding stream.

However, there are still restrictions around cross subsidy between funding streams and a maximum of 30% of the construction cost of a social rent home which affects the council's ability to maximise genuinely affordable housing development. The council will continue to lobby vigorously to ease these restrictions as set out in the draft Housing Development Strategy.

4.3 Recommendation 3 – Islington Council should consider how it can support or incentivise housing associations to deliver a greater amount of new affordable housing on development sites, especially smaller housing associations that have surpluses and work in the borough.

- 4.3.1 **Response** – RTB receipts have been available to housing associations for several years now, however, the only social housing provider that has applied for RTB receipts is the City of London. The GLA has confirmed that RTB receipts held as part of the Ring-fence offer can be offered to housing associations.
- 4.3.2 The 19th June Breakfast with the Leader Session on 19th June was attended by 10 of the leading developing registered providers (RP's), including, Peabody, Hyde, Islington and Shoreditch, Newlon and Guinness; the aim of the meeting was to encourage the RP's to build more social housing in the borough. As well as reiterating the council's affordable housing priorities, associations were reminded that RTB receipts are available and the council is keen to utilise those receipts to increase the supply of genuinely affordable homes in the borough. A follow up meeting has been arranged in September 2018.
- 4.3.3 Within the draft Local Plan there is a stronger requirement for developers to bring a registered provider ('RP') on board early in the development process to ensure the correct mix of tenures and sizes of homes. It is crucial RPs are brought in early as possible as on many occasions developers wait till they have planning permission before engaging housing associations and the affordable housing offer may not be in line with the borough's priorities regarding suitability and quality of affordable housing. It is worth noting that the majority of the borough's affordable housing is delivered as a result of requirements of S106 agreements relating to residential development schemes whereby housing associations are presented with the % of affordable housing on the scheme rather than having any involvement in viability negotiations themselves.
- 4.3.4 The borough has commissioned an exercise to look at potential development opportunities across the borough. Part of this exercise will involve ascertaining what surrounds these development opportunities. Any opportunities to work with adjacent housing association's estates to maximise genuinely affordable housing supply will be pursued.
- 4.3.5 The council has worked with Barnsbury HA and Keniston HA to bring forward small sites using a larger housing association development partner and will continue to support smaller housing associations who have ambitions to increase the number of genuinely affordable homes within their property portfolio through new development.

5 Implications

5.1 Finance

- 5.1.1 The recommendations in themselves that include enhancing lobbying/consultation etc. do not in themselves give rise to additional expenditure as these activities are being absorbed within existing resources.
- 5.1.2 Exploratory work is underway with a view to assessing the viability of different opportunities available to the Council that would enable the Council to maximise its housing offer.

5.2 Legal

5.2.1 The council has power to provide new housing accommodation under section 9 of the Housing Act 1985.

Whilst the Deregulation Act 2015 abolished the statutory requirement for English authorities to produce a housing strategy as previously required by section 87 of the Local Government Act 2003. nevertheless adoption of such a strategy is recognised as best practice and such strategy may reasonably incorporate the council's strategy for developing new homes.

5.2.2 At present the council is only permitted to fund 30% of the cost of new build social housing from RTB receipts. Any relaxation of this restriction would have to be agreed by the Government.

5.2.3 Legal advice and support will continue to be provided to enable delivery of the council's new build housing programme.

5.3 Environmental

5.3.1 There are no environmental implications arising from the recommendations in this report. Any capital development would need to be in accordance with the council's relevant environmental policies.

5.4 Resident Impact Assessment

5.4.1 The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

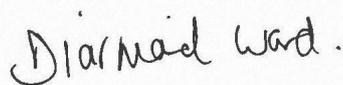
5.4.2 A Resident Impact Assessment (RIA) has not been completed because, having undertaken an initial review, it was concluded that a full RIA was not necessary, as the response to the Scrutiny Committee's recommendations will not directly impact on any particular groups of residents. However, there is potential for the recommendations to have long term positive benefits for residents by increasing the available stock of affordable housing in the borough and adopting a wider range of communication methods for consultation will allow more resident's voices to be heard.

6. Reason for recommendations

6.1 This report details the Executive Member's response to the recommendations of the Housing Scrutiny Committee and how Housing and Adult Social Services intend to meet the committees' recommendations.

Final report clearance:

Signed by:



8/10/18

Executive Member for Housing and Development

Date:

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Report of: Executive Member for Housing and Development

Meeting of:	Date	Ward(s)
Executive	18 October 2018	All

Delete as appropriate	Exempt	Non-exempt
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SUBJECT: Procurement Strategy – General Building Work for the Housing Repairs Service, Special Projects Team and Housing Legal Repairs

1. Synopsis

- 1.1 This report seeks pre-tender approval for the procurement strategy in respect of General Building Work for the Housing Repairs Service, Special Projects Team and Legal Repair Team. in accordance with Rule 2.5 of the Council's Procurement Rules.
- 1.2 The procurement will be advertised in two lots. Lot 1 will be for a framework agreement of four (4) general building contractors to support the Housing Repairs service including out of hours, and to provide resources to the Special Projects Team.
- 1.3 The model will be designed as an overarching framework agreement with four (4) individual term partnering contracts. Each contractor will be allocated an area of the borough within which all work orders including Special Projects work will relate for a period of six (6) months before geographical rotation (north, south, east, west).
- 1.4 The framework may also be made available to other service areas with like works across the Council where there are requirements of urgency, specialist works or particular skills required, but primarily it will be utilised, by the Housing Repairs and Special Projects teams.
- 1.5 Lot 2 seeks to procure one contractor to undertake borough-wide repairs and maintenance works that are the subject of a claim for disrepair for the specified term of the agreement.

2. Recommendations

- 2.1 To approve the procurement strategy for General Building Work for the Housing Repairs Service, Special Projects Team and Legal Repair Team as outlined in this report.
- 2.2 To delegate authority to award the contracts to the Corporate Director of Housing and Adult Social Services in consultation with the Executive Member for Housing and Development.

3. Background

3.1 The current General Building Maintenance and Repairs including Out of Hours Contract comes to an end in January 2019. The council provides responsive repairs services to approximately 29,000 properties. This contract provides for specialist technical support and additional support to the in-house Housing Repairs Service during busier 'peak' times. There will always be a need for some additional support as the service is demand led. It covers General Building related repairs including plumbing, carpentry, metal work, glazing, brickworks and groundwork. There is an option under the current contract to issue a further extension.

The Special Project Team are also seeking a number of general build contractors to carry out estate improvement works.

The current Housing Legal Repair contract comes to an end in October 2018, with provision in the contract to extend for a further year. The nature of this work is general building work, but requires specific response and completion in line with the procedures within the The Pre Action Protocol for Housing Disrepair Cases. This is best delivered by a team separate to other General Build Works.

Therefore, it is proposed to undertake a joint procurement with two lots: one to secure for the Council, four contractors to deliver borough-wide general building works for both the Repairs service and Special Projects Team, and the other for a single contractor to deliver Legal Repair Works

The Housing Repairs Team and Special Projects team will be responsible for day to day operational management of works orders and project works. The Housing Contracts Team will be responsible for management of the framework agreement.

3.2 The estimated value of Lot 1 is £3,800,000 over a period of four (4) years (2 years + 2 years).

This value is arrived at pro rata from the spend on works currently contracted out by the Housing Repairs Service at £450,000 per annum from the Housing Revenue Account (HRA) repairs and maintenance budget, and then past spend directly with contractors from the Special Projects Team at £500,000 per annum with funding from development contributions (Section 106/community infrastructure levy (CIL))

The estimated value of Lot 2 is £1,600,000 over a period of four (4) years (2 years + 2 years). This is funded from the HRA repairs and maintenance budget, and estimates are based on current contractual spend (£400,000 per annum).

The overall estimated aggregated value of both framework agreements for Lots 1 and 2 is £5,400,000.00.

Values are based on historical repairs data and expenditure. The spend in respect of the Housing Repairs service element of this contract incorporates reduction in spend on contracted repairs already realised by increased volume of repairs undertaken in-house.

There will be no guaranteed volumes of work for either Lot. Values may decrease should additional works be brought in-house or if there is a reduction in legal disrepair claims.

The Special Projects Team work is funded by Section 106/CIL monies and expenditure will fluctuate depending on this funding.

3.3 A formal procurement project plan will be finalised following the approval of this strategy.

As landlord, the Council is obliged to consult with all leaseholders who are affected by the works (Landlord and Tenant Act 1985 and the Consultation Regulations). This consultation will mean that the Council will be able to recover relevant service charges from leaseholders. A two stage "Section 20" consultation will take place with leaseholders as part of this procurement. The first consultation (notice of intention) will take place upon approval of this procurement strategy and the second consultation will

take place at award stage (notification of proposal) within the procurement process. This applies to both General Build for Housing Repairs and for Legal Repairs. However, that consultation is not applicable to the Special Projects Team as the S106/CIL funding source does not attract any charge.

The procurement process will be undertaken in compliance with the Public Contracts Regulations 2015 and the Council's Procurement Rules.

An indicative timetable is included in paragraph 3.9 of this report.

- 3.4 In preparing this procurement strategy a competitive tender process, an external framework, collaboration with neighbouring authorities and the option of insourcing have been considered by the Housing Repairs Service.

An external framework was considered however this approach was deemed inappropriate for the purposes of the council's needs. A framework agreement has several contractors to select from and is a time saving way of procuring. However, the pricing is already in place if you select the contractor at the top of the list. You can carry out a mini tender, amongst those on the list, however contract terms are already agreed and cannot be tailored to meet the specific contract needs. This is particularly important in respect of the legal repair lot. The schedule of rates within available frameworks are not fit for purpose and do not meet Islington's specific requirements. The high volume of works orders, specifically general build orders mean it would not be practical to conduct a mini tender exercise each time a repair order is raised, so this option is not suitable for either Lot.

Insourcing for the whole of the general build works would not be practical as the in-house repairs team needs a back-up resource to deal with fluctuations in varying workloads. The specific requirements and need to comply with legal orders and the The Pre Action Protocol for Housing Disrepair cases mean that Legal Repair work is beyond the capacity of the in-house team that is geared to dealing with a high turnover of minor repairs by appointment on a daily basis.

Collaboration with neighbouring authorities was considered within the options appraisal. However, this option is not suitable as service delivery models did not meet requirements.

It was decided that both the Housing Repairs Service and the Special Projects Team who require a very similar trade delivery from general build contractors jointly procure a single framework model with four (4) contractors appointed, using the two stage restricted tender procedure. It was determined that a separate lot would be procured to appoint a single contractor to deliver the specific requirements of Legal Repair works. Keeping these specialised work streams separate allows the in-house team and support contractors to concentrate on the vital issue of day-to-day repairs. The appointed contractor for Legal Repair Works will be able to focus on the Council's processes and requirements for this critical activity ensuring that the strict timescales of The Pre Action Protocol for Housing Disrepair and court orders are met, reducing unnecessary legal costs and compensation payments.

- 3.5 There will be key social benefit clauses within the framework agreement terms in respect of the Housing Repairs in-house back up service and the Legal Repair work including offering apprenticeship opportunities, work experience placements, job shadowing and training opportunities. Contract conditions will require a minimum of one apprentice for every £1m of spend per contractor in respect of Housing Repairs spend. The service is currently working with the Council's IWork team to explore ways contractors may be able to deliver additional social value, aimed at improving job opportunities for local residents, especially those who are disadvantaged in the labour market.

Contractors will also be expected to contribute to the our in-house repairs training programmes for residents by providing donations to cover cost of tools and equipment and/or provide their appropriately skilled staff to assist with delivery of the training. Contractors will be encouraged to provide community benefits. For example, to cover the cost of providing Wi-Fi to 20 community centres to assist vulnerable residents with on-line repairs reporting.

The size and scale of projects delivered by the Special Projects Team spread across a significant number of contractors, makes it unviable to stipulate a requirement for apprentices. However, the Council should be able to achieve a significant amount of social benefit, through requiring as part of the

evaluation process bidders to include a response of the social value they can achieve. The social value question will require bidders to consider their economic, environmental and social plans for delivery.

London Living Wage will be included as a condition of these contracts where there is no cross border interest. The contract notice (advertisement) will be published on the Official Journal of the European Union (OJEU), the London Tenders Portal (the Council's e-procurement portal), and Contracts Finder. Relevant impact assessments will be completed as part of this procurement including a full risk/opportunity assessment, resident impact assessment, environmental impact assessment and health and safety impact assessment.

Staff from the existing contractors delivering the current contracts for Housing General Build and Legal Repair will be subject to Transfer of Undertakings (Protection of Employment) Regulations 2006 (as amended 2014) or "TUPE". TUPE is designed to protect the rights of employees when they are transferred from one employer to another. This is unlikely to apply in respect of contractors currently utilised by the Special Projects Team because the Council has no on-going commitment to any individual contractor at present where relevant conditions for TUPE could apply.

- 3.6 This tender will be conducted in two stages, known as the Restricted Procedure as the tender is 'restricted' to a limited number of organisations. The first stage is Selection Criteria through a Selection Questionnaire (SQ) which establishes whether an organisation meets the financial requirements, is competent and capable and has the necessary resources to carry out the contract. The SQ is backwards looking and explores how the organisation has performed to date, its financial standing, information about their history and experience.

A limited or 'restricted' number of these organisations meeting the SQ requirements as specified in the advertisement are then invited to tender (ITT). The second stage is the ITT is now forwards-looking using Award Criteria. Tenders are evaluated on the basis of the tenderers' price and ability to deliver the contract works or services as set out in the evaluation criteria in order to determine the most economically advantageous offer.

The cost criteria will use of the National Housing Federation (NHF) Schedule of Rates (SORs) and Bespoke SOR's and schedule of works for specialist work that maybe required and not exist in the NHF rates.

The proposed award criteria for both lots will be set at 50% Price and 50% Quality. The quality criteria amounting to 50% will be made up as follows, subject to review;

Lot 1:

Proposed approach to resourcing, mobilisation and delivery of contract – 15%
Proposed approach to cost and quality management – 15%
Proposed approach to customer service, equalities and social value – 15%
Proposed approach to Health and Safety – 5%

Lot 2:

Proposed approach to resourcing, delivery and administrative processes for management of contract – 15%
Proposed approach to meeting volume and timescales – 5%
Proposed approach to cost and quality management – 5%
Proposed approach to customer services, equalities and social value – 15%
Proposed approach to Health and Safety – 5%

- 3.7 The Council is responsible for undertaking the repair, maintenance and improvement of its housing properties and installations therein (Part 2 of the Housing Act 1985 and section 11 of the Landlord and Tenant Act 1985). The Council has power to enter into such contracts under section 1 of the Local Government (Contracts) Act 1997 on the basis that such services are properly required for the discharge of the Council's functions.

Residents' are reliant on the Council to deliver repairs to keep their homes in a good state of repair. Failure by the Council to meet its repair obligations could impact adversely on residents and carries a

reputational risk for the Council. There is also a financial risk as there is potential for more legal disrepair claims if the Council does not deliver statutory obligations in respect of repairs. Leaseholders pay service charges for relevant repairs and expect that they will be carried out effectively. These risks can be mitigated by ensuring this framework agreement is procured within the given timescales to deliver the necessary services.

There is a risk contractors cannot meet volumes of work. This risk is managed by clear requirements set out within the specification, rigorous assessment at ITT stage. The appointment of a number of contractors act as a back up to each other.

A delayed framework agreement in place resulting in continued high aggregate spend with non-framework contractor from the Special Projects Team.

Failure to comply with the Pre Action Protocol for Housing Disrepair or court orders exposes the Council to substantial claims for legal costs and compensation and significant reputational risk. This can be mitigated by the appointment of a single contractor able to provide a separate team working only on legal repair works, focused operational case and contract management. This approach allows the in-house team and its support contractors to concentrate on delivering the volume of day to day repairs effectively and to ensure the Council meets its landlord repairing obligations.

The key risks associated with this procurement are:

Risk	Likelihood	Impact	Priority	Mitigation
Procurement is unsuccessful with no suitable supplier tendering or being identified	Low	High	Medium	Interim emergency measures will be sought and plans to re-procure put in place
The successful tenderer pulls out of the contract prior to start of the contract	Low	High	Medium	Interim emergency measures will be sought and plans to re-procure put in place
Delays to the procurement process result in limited mobilisation time for new supplier	Medium	High	High	A project plan is in place and the Project Procurement team need to ensure agreed key milestones are met.

The opportunities identified are;

- Not guaranteeing volumes of works allows flexibility to increase volumes of in-house work if practicable.
- Having a framework of contractors in place enables the Special Projects Team to start work immediately funding is available without need for further procurement activity.
- Tenants and Leaseholders are more likely to receive a seamless service and value for money with a procurement timetable planned in advance.

3.8 The Employment Relations Act 1999 (Blacklist) Regulations 2010 explicitly prohibit the compilation, use, sale or supply of blacklists containing details of trade union members and their activities. Following a motion to full Council on 26 March 2013, all tenderers will be required to sign the Council's anti-blacklisting declaration. Where an organisation is unable to declare that they have never blacklisted, they will be required to evidence that they have 'self-cleansed'. The Council will not award a contract to organisations found guilty of blacklisting unless they have demonstrated 'self-cleansing' and taken adequate measures to remedy past actions and prevent re-occurrences.

3.9 The following relevant information is required to be specifically approved by the Executive in accordance with rule 2.6 of the Procurement Rules:

Relevant information	Information/section in report
1 Nature of the service	General Building repairs including out of hours cover in order to support the in-house repairs service (including

	Legal Repairs Team) and provide resources for the Special Projects Team. See paragraph 4.1
2 Estimated value	The estimated value for Lot 1 is between £0 and £3,800,000 over 4 years. The estimated value for Lot 2 is between £0 and £1,600,000 See paragraph 4.2
3 Timetable	SQ – January 2019 ITT– February 2019 Contract Award – July 2019 Contract Start – October 2019 See paragraph 4.3
4 Options appraisal for tender procedure including consideration of collaboration opportunities	A competitive tender process has been selected. See paragraph 4.4
5 Consideration of: Social benefit clauses; London Living Wage; Best value; TUPE, pensions and other staffing implications	London Living Wage and social benefit clauses will be included as part of the contract terms. Best value is considered as part of the specification, award criteria and delivery of the service. There may be TUPE implications. See paragraph 4.5
6 Evaluation criteria	The award criteria will be split at Price 50% and Quality 50%. See paragraph 4.6
7 Any business risks associated with entering the contract	See paragraph 4.7
8 Any other relevant financial, legal or other considerations.	See paragraph 4.8

4. Implications

4.1 Financial implications

General Building work for the Housing Repairs Service and Legal Repairs Team is funded by the Housing Repairs budget (£32.03m in 2018/19). The allocation for spending on Repairs Subcontractors is £3.50m.

It is anticipated that the current budget provision will continue to be available in the foreseeable future to support General Building work for Housing Repairs and Legal Repairs. The cost of this contract will therefore be contained within current and future years' budgets without causing additional pressure to the Council.

Currently, there is no budget allocation for General Building work for the Special Projects Team as their work is funded by section 106/CIL. The volume of work is therefore depending on the availability of this fund.

4.2 **Legal Implications**

The council has an obligation to keep its housing properties in good repair (Part 2 of the Housing Act 1985; section 11 of the Landlord and Tenant Act 1985; tenancy conditions and right to buy lease). The council may enter into contracts for such services under section 1 of the Local Government (Contracts) Act 1997. The Executive may provide Corporate Directors with responsibility to award contracts with a value over £2 million using revenue money and over £5 million using capital money (council's Procurement Rule 16.2).

The proposed framework is for works. The estimated value of the proposed framework is above the threshold for application of the Public Contracts Regulations 2015 (currently £4,104,394.00). The council's Procurement Rules require contracts over the value of £164,176.00 to be subject to competitive tender. In compliance with the requirement of the Regulations and the council's Procurement Rules a competitive tendering procedure with advertisement in the Official Journal of the European Union will be used.

On completion of the procurement process the framework may be established as recommended in the report. In deciding whether to appoint the selected contractors the Interim Corporate Director of Housing and Adult Social Services Service Director of Housing Operations should be satisfied as to the competence of the chosen tenderers and that the tender prices represent value for money for the Council.

The contract is for a period in excess of 12 months and therefore will be qualifying long term agreements under section 20 of the Landlord and Tenant Act 1985. Accordingly the council will need to comply with the leaseholder consultation requirements applicable to long term qualifying agreements set out in the Service Charges (Consultation Requirements) (England) Regulations 2003 (as amended).

4.3 **Environmental Implications**

Carrying out building and maintenance work has several environmental impacts. During the building or maintenance process, new materials will be used, as well as energy in the plant and equipment, which will cause on-site emissions if powered by fossil fuels. The works will generate waste and there is a risk to biodiversity when working in roofspaces or around trees. In addition, the contractor will be using vehicles to arrive at and deliver materials to sites, which will contribute to air pollution (unless electric vehicles are used) and congestion.

Provision will be made within the framework specifications and contractor selection criteria to mitigate impact on each of the above with reference to relevant legislation and the stipulation that the contractor must adhere to the requirement of the Councils Housing HSE Code of Conduct for Contractors and appropriate legislation.

The Contractor should ensure that waste materials are kept to a minimum and that waste leaving sites is reused or recycled where practicable. The Contractor will have a duty of care to ensure that any waste disposal is done legally and in alignment with the waste hierarchy.

In addition, Contractors should be encouraged to use low or zero emission vans. Where possible, the Contractor should use recycled or sustainably produced materials. The contractor will install energy saving replacement parts where possible and if compatible. Where complete renewals are required, then energy saving replacements will be considered.

4.4 **Resident Impact Assessment**

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

A Resident Impact Assessment was completed on 19th September 2018. This procurement will not have any negative impact on any persons within the protected characteristics groups. This contract will

have a positive impact on vulnerable groups as it will ensure that their properties are maintained to a high standard. Access to the discretionary repairs service will also enable vulnerable groups to have repairs undertaken that would normally be the responsibility of the resident. Diversity and equality are considered during the procurement process. Potential service providers will be asked a scored question during the procurement process about how they assess and manage repairs for customers with any of the equalities characteristics. It is a contractual requirement for service providers to work to Islington Council's policies and procedures, where equality, diversity and an accessible service for all is factored into service delivery procedures.

5. Reason for recommendations

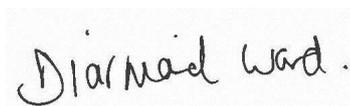
- 5.1 This report recommends the approval of the procurement strategy in respect of General Building Work for the Housing Repairs Service, Special Projects Team and Housing Legal Repairs to be primarily utilised, controlled and managed jointly by the Housing Repairs service and Special Projects Team.

Appendices: Resident Impact Assessment

Background papers: None

Final report clearance:

Signed by:



8/10/18

Executive Member for Housing and Development

Date:

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Resident Impact Assessment

Title of policy, procedure, function, service activity or financial decision: Procurement Strategy – General Building Works for Housing Repairs Service , Special Projects Team and Housing Legal Repairs.

Service Area: Housing and Social Services

1. What are the intended outcomes of this policy, function etc?

This contract is for the delivery of responsive repairs, legal disrepair and specialist projects for the residents of Islington. The contract consists of two (2) lots. Lot 1 will be for a framework agreement of four (4) general building contractors to support the Housing Repairs service including out of hours, and to provide resources to the Special Projects Team. Lot 2 seeks to procure one contractor to undertake borough-wide repairs and maintenance works that are the subject of a claim for disrepair for the specified term of the agreement.

2. Resident Profile

Who is going to be impacted by this change i.e. residents/service users/tenants? Please complete data for your service users. If your data does not fit into the categories in this table, please copy and paste your own table in the space below. Please refer to **section 3.3** of the guidance for more information.

		Tenants	Leaseholders
Gender	Female	58.7%	52.3%
	Male	40.3%	47.7%
	Transgender	0.1%	0%
Age	Under 20	0.3%	0.1%
	20 - 29	10.5%	4.3%
	30 - 39	16.0%	21.2%
	40 - 49	22.2%	27.9%
	50 - 59	20.5%	23.4%
	60-69	13.4%	12.6%

	70 and over	17.2%	10.5%
Disability	Blind/Visually Impaired	2.1%	1.0%
	Deaf/Hearing Impaired	2.1%	1.5%
	Learning Difficulty	2.1%	0.3%
	Mental Illness	11.4%	1.3%
	Mobility Difficulty	5.1%	1.4%
	No Disability	57.7%	81.7%
	Other Disability	13.8%	9.2%
	Physical Difficulty	5.3%	3.3%
	Wheelchair User	0.5%	0.2%
Sexual orientation	LGBT	3.6%	6.7%
	Heterosexual/straight	96.4%	93.3%
Race	BME	42.4%	35.8%
	White	57.5%	64.2%
Religion or belief	Buddist	1.1%	1.6%
	Christian	58.8%	55.7%
	Hindu	0.5%	2.4%
	Humanist	0.4%	0.8%
	Judaism	0.3%	1.4%
	Muslim	16.9%	7.6%
	No Religion	19.6%	28.5%
	Other Religion	1.8%	1.3%
	Rastafarian	0.4%	0.1%
	Sikh	0.2%	0.5%

3. Equality impacts

With reference to the [guidance](#), please describe what are the equality and socio-economic impacts for residents and what are the opportunities to challenge prejudice or promote understanding?

- Is the change likely to be discriminatory in any way for people with any of the protected characteristics? There is no change to the service. The general build and legal repair contracts are due to expire and require replacement. There will be an improvement to how the service is delivered as the number of contractors available for general build repairs will increase from three to four. Special Projects Team who traditionally undertook quoted works will have four dedicated contractors to undertake specialist projects aimed at improving estates and community spaces with cost savings as an added benefit. The delivery of this service will not discriminate against anyone with protected characteristics.
- Is the proposal likely to have a negative impact on equality of opportunity for people with protected characteristics? Are there any opportunities for advancing equality of

opportunity for people with protected characteristics? This procurement will not have any negative impact on any persons within the protected characteristics groups. The procurement will have a positive impact on people with protected characteristics by ensuring their properties are equally maintained to a high standard achieving a higher quality of life. Access to the discretionary repairs service will also enable vulnerable groups to get repairs undertaken that would normally be part of residents tenancy agreement to maintain. Potential service providers will be asked a scored question during the procurement process about how they assess and manage general build repairs for customers with any of the equalities characteristics. Service providers are expected to consider translation services for customers where English is not their first language, BSL translators for deaf and hard of hearing customers, how to meet religious requirements e.g. protective covering for footwear within properties, taking time and demonstrating extra care and patience with residents' who are elderly or have mobility impairments. It is a contractual requirement for service providers to work to Islington Council's policies and procedures, where equality, diversity and an accessible service for all is factored into service delivery procedures.

- Is the proposal likely to have a negative impact on good relations between communities with protected characteristics and the rest of the population in Islington? Are there any opportunities for fostering good relations? There will be no negative impact on relations as outlined above. In addition, specialist projects are identified at a local level through consultation with local residents. This contract will allow the Special Projects Team, through the delivery of its specialist projects, which are aimed at improving estates and community spaces, to continue to foster good relations between the council, tenants and leaseholders which will include those with protected characteristics.
- Is the proposal a strategic decision where inequalities associated with socio-economic disadvantage can be reduced? Repairs to both the external and internal parts of properties need to happen regardless of the tenants' employment/financial status. Islington Council has an obligation to keep its housing properties in good repair (Part 2 of the Housing Act 1985; section 11 of the Landlord and Tenant Act 1985; tenancy conditions and right to buy lease). Leaseholders are responsible under the terms of their lease(s) for internal repairs to their property. However, Leaseholders will be consulted and will be recharged for external repairs only. Social value is considered and written into the contract terms including offering London living wage, a minimum number of apprenticeship opportunities, work experience placements, job shadowing and training opportunities. The Employment Engagement Team attend quarterly Core Group meetings with service providers, where other community benefits are considered and arranged such as assisting with training sessions for residents through contributions of equipment or materials and assisting with the delivery of the training.

4. Safeguarding and Human Rights impacts

a) Safeguarding risks and Human Rights breaches

Please describe any safeguarding risks for children or vulnerable adults AND any potential human rights breaches that may occur as a result of the proposal? Please refer to **section 4.8** of the [guidance](#) for more information.

Safeguarding is a key aspect of the contractors induction. Contractors appointed to deliver services on behalf of the council are required to have DBS checks for all of their staff working on an Islington contract, including any subcontractors they use and this must be evidenced. This is checked on a quarterly basis to ensure any service providers staff changes are taken into consideration. Service providers are not allowed to enter a property unless an adult over the age of 18 is present. Service providers are given leaflets and information regarding safeguarding and reporting any safeguarding concerns back to Islington Council. They also have to attend mandatory safeguarding training delivered by Islington Council. These are all contractual requirements irrespective of whether the contractor works internally or externally to residents' properties.

If potential safeguarding and human rights risks are identified then **please contact equalities@islington.gov.uk to discuss further:**

5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline

Please send the completed RIA to equalities@islington.gov.uk and also make it publicly available online along with the relevant policy or service change.

This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.

Staff member completing this form:

Signed: Razaul Karim / Alex Sarson _____

Date: [Click here to enter a date.](#)

Head of Service or higher:

Signed: _____

Date: [Click here to enter a date.](#)



Report of: **Executive Member for Housing and Development**

Meeting of:	Date	Ward(s)
Executive	18 October 2018	All

		Non-exempt
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SUBJECT: Adoption of Additional Enforcement Powers against Rogue Landlords and Letting Agents - Financial Penalty Charging Policy

1. Synopsis

- 1.1 The Housing and Planning Act 2016 allows local authorities to impose a Financial Penalty up to £30,000, as an alternative sanction to prosecution, on landlords who fail to comply with their legal responsibilities to provide safe rented accommodation for their tenants.
- 1.2 This report sets out the Council's proposed arrangements for charging landlords a financial penalty for non-compliance and the proposed approach to charging.

2. Recommendations

- 2.1 To agree to adopt the proposed Financial Penalty Charging Policy at Appendix 1.
- 2.2 To agree to delegate authority to the Corporate Director of Environment and Regeneration, in consultation with the Executive Member for Housing and Development, to make future changes to the financial penalty policy as considered appropriate.

3. Background

- 3.1 The Housing and Planning Act 2016 introduced a number of new measures for Councils to tackle poor landlords and letting agents including the option to issue a financial penalty up to a maximum of £30,000, for the following offences:
 - Failure to comply with an improvement notice served under the Housing Act 2004
 - Failure to licence or be licensed in respect of Houses in Multiple Occupation (HMOs)
 - Failure to licence or be licensed in respect of a Selective Property Licensing Scheme

- Failure to comply with licensing conditions
- Failure to comply with an overcrowding notice
- Failure to comply with HMO regulations
- Breaching a banning order

3.2 Financial penalties are a useful enforcement tool to encourage and secure sustained compliance by landlords that fail to manage their properties to the required standard. However, they are not intended to replace prosecutions against rogue landlords and lettings agencies whose actions, or lack of action, are so serious and significant that they should be fully held to account by the courts.

3.3 Where it is an appropriate enforcement outcome to issue a financial penalty on a non-compliant landlord the Council is required to take into account the following factors:

- a. Severity of the offence
- b. Culpability and track record of the offender
- c. The harm caused to the tenant
- d. Punishment of the offender
- e. Deter the offender from repeating the offence
- f. Deter others from committing similar offences
- g. Remove any financial benefit the offender may have obtained as a result of committing the offence.

3.4 The Financial Charging Policy at Appendix 1 uses this assessment criterion to calculate a minimum indicative tariff, and that is then adjusted to take into account other relevant or aggravating factors. The combined scores are then used to indicate the level of financial penalty payable.

3.5 Whilst financial penalties can provide a quicker route for enforcement they are unlikely to reduce the amount of work involved in an investigation because financial penalties cannot be issued unless the evidence gathered by the enforcement officer has met the criminal standard of proof used for prosecution cases.

Once the evidence has been gathered and the officer has determined that a financial penalty is the most appropriate course of action they are required to service a Notice of Intention to issue a financial penalty, consider any representations submitted by the recipient before issuing the final Notice at least 28 days later. The recipient of the Notice has the ability to appeal to the Residential Property Tribunal where a full hearing will consider all the evidence collected by the enforcement officer as well as the landlord's case before determining whether to confirm, vary or quash the Financial Penalty Notice.

3.6 In view of the procedural requirements that must be followed, financial penalties are most likely to be used where non-compliance could be remedied within a reasonable timescale and sustained compliance is a likely outcome.

3.7 To reflect the reduced cost to the Council, the Financial Charging Penalty Policy provides two discounts:

- a. 20% discount if the non-compliance with legal requirement is remedied prior to the Notice being issued.
- b. 20% discount if the Financial Penalty is paid within 28 days of the Notice being issued

3.8 100% of the income from financial penalties can be retained by the Council and used to fund further regulatory activity in the private rented sector.

4. Implications

4.1 Financial implications:

There are no costs associated with adopting these new enforcement powers, however the income generated must be used to fund private sector housing enforcement activities.

Based on 2017/18 enforcement activities, use of financial penalties could generate income up to £15,000 per year but this figure is likely to increase if the proposal to extend property licensing to other parts of the borough is adopted in 2019.

4.2 Legal Implications:

4.2.1 The power to impose a financial penalty as an alternative to prosecution was introduced by sections 23 and 126 and schedule 9 of the Housing and Planning Act 2016.

4.2.2 The offences covered by financial penalties are:

- Failure to comply with an improvement notice [Housing Act 2004 section 30]
- Offences in relation to licensing of Houses in Multiple Occupation (HMOs) under part 2 [Housing Act 2004 Section 72]
- Offences in relation to the Selective Licensing of 'houses' under part 3 [Housing Act 2004 section 95]
- Failure to comply with an Overcrowding Notice [Housing Act 2004 section 139]
- Failure to comply with a regulation in respect of an HMO [Housing Act 2004 section 234]
- Breach of a Banning Order (section 21 of the Housing and Planning Act 2016)

4.2.3 A landlord can appeal to the First-tier Tribunal against the decision to impose a financial penalty and/or the amount of the penalty. The First-tier Tribunal has the power to confirm, vary (increase or decrease) the size of the penalty or cancel it.

4.2.4 The Ministry of Housing, Communities & Local Government has issued statutory guidance which the Council must have regard to in the exercise of its functions in respect of financial penalties under the Housing Act 2016.

4.3 Environmental Implications

This report isn't considered to have specific environmental implications.

4.4 Resident Impact Assessment:

The Council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The Council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The Council must have due regard to the need to tackle prejudice and promote understanding.

A Resident Impact Assessment was completed on 28 August 2018 and the conclusion was that the Financial Penalty Charging Policy is not likely to be discriminatory in any way for people with any of the protected characteristics. It will also have neutral impacts on equality of opportunity for people with protected characteristics, have neutral impact on good relations between communities and the rest of the population of Islington, and has no safeguarding and human rights risks.

5. Reason for recommendations

Financial penalties are an additional enforcement tool against landlords and letting agents. They do not replace prosecution proceedings against the worst offenders but allow for quicker enforcement for offences which may include poor property management or failure to licence a property.

The proposed methodology for calculating financial penalties is based upon best practice and is consistent with the approach taken by other London Boroughs.

Appendix 1 Financial Penalty Charging Policy
Appendix 2 Resident Impact Assessment

Final report clearance:

Signed by:

Diarmuid Ward.

10 October 2018

Executive Member for Housing and Development Date

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ISLINGTON

Housing Act 2004

Financial Penalty Charging Policy

August 2018

Background

The Housing and Planning Act 2016 amended the Housing Act 2004 to permit local authorities the power to impose a Financial Penalty, up to £30,000, as an alternative to prosecution in respect of the following offences under the Housing Act 2004:

- Failure to comply with an improvement notice [section 30]
- Offences in relation to licensing of Houses in Multiple Occupation (HMOs) under part 2 [Section 72]
- Offences in relation to the Selective Licensing of 'houses' under part 3 [section 95]
- Failure to comply with an Overcrowding Notice [section 139]
- Failure to comply with a regulation in respect of an HMO [section 234]

In addition, section 23 of the Housing and Planning Act 2016 provides that a Financial penalty may be imposed in respect of a breach of a Banning Order.

The decision to issue a financial penalty will be made on a case by case basis and this policy outlines the Council's approach to determining the level of Financial Penalty that is consistent with the statutory guidance issued under Schedule 9 of the Housing & Planning Act 2016.

Factors Affecting Level of Financial Penalty Imposed on Landlords and Agents

In determining the level of financial penalty consideration will be given to the following factors:

1. **Severity of the offence:** *The more serious the offence, the higher the penalty*
2. **Culpability and track record of the offender:** *A higher penalty will be levied where the offender has a history of failing to comply with their obligations and/or their actions were deliberate and/or they knew, or ought to have known, that they were in breach of their legal responsibilities. Landlords are running a business and should be expected to be aware of their legal obligations.*
3. **The harm caused to the tenant:** *This is a very important factor when determining the level of penalty. The greater the harm or the potential for harm (this may be as perceived by the tenant), the higher the financial penalty.*
4. **Punishment of the offender:** *A financial penalty should not be regarded as an easy or lesser option compared to prosecution. While the penalty should be proportionate and reflect both the severity of the offence and whether there is a pattern of previous offending, the penalty will be set at a high enough level to help ensure that it has a real economic impact on the offender and demonstrate the consequences of not complying with their responsibilities.*
5. **Deter the offender from repeating the offence:** *The objective is to prevent any further offending and help ensure that the landlord fully complies with all of their legal responsibilities in future. The level of the penalty will be set at a high enough level such that it is likely to deter*

the offender from repeating the offence.

6. **Deter others from committing similar offences.** *While the fact that someone has received a financial penalty may not be in the public domain, it is possible that other landlords in the local area will become aware through informal channels when someone has received a financial penalty. An important part of deterrence is the realisation that the council is proactive in levying financial penalties where the need to do so exists and that the level of financial penalty will be set at a high enough level to both punish the offender and deter repeat offending.*
7. **Remove any financial benefit the offender may have obtained as a result of committing the offence:** *the financial penalty will be set at such a level to ensure that the offender does not benefit as a result of committing an offence, i.e. it should not be cheaper to offend than to ensure a property is well maintained and properly managed.*

Financial Penalty Charging Matrix

The charging matrix below indicates the minimum financial penalty under various offence categories. The final level of the financial penalty will be adjusted in case to reflect the factors listed in 1-7 above.

Band Number	Severity of Offence	Financial Penalty £
1	Moderate	Up to £4,999
2	Moderate	5,000-9,999
3	Serious	10,000-14,999
4	Serious	15,000- 19,000
5	Severe	20,000-24,999
6	Severe	25,000-30,000

Guidelines for Determining Financial Penalty

These guidelines indicate the minimum financial penalty the council is likely to impose for each of the offences under the Housing Act 2004 that may attract a financial penalty as an alternative to prosecution for offences. Any deviation from the levels set out below, due to mitigating circumstances, will be referred to the Head of Service or Service Director for decision on a case by case basis.

Failure to comply with an Improvement Notice

Maximum Court fine that can be levied for failure to comply with an Improvement Notice – Unlimited

as a significant issue, exposing the tenants of a dwelling to one or more significant hazards.

The minimum financial penalty for the offence of failing to comply with the requirements of an improvement notices is

- Serious band 3 (£10,000) for landlords controlling 5 or less dwellings
- Severe band 5 (£20,000) for landlord or agent controlling a significant property portfolio

Failure to Licence offences

Maximum Court fine that can be levied for failure to licence an HMO or Part 3 House – Unlimited

The Council views the offence of failing to licence an HMO as a significant failing.

The minimum financial penalty for the offence of failing to licence an HMO is

- Serious band 3 (£10,000) for landlords controlling 5 or less dwellings
- Severe band 5 (£20,000) for landlord or agent controlling a significant property portfolio

The minimum financial penalty for the offence of failing to licence a rented home under a Selective Property Licensing Scheme is

- Moderate band 2 (£5000) for landlords controlling 5 or less dwellings
- Severe band 4 (£15,000) for landlord or agent controlling a significant property portfolio

Breach of licence conditions

Maximum Court fine that can be levied for failure to comply with a licence condition -£5000

In determining the level of a Financial penalty, the Council will consider;

- a) The number and nature of the licence condition breaches; and
- b) The nature and extent of deficiencies within each specified licence condition

The circumstances of breach of licence condition offences have the potential to vary widely from case to case but, as a guide the minimum financial penalty is likely to be:

- Moderate band 1 (£1,000) for landlords controlling five or less dwellings or 1 or 2 mandatory HMOs, with no other relevant factors for a failure to provide tenants with their contact details or for failing to address relatively minor disrepair
- Moderate band 2 (£5,000) where a landlord or agent is controlling/owning a significant property portfolio, and/or has demonstrated experience in the letting/management of property
- Serious band 3 (£10,000) for landlords controlling five or less dwellings or 1 or 2 mandatory

HMOs, with no other relevant factors for a failure to provide or maintain smoke alarms in working order, failure to address serious ASB issues or the failure to carry out works/improvements imposed as a condition

- Severe band 5 (£20,000) for the same offences above by a landlord or agent controlling a significant property portfolio.

Failure to Comply with an Overcrowding Notice

Maximum Court fine that can be levied for failure to comply with an Overcrowding Notice – Unlimited

The minimum financial penalty for the offence of failing to comply with the requirements of an improvement notices is

- Serious band 3 (£10,000) for landlords controlling 5 or less dwellings or 1 or 2 mandatory HMOs
- Severe band 5 (£20,000) for landlord or agent controlling a significant property portfolio

Failure to Comply with The Management of Houses in Multiple Occupation [England] Regulations

Maximum Court fine that can be levied for failure to comply with each individual regulation -unlimited

In determining the level of a financial penalty, the Council will therefore initially consider;

- a) The number and nature of the management regulation breaches; and
- b) The nature and extent of deficiencies within each regulation

The offences have the potential to vary widely from case to case but, as a guide the minimum financial penalty is likely to be:

- Moderate band 1 (£1,000) for landlords controlling five or less dwellings or 1 or 2 mandatory HMOs, with no other relevant factors for a failure to provide tenants with their contact details or for failing to address relatively minor disrepair
- Moderate band 2 (£5,000) where a landlord or agent is controlling/owning a significant property portfolio, and/or has demonstrated experience in the letting/management of property
- Serious band 3 (£10,000) for landlords controlling five or less dwellings or 1 or 2 mandatory HMOs, with no other relevant factors for a failure to provide or maintain smoke alarms in working order, to maintain essential services to an HMO or to allow an HMO to fall into significant disrepair
- Severe band 5 (£20,000) for the same offences above by a landlord or agent controlling a

significant property portfolio.

Failure to Comply with a Banning Order

Maximum Court fine that can be levied for failure to comply with a Banning Order – Unlimited. In addition, the Court can also impose a prison sentence for up to 51 weeks

Banning Orders are reserved for what are recognised as being the most serious housing-related offences. In the event that the Council was satisfied that the offence of breaching a Banning Order had occurred, this would normally be the subject of prosecution proceedings. Where it was determined that a financial penalty would be appropriate in respect of a breach of a Banning Order, this would normally be set at the maximum level of £30,000 to reflect the severity of the offence.

Early Payment Discounts

The Council will automatically apply the following discounted rates to any imposed financial penalties in the following circumstances:

- In the event that the offender complied with the identified breach [for example by making an application to licence a previously unlicensed address] within the representation period at the 'Notice of Intent' stage, the Council would reduce the level of any imposed financial penalty by 20%;
- *A discount of 20% of the original calculated financial penalty should the penalty be paid within a specified time period [normally 28 days]. This discount would be in addition to any reduction applied as a result of compliance at the Notice of Intent stage.*

Illustrative example

- 1) *The landlord of an HMO property fails to obtain a mandatory licence. They only operate one HMO and there are no other relevant factors or aggravating features. The offence is regarded as a serious matter and attracts a Financial penalty of £5,000. Upon receipt of the 'Notice of Intent' to impose a £5,000 financial penalty, the landlord makes a complete application for the HMO licence within the period allowed for representations. No other representations [or representations that are up-held] are made to the Council.*
- 2) *The Council issues a 'Final Notice' imposing a financial penalty of £4,000 [£5,000 with a 20% discount having been deducted due to compliance during the representation period]. In the event the landlord pays within 28 days of the date of the Final Notice a further 20% discount is given so that the landlord makes a discounted payment of £3,000.*

Resident Impact Assessment

Financial Penalty Charging Policy- non compliant landlords

Service Area: E&R – Public Protection Division

1. What are the intended outcomes of this policy, function etc?

The Housing and Planning Act 2016 amended the Housing Act 2004 to enable councils to issue financial penalties against private sector landlords that fail to comply with legal standards relating to letting residential properties.

Financial penalties will provide an additional enforcement tool available to enforcement officers and in some cases will be used as an alternative to prosecution.

The charging policy outlines the approach to charging and reflects the seriousness of the offence, the impact on residents' health safety and welfare and the landlords knowledge and past history of compliance.

2. Resident Profile

The majority of people directly impacted by this policy are landlords providing private rented accommodation that does not meet legal standards required to ensure the health, safety and welfare of their tenants.

Residents living in private rented homes will be indirectly impacted by the policy in that financial penalties will provide a further incentive for landlords to provide and maintain the accommodation that they rent out to tenants.

Up 25% residents live in private sector accommodation in Islington

Environmental Health received over 500 complaints and referrals regarding poor privately rented accommodation each year.

		Borough profile	Service User profile
		Total: 206,285	profiles
	Female	51%	

Gender	Male	49%	
Age	Under 16	32,825	
	16-24	29,418	
	25-44	87,177	
	45-64	38,669	
	65+	18,036	
Disability	Disabled	16%	
	Non-disabled	84%	
Sexual orientation	LGBT	No data	
	Heterosexual/straight	No data	
Race	BME	52%	
	White	48%	
Religion or belief	Christian	40%	
	Muslim	10%	
	Other	4.5%	
	No religion	30%	
	Religion not stated	17%	

3. Equality impacts

- The Financial Penalty Charging Policy is not likely to be discriminatory in any way for people with any of the protected characteristics
- The proposal will have neutral impacts on equality of opportunity for people with protected characteristics
- The proposal will have neutral impact on good relations between communities and the rest of the population of Islington

4. Safeguarding and Human Rights impacts

There are no safeguarding and human rights risks associated with this Policy.

Landlords receiving a financial penalty have the right to appeal to a First Tier Property Tribunal (FTT) and have the decision of the council quashed, amended or upheld.

FTTs follow the rules of natural justice embedded in court procedures by considering each application on its merits and issuing a written decision with reasons.

5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline
None identified		

Please send the completed RIA to equalites@islington.gov.uk and also make it publicly available online along with the relevant policy or service change.

This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.

Staff member completing this form:

Head of Service or higher:

Signed:



Signed:



Date: 28/08/2018

Date: 28/08/2018

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Report of: **Executive Member for Children and Families**

Meeting of:	Date	Ward(s)
Executive	18 October 2018	All

Delete as appropriate		Non-exempt
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SUBJECT: Response to the Fair Futures Commission recommendations

1. Synopsis

- 1.1 Following a year of co-creating insights and ideas for how to make Islington a great place to grow up in, the Fair Futures Commission published its final report, [A Future for Us](#), with recommendations in February 2018.
- 1.2 The Commission's recommendations fall into five long-term ambitions:
 1. 21st century skills for growing up
 2. 21st century skills for work and the future of work
 3. A child-friendly place to live and grow
 4. Connected communities
 5. Alliances for ambitious and fairer futures

It also includes messages to central government and other organisations such as the National Citizen Service, universities, housing partners including developers and businesses to work together with the Council in pursuit of fairness for children and young people.

- 1.3 Everyone and every part of the council has a part to play to help build resilience in children, young people, their families and the local community. In light of the significant budget challenges faced by the Council, the responses reflect opportunities to drive positive change whilst remaining pragmatic about what can be achieved with our potential financial, physical and human resources in future.

2. Recommendations

- 2.1 To approve the Council's response to the Fair Futures Commission recommendations attached as Appendix 1 to this report.

3. Background

- 3.1 The response to the Commission's recommendations forms a framework for action focused on the prevention aspect of prevention and early intervention. It is an opportunity to align and work together in

a more efficient way in pursuit of our goal towards making Islington a fairer place for children and young people. To this end, the Islington CCG Board agreed their respective recommendations and these are incorporated into the response report.

- 3.2 A number of the Council's commitments in the Corporate Plan 2018/22 drew on the Commission's recommendations. The relevant responses reflect and take forward these commitments.
- 3.3 The individual responses are shaped into project outlines for short to medium term systemic change. It is key that where these projects overlap with consideration of the Council's budget, the monitoring of achieving our financial objectives and the response objectives are aligned.
- 3.4 Following the publication of the response report, the Fair Futures Commission will officially wind down. It will be replaced by a revised 'Children's Board' to oversee implementation of the recommendations and report back on progress (see section 5 in Appendix 1). This implements the Commission's recommendation about partnership oversight, leadership and ensuring that we all follow through on taking forward their recommendations with grip and at pace

4. Implications

4.1 Financial implications:

The recommendations of the Fair Futures Commission are to be implemented within existing budgets.

4.2 Legal Implications:

The council has a duty under section 10 of the Children Act 2004 to promote cooperation with relevant partners (including health, education, police and probation services) regarding children's well-being in Islington, and relevant partners have a duty to cooperate with the council. The focus of the arrangements referred to is children's physical and mental health and emotional, social and economic well-being; protection from harm and neglect; and education, training and recreation.

4.3 Environmental Implications

The recommendations could have environmental implications which will need to be reflected in the implementation of the responses.

4.4 Resident Impact Assessment:

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. RIAs for relevant responses to the Commission's recommendations will be completed to improve equality for some key groups. These will be available from tania.townsend@islington.gov.uk.

5. Reason for recommendations

- 5.1 The Council and its partners were asked to respond to the Commission's report setting out how they intend to meet the recommendations. The response report:
 - formally sets out what we are going to do to deliver the Commission's Calls to Action, taking into account potential budget challenges
 - incorporates the relevant Council Corporate Plan commitments which are the basis for future action and decisions

- updates and replaces the existing Children and Families Prevention and Early Intervention Strategy until 2025 so that there is a clear framework for action at the heart of what we do for children and young people

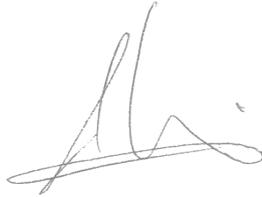
Appendices

- Appendix 1: Response to A Future for Us - Framework for Action

Background papers: None

Final report clearance:

Signed by:



18 October 2018

Executive Member for Children and Families

Date

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Making Islington the best place for all young people to grow up

Response to Fair Futures Commission: A Future for Us

Voice | Influence | Change - Framework for Action

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This framework:

- responds to the Fair Futures Commission’s Calls To Action
- is based on the five Fair Futures Ambitions
- updates and replaces the [Children and Families Prevention and Early Intervention Strategy](#) until 2025
- tells you what we are going to do to deliver the Commission’s Calls To Action. The preference was for this framework to identify targeted and strategic initiatives rather than a long list of detailed actions.

The Fair Futures Commission

Islington Council is committed to making Islington a fairer place for all. At the heart of this mission is ensuring that everyone has the best start in life and is supported to achieve their dreams, regardless of their background.

Islington can be a fantastic place to grow up, but it can also be challenging. The Fair Futures Commission, chaired by young adults, Jermain Jackman and Kadeema Woodbyrne, took a radical look at how the council and its partners can help to change that.

We want all children and young people in Islington to start well and develop well. By 2025, Islington should be a place where:

- children and young people can achieve the very best wellbeing outcomes and have the resilience and creativity to thrive;
- parents and carers have the knowledge, skills and confidence to provide the environment in which children can thrive; and
- the community – made up of our residents, businesses, the state, charitable and community organisations - is the economic, physical and social infrastructure which supports children and young people to thrive.

The Fair Futures Commission was made up of academics, creative thinkers, local young people and residents. This gave us a rich mix of experts from a variety of fields and, more importantly, experts of lived experience. It explored practical solutions so that everyone - individuals, communities and organisations - can support, play a part and develop their role in making Islington a great place to grow up in, and therefore promote good social and health development in the early childhood, the middle years and adolescence/young adulthood phases of life.

The Commission's aim was to listen to the next generation and give them the power to shape the things that directly affect their experiences growing up. During 2017, Commissioners sought these voices with a series of events and discussions held in schools and youth hubs, and walks through the borough to see it through the eyes of children, young people and parents themselves. The Commission were particularly interested in the most vulnerable, the invisible and the voiceless. It heard incredible and hard hitting stories about the ups and downs of growing up in today's society. Over 200 individuals and organisations took part in the Commission's work over the year.

The Commissioners brought together children, young people, parents, teachers, the third sector, police, health partners and many more to share their experiences and knowledge. They then spent many hours boiling down the countless proposals and ideas which were submitted into the recommendations you see in the final report. Above all else though, they truly listened and heard what children and young people had to say about life in Islington. After carefully considering their findings and the feedback, the commissioners made a variety of recommendations to Islington Council and its partners.

The Council and its partners were asked to respond to the report, [A Future for Us](#), setting out how we intend to meet the recommendations. We welcome the focus on supporting children and young people, as they grow up, in a way that **prevents** challenges arising in the first place. One powerful lesson we have taken away from this Commission is that when those who hold power take the time to really listen to children and young people and to respond to what they have said, truly exciting things are possible. We look forward to working with young people, parents and partners over the coming months and years to implement our response to the Commission's report.

1. 21st century skills for growing up

FFC-01: Early Help 0-19

Corporate Plan Theme: **Children and Young People**

Fair Futures Commission Call to Action: We ask Islington Council, health care and early childhood services for a commitment to building on [Bright Start Islington](#) for children aged 0 – 5.

What we are going to do: Accept

The Council Executive will build on the Bright Start vision by ensuring all families, especially those with most to gain, have access through children’s centres and community venues to local, integrated early childhood services. These will build resilience and reduce stressors for families, ensuring all children have the best start in life.

We will also move towards a seamless early help 0-19 service for families that need extra support. Our early help approach and offer will be flexible and tailored to what works best for families with children aged 0-19.

Lead Council Member: Cllr Joe Caluori

FFC-02: Islington Play Offer

Corporate Plan Theme: **Children and Young People**

Fair Futures Commission Call to Action: We ask the Council and organisations working with young children for a commitment to building life skills in the primary school years and developed through play – in adventure playgrounds, parks, leisure centres and play streets.

What we are going to do: Accept

The Council Executive recognises play not only as an exciting and character building part of children’s lives but also as a protective factor in the early and primary school years which enables good health, social skills, confidence and other life skills. There are a range of play opportunities available for children, young people and families across Islington that are already taking place, both through direct work or contracts with the Council or through partner organisations across sectors.

We will develop better and coordinated marketing and communication activity to publicise the range of play opportunities available not only to families, but also to those who work with them and could signpost families to access play opportunities based on ages, stages and needs.

We will also identify what we need for both play and adventure play from 2019 that will ensure these meet the needs of children, young people and families, and attempt to co-produce this with families, providers, communities and councillors.

Lead Council Member: Cllr Joe Caluori

FFC-03: Islington Play Offer – Play Streets

Corporate Plan Theme: **Children and Young People**

Fair Futures Commission Call to Action: We ask Islington Council for a commitment to organise more Play Streets and broaden these out to schools and estates.

What we are going to do: Accept

FFC-03: Islington Play Offer – Play Streets

Corporate Plan Theme: **Children and Young People**

The council currently have 11 play streets operating in Islington and one more at consultation stage, which will give us a total of twelve. We have a play street operating at one of the primary schools. More promotion is planned for play streets through Islington nurseries and schools and by working with London Play. The school streets closures that are programmed for this year will also help the promotion of play streets by showing people the benefits of traffic free streets. We will also promote play streets with parents of schools involved in the school streets scheme.

Lead Council Member: Cllr Claudia Webbe

FFC-04: Staff Volunteering - 'community/real/goal model' roles

Corporate Plan Theme: **Children and Young People**

Fair Futures Commission Call to Action: We ask Islington Council to lead the way and use their staff volunteering programme to recruit staff to 'community /real/goal model' roles. Invite local businesses and community leaders to take part.

What we are going to do: Accept

There are several organisations in Islington that offer and have experience of mentoring children and young people. This includes the BIG Alliance, Islington Aspires, Friendship Works and Chance UK. Together with these organisations, the council's Home and Communities and Strategy and Change teams will co-ordinate the 'community /real/goal models' mentoring opportunities and put in place a pro-active campaign to encourage Islington Council staff to volunteer for these.

Lead Council Member: Cllr Kaya Comer-Schwartz

FFC-05: Vulnerable Adolescents

Corporate Plan Theme: **Children and Young People**

Fair Futures Commission Call to Action: We ask Islington Council and other public and community organisations to explore a co-ordinated way to support young people to build their abilities and tackle past experiences. This should empower them socially, emotionally and develop their thinking and reasoning skills. Train those who work with young people about mental health first aid, and ways that respond to children and young people's past negative experiences and events

What we are going to do: Accept

At the same time as the Commission, the Council's Children's Services Scrutiny Committee conducted a review on the co-ordination and join up of services for vulnerable adolescents. Overall the Committee was impressed with the wide range of support services available for vulnerable adolescents.

However, further improvements could be made which are related to a greater strategic join-up between services; working differently by adopting new practices, such as trauma informed and contextual safeguarding approaches; closer work with the Police around domestic violence and the sharing of intelligence; making the most of existing resources; and communicating more effectively with young people and the professionals that support them.

Implementing the action plan in response to the scrutiny committee's recommendations will be done in partnership with other public and community organisations.

Lead Council Member: Cllr Joe Caluori

Fair Futures Commission Call to Action: We ask the Government to make learning about money, healthy relationships, the political system, physical and emotional health, cultural awareness and personal safety statutory. Time should be set aside in every school's timetable and in youth work services.

What we are going to do: -

Personal, social, health and economic (PSHE) education is a school subject that supports pupils to be healthy, safe and prepared for life. It covers a range of pressing issues facing children and young people, including relationships, mental and physical health, online and offline safety, financial literacy and preparation for adulthood. Although the relationships and health aspects of PSHE education [will be compulsory](#) in all schools from 2020, we agree with the Fair Futures Commission that there is a still a case for all aspects of PSHE education to be compulsory.

The council will continue to work with our school community to influence good quality RSE, RE and PSHE and publishing information about their PSHE programmes as part of our responsibilities to improve public health and safeguarding outcomes for children, young people and families.

We will also engage with the PSHE Association who continue to campaign for statutory PSHE.

Lead Council Member: Cllr Joe Caluori

Fair Futures Commission Call to Action: We ask Islington Council, organisations such as the National Citizen Service, universities, housing and schools to work together and pledge practical ways to teach Islington's young people how to live independently and prepare for managing a home and their money.

What we are going to do: Accept

The council will embed this within [Summervarsity](#) and within support for young people such as children in our care and those with special educational needs and disabilities (SEND).

We will plan how independent living skills could form part of an introductory meeting for those young people signing their council home tenancy. We see this as a way to build a trusted relationship with young people and young adults and encourage their involvement in the community.

The Council Executive will also ask the revised Children's Trust Board to co-ordinate this commitment with other organisations such as NCS, local universities, housing and Islington schools.

Lead Council Member: Cllr Joe Caluori; Cllr Diarmaid Ward

Fair Futures Commission Call to Action: Support young people to have the skills and understanding about mental health and asking for help. Develop ways that empower children and young people to manage their feelings and emotions: create safe and clear spaces for friends to flag when a young person they know may be struggling. This could also be for young people to go for support to manage their emotions and feelings. Make this a youth-led approach similar to You're Welcome for health services. Spaces could be in schools, pop-ups in youth hubs, businesses and Islington Council buildings.

What we are going to do: Accept

The Islington Clinical Commissioning Group Board and Council Executive recognise that services to support social, emotional and mental health are largely traditional in the way they are offered to children and people. We want to make sure that there are opportunities for young people to support with their skills and understanding of mental health, get help, support each other and prevent further challenges.

By 2020/21, Islington will have an offer that supports all children and young people in the best possible way. The system will exist beyond traditional health settings with a strong focus on early intervention and prevention.

We will move from the traditional service offer and have a single point of access for all Child and Adolescent Mental Health Services (CAMHS). No family or young person should be turned away and they will be able to access information and advice at a minimum in places and spaces where they feel comfortable. For those who do not require a CAMHS intervention, there will be sign posting to other services and support. We will need to work schools, youth hubs and other services to make this happen.

Lead Council Member: Cllr Janet Burgess

Fair Futures Commission Call to Action: a) We ask the Islington Clinical Commissioning Group to consider linking young people to social action by using social prescriptions together with medical approaches to mental health. For example, a doctor would signpost a young person to community activities, group or services to help them improve their mental health.

b) Develop ways that empower children and young people to manage their feelings and emotions: connect children and young people to the following 'Five Ways to Wellbeing' opportunities:

- i. Connect - see friends, talk to family, get involved in a youth group;
- ii. Keep learning and be creative - read or learn a new activity for fun, join a library, draw, paint, act, play;
- iii. Be active - walk, cycle, play sports, swim, dance;
- iv. Take Notice - mindfulness meditation, yoga;
- v. Give - volunteer, get involved in community or youth-led activities or campaigns

What we are going to do: Accept in principle

Together with the Islington Clinical Commissioning Group, the council will explore a social prescribing model for children and young people with the aim of embedding and connecting this to local 'Five Ways to Wellbeing' opportunities. This would need a seamless 'Five Ways to Wellbeing' offer to support children and young people to manage their emotions and feelings, developed in partnership and connected to our new approach to accessing support for social, emotional and mental health needs.

Lead Council Member: Cllr Janet Burgess

FFC-10: Transforming social, emotional and mental health - staff training in schools and youth settings

Corporate Plan Theme: **Healthy independent lives**

Fair Futures Commission Call to Action: Develop ways that empower children and young people to manage their feelings and emotions: training for staff in schools on how to identify and support children and young people to manage their emotions and feelings.

What we are going to do: Accept in principle

The council will co-devise training opportunities with the school community and commissioned youth hubs on how to identify and support children and young people to manage their emotions and feelings. An example of this is our recent approach to trauma-informed practice in schools. The Children's Health Commissioner will assess whether this could be included in the overall approach for transforming social, emotional and mental health services.

Lead Council Member: Cllr Janet Burgess; Cllr Joe Caluori

FFC-11: Nature for Wellbeing

Corporate Plan Theme: **Healthy independent lives**

Fair Futures Commission Call to Action: Develop ways that empower children and young people to manage their feelings and emotions: create a calm and peaceful reflection space in a local park for young people and families when faced with difficult and challenging times such as bereavement.

What we are going to do: Accept in principle

The council will build on the example of this at Cornwallis Park and start discussions on how this could be developed further to support bereaved young people and families. We are also working with Sunnyside Community Garden and the Morris Foundation to create a memorial garden at Sunnyside.

Lead Council Member: Cllr Claudia Webbe

FFC-12: The Young and The Digital: online and digital support offer

Corporate Plan Theme: **Healthy independent lives**

Fair Futures Commission Call to Action: a) Develop ways that empower children and young people to manage their feelings and emotions: explore how digital technology can support young people to manage their feelings and emotions.

b) We ask Islington Council and NHS services that support young people, parents and carers to explore tried and tested digital technology as part of the service or support offer for them. Enable young people, parents and carers to:

- use technology such as Skype for follow up appointments, advice and guidance in circumstances where a young person or parent do not have to be seen or examined. This excludes social care where a child must always be seen
- use online peer support so that they can support others who are going through the same challenges.

What we are going to do: Accept in principle

The council and local health organisations agree to include a digital solution as part of the redesigned social, emotional and mental health pathway.

Over a six-month period, a project in partnership with the Good Things Foundation tested what part digital can play in supporting young people aged 11 – 18 with mental health needs, as part of the NHS

Widening Digital Participation Programme. This included young people with low level needs and those with severe and complex needs.

As a result of this project and the insights gathered through the Fair Futures Commission, a joint CCG and council team will lead on:

- developing local pages for children and young people under NHS GO to enable easy access to information, advice and guidance around issues to do with emotional health and wellbeing
- procuring a tried and tested online counselling solution, as part of 'goal focused, evidence informed and outcomes focused intervention'.

Further learning will help to support other local services with the opportunities that the digital landscape can provide as part of a service or support offer.

Lead Council Member: Cllr Janet Burgess

Fair Futures Commission Call to Action: In organisations, consider mental health awareness training for staff who manage young people such as apprentices and young adults.

What we are going to do: Accept

To ensure employees at Islington Council who manage young people (aged 16-24) can support their emotional health and wellbeing, First Aid Mental Health Awareness Training will be made available to all managers. This training will be promoted from January 2019 across all media channels, as well as by HR colleagues as they advise managers of their responsibilities. Consideration is being given to whether it should be added to the list of mandatory courses for new managers.

The council's internal Managing an Apprentice course will be adapted to include content on communicating with young people.

Apprentices will also be encouraged to develop their communication skills during their mentoring and review meetings, as well as to attend courses to improve their communication and confidence, for example Courageous Conversations and Confident Communication.

The objectives are:

- i. to improve the range and effectiveness of managers' communication skills so they are able to communicate well with young people;
- ii. to give managers an understanding of the mental health issues that young people face so that they are able to support them in the workplace; and
- iii. to improve the confidence and ability of younger employees to communicate effectively.

Lead Council Member: Cllr Andy Hull; Cllr Janet Burgess

Fair Futures Commission Call to Action: Review [lizzy-info](#) for what's needed for an online 'one stop shop.'

What we are going to do: Accept

There is consistent feedback from young people that they know that there are a lot of things available for them to do in Islington, but they don't necessarily know where to find out about what's on offer. We want more young people to know what is available to help them with this. The council will:

- Work with the Islington Youth Council to review Izzy-Info
- Deliver an internal comms campaign to ensure that all opportunities for young people provided by the council or commissioned partners are promoted
- Ensure information is provided on digital notice boards in the youth hubs and on council housing estates
- Ensure that other relevant online content developed by council services or partners, such as health and children's social care, is linked effectively in one place

By doing this, young people (13+) will know where to find information and what is on offer to them.

Lead Council Member: Cllr Joe Caluori

Fair Futures Commission Call to Action: We ask schools for a commitment to opening up school buildings as a resource for young people to use when the school day finishes or during the school holidays. Some schools do this already and could support other schools to make it happen.

What we are going to do: -

Schools are at the heart of local communities. The council will explore with schools about opening up their facilities to the public after school hours, making best use of the great facilities we have. We will start by sharing the practice that already exists within the school community.

Lead Council Member: Cllr Joe Caluori

Fair Futures Commission Call to Action: We ask the Council and other organisations – like the police and schools - for a commitment to empower young people to support each other. This may help young people who got through their challenges to support others in similar situations.

What we are going to do: Accept in principle

The Executive endorse the spirit of this recommendation and would like to include this commitment in the Islington 'Pledge/Guarantee' for Children and Young People (see page 25).

Lead Council Member: Cllr Joe Caluori

2. 21st century skills for work and the future of work

FFC-18a: Experiences of the world of work: 100 hours by age 16

Corporate Plan Theme: **Jobs and money**

Fair Futures Commission Call to Action: We ask Islington Council, schools and businesses to develop great experiences of the world of work. All Islington young people would benefit from at least 100 hours experience of the world of work by the time they reach the age of 16. Work experience should be a priority.

What we are going to do: Accept

The Council Executive commit to enabling 100 hours' experience of the world of work for every young person. This is part of [Islington Council's corporate plan](#).

The council will co-devise the 'world of work' (WoW) guarantee with the school community, young people, businesses and youth and community partners. We will start by convening existing partners to collate and widely promote current activity as a coherent offer, available to primary and secondary schools. A menu of current WoW opportunities will be shared with schools from by early 2019.

By March 2019 we will have:

- Mapped provision and potential partners
- Identified gaps
- Solicited new pledges from businesses to begin to address gaps
- Created a WoW strategic communications plan
- Established methods of embedding 100 WoW in schools
- Identified opportunities for young people to access WoW activity outside of school
- Agreed measures to track progress
- Devised a plan to substantially increase work experience

Lead Council Member: Cllr Asima Shaikh

FFC-18b: Experiences of the world of work: work experience

Corporate Plan Theme: **Jobs and money**

Fair Futures Commission Call to Action: We ask Islington Council, schools and businesses to develop great experiences of the world of work: improve work experience placements by

- clarifying what meaningful work experience is .g. the core set of non-industry specific outcomes and skills to be achieved through work experience placements
- providing guidance for employers on offering meaningful and structured placements
- using role descriptions for work experience placements
- coupling work experience with the specific options that students and young residents pick
- developing flexible models of work experience placements e.g. not only traditional one week blocks - one day/week, offered as part of the curriculum, done during the school holidays

The approach should be accessible to young people either living in Islington and/or studying in Islington schools.

What we are going to do: Accept

As a key theme within the offer of 100 hours' experience of the world of work, a plan to substantially increase work experience will be prepared by March 2019 and will include:

FFC-18b: Experiences of the world of work: work experience

Corporate Plan Theme: **Jobs and money**

- An audit of current opportunities
- Consultation with a reference group of employers, young peoples and schools
- The Council leading by example by launching its own work experience programme
- Work experience embedded in the Council's role as an economic agent
- The local public sector called upon to follow suit
- Targeted employer engagement to generate work experience as part of a wider pledge to WoW.
- Production of a how to guide to assist schools and employers with limited track record of providing work experience.
- A sustainable approach to brokering and promoting work experience

Lead Council Member: Cllr Asima Shaikh

FFC-19a: Culture, Creativity, Digital and STEM Business talent and mentoring networks

Corporate Plan Theme: **Jobs and money**

Fair Futures Commission Call to Action: We ask Islington Council and its partners to build on business talent and mentoring networks for young people. These should be for young people who do not have access through their family or social connections.

What we are going to do: Accept

Business mentoring programmes are currently delivered in all mainstream secondary schools, and the BIG Alliance are a key provider of this. Our strategic partnership with the BIG Alliance will enable a commitment the programme engaging with some of our most disadvantaged groups of young people, including children in care and those on free school meals, while bespoke programmes with the Pupil Referral Unit and Samuel Rhodes School will be launched in the Autumn term of 2018.

We will map other mentoring schemes between schools, youth providers and business volunteers as part of our wider strategy for 100 hours' experience of work, to be complete by end of 2018. We will also use our leverage through council contracts, planning agreements and Genuinely Affordable Workspace provision to increase business and mentoring networks targeted at young people who do not have access.

Lead Council Member: Cllr Asima Shaikh

FFC-19b: Culture, Creativity, Digital and STEM Business talent and mentoring networks: Digital businesses

Corporate Plan Theme: **Jobs and money**

Fair Futures Commission Call to Action: We ask Islington Council to create a connection with digital businesses of all sizes, including in Tech City, so that Islington young people access opportunities and support.

What we are going to do: Accept

We concur that this is a sector that is difficult for local young people without networks or connections to access. We will devise a plan to engage the local tech sector to develop young talent on its doorstep. We have begun building links with the sector through organisations such as Capital Enterprise, while Soapbox, the council's commissioned youth hub on Old Street, offers young people in Islington the chance to explore tech, gain skills and access opportunities. Work is underway with Soapbox to:

- plan further outreach activities across the borough in 2018/19

**FFC-19b: Culture, Creativity, Digital and STEM
Business talent and mentoring networks: Digital
businesses**

Corporate Plan Theme: **Jobs and money**

- engage young people onto a Digital Pathways programme that provides routes into apprenticeships, running until June 2019

We will also use our leverage through planning agreements and the council's Genuinely Affordable Workspace programme to create insight, work experience, mentoring and employment opportunities. The first Genuinely Affordable workspace developments will be in launched in the heart of Tech City in early 2019 and in Finsbury Park from 2020.

Lead Council Member: Cllr Asima Shaikh

FFC-20a: Young entrepreneurs

Corporate Plan Theme: **Jobs and money**

Fair Futures Commission Call to Action: There should also be a better focus on encouraging young people into other routes for work, such as turning their innovations and ideas into their own business.

What we are going to do: Accept

As part of the development of the Employability and Skills strategy, and the Inclusive Economy Strategy, a programme of work will be devised to support self-employment, targeting young entrepreneurs. This will likely include: business start-up training; financing; mentoring; and, development support. The programme will be defined by March 2019, with implementation in 2019/20, and over the duration of the two strategies.

Lead Council Member: Cllr Asima Shaikh

FFC-20b: Young entrepreneurs: start up support

Corporate Plan Theme: **Jobs and money**

Fair Futures Commission Call to Action: We ask Islington Council to explore a model that could be used to offer start-up grants to young entrepreneurs. This could be similar to what is known as a corporate social responsibility or an incubator fund approach.

What we are going to do: Accept in principle

As part of the development of the Employability and Skills strategy, and the Inclusive Economy Strategy, a programme of work will be devised to support self-employment, including access to affordable finance. Officers will examine options for a dedicated funding stream to support young entrepreneurs. This will include engagement with a range of funders, and examine the potential for an incubator approach, throughout 2019/20.

Lead Council Member: Cllr Asima Shaikh

**FFC-21: Alliance for preparing young people for
work and the future of work**

Corporate Plan Theme: **Jobs and money**

Fair Futures Commission Call to Action: We ask Islington Council in conjunction with schools, further education, businesses, organisations such as the NCS and young people to form an alliance for preparing young people for work and future of work. This should champion and lead the way with turning information about the future of work into local action, creating opportunities for both young people who live and/or go to an Islington school and working differently to develop young people's employability and entrepreneurial skills. It could also oversee the approach to talent and business networks.

FFC-21: Alliance for preparing young people for work and the future of work

Corporate Plan Theme: **Jobs and money**

What we are going to do: Accept

In order to fulfil the council's commitment to ensuring young people benefit from 100 hours' experience of the world of work, we will play a convening role and bring together various partners to support their alignment with our shared goals. We already convene several existing networks covering careers and employability, including the schools' Careers Network, the Aspire Youth Employment Network, and the Pathways to Employment Partnership, and will apply a Team Islington approach to ensure provision is coordinated and of high quality.

Lead Council Member: Cllr Asima Shaikh

FFC-22: Careers education and advice in school inspections

Corporate Plan Theme: **Children and young people**

Fair Futures Commission Call to Action: We ask Ofsted to prioritise careers education and advice in school inspections. We suggest Islington Council arranges a roundtable with the Government's Chief Inspector of Education, other local authorities, schools and employers to discuss a way forward to achieving this.

What we are going to do: Accept

Following the recent recommendation from the [UK Parliament's Public Accounts Committee about Ofsted ratings for careers advice](#) and the DfE's plans for [careers education](#), the council's Children Employment and Skills department will propose a roundtable with Ofsted, other local authorities, DfE, schools and employers about prioritising careers education and advice in school inspections.

Lead Council Member: Cllr Joe Caluori; Cllr Asima Shaikh

FFC-23: Employers preparing young people for the world of work

Corporate Plan Theme: **Jobs and money**

Fair Futures Commission Call to Action: We ask Islington Council, businesses and young people to develop an Investors in Young People qualification for employers to encourage their contribution to preparing young people for the world of work. Actions could include incentives for employers who prioritise efforts to train and equip young people with skills for work

What we are going to do: Accept in principle

Building on the recommendations of the 2014 Employment Commission, the council devised the Islington Offer to businesses. We will refresh the Islington Offer to include a pledge by businesses to support young peoples' preparation for work. By March 2019 we will have identified the key features of this pledge and a communications plan that includes promotion to employers and recognition for those who support.

Lead Council Member: Cllr Asima Shaikh

FFC-24: Future world of work

Corporate Plan Theme: **Children and Young People**

Fair Futures Commission Call to Action: We ask Islington Council and schools to prepare young people with the skills they will need to secure jobs in the future, such as creativity, new ways of working and

decision making. Equip schools and young people with up to date information about the future of the world of work, so that this informs careers education and choices

What we are going to do: Accept

The council will utilise the Careers Network as a forum for sharing learning and practice across all schools, and CPD opportunities linked to Labour Market Information will continue to be a regular feature. An LBI task and finish group has been established to compile relevant resources for school staff, young people and parents which will be available by December 2018.

Alongside the commitment to 100 hours experience of the world of work, a further '11 by 11' entitlement will enable all children and young people attending Islington schools to benefit from 11 outstanding cultural experiences by Year 11. The 11 by 11 programme, delivered in partnership with schools and local arts and cultural partners, commences in September 2018.

Lead Council Member: Cllr Asima Shaikh; Cllr Kaya Comer-Schwartz

Fair Futures Commission Call to Action: We ask Islington Council and affordable workspace providers to test how affordable workspaces with childcare facilities for young parents or parents with children could work.

What we are going to do: Accept

The Affordable Workspace Strategy (AWS) will set out the strategy for delivering genuinely affordable workspace across Islington, initially over the period 2018 to 2021. Primarily, looking at the delivery through affordable workspaces secured from Planning S106 obligations, and securing external funding to deliver other models of affordable workspace elsewhere in the borough.

As part of the AWS objectives, the Inclusive Economy team will proactively research and test new workspace models that are inclusive of childcare facilities, and make recommendations on any changes required in the policy and implementation frameworks.

To date, the Inclusive Economy team has engaged with a number of childcare friendly workspace providers. These workspace providers have been added to the council's approved affordable workspace providers list and they are now able to access opportunities for bidding to operate new affordable workspace in the borough.

Lead Council Member: Cllr Asima Shaikh

3. A child-friendly place to live and grow

FFC-26: Local Plan: Child-friendly Place

Corporate Plan Theme: **Place and environment**

Fair Futures Commission Call to Action: We ask Islington Council to use the next version of the Local Plan to set out a vision and design for how Islington becomes a child-friendly place. This includes helping some of the recommendations in this section happen.

What we are going to do: Accept

Islington's current [Local Plan](#) contains a wide range of policies which, individually and cumulatively, contribute to making Islington a child friendly place. For example, our planning policies on maximising the provision of genuinely affordable housing for local people, improving open space and play space, reducing pollution and creating an inclusive environment, to mention but a few. We are encouraged that the Mayor of London's [new draft London Plan](#) supports the approach we have taken to date for child-friendly neighbourhoods, particularly children's play.

We are in the process of reviewing the Local Plan, and will look to refine and improve the relevant policies as far as is possible, as well as the plan vision, to reflect the goal of making the borough a child-friendly place to live and grow. The Local Plan review process is a lengthy formal process which will take a couple of years to complete. This will include consultation in a meaningful way with children and young people. It is anticipated that the new Local Plan will be formally adopted in the Autumn of 2020.

Lead Council Member: Cllr Diarmaid Ward; Cllr Claudia Webbe

FFC-27: Involving young people in major development projects

Corporate Plan Theme: **Place and environment**

Fair Futures Commission Call to Action: We ask Islington Council and private developers to consult children and young people at the earliest stages of the design, development and delivery of major development proposals including social housing. This includes the way consultations are managed and run to involve children and young people. It also includes feeding back about what has happened as a result of their views. The consultation design process timescales and methods should work for all.

We ask Islington Council and other social housing landlords to create a community feel and ownership of both place and the community with young people by involving them in the design of housing and other development projects.

What we are going to do: Accept

We will conceptualise and embed ways to involve young people in the design of housing and other major development projects. This is fundamental to ensuring they are involved in shaping the future of borough. The council's Planning and Development and Housing Services will work together over the next 6 – 8 months to develop an approach for involving young people in the development of large scale schemes. The method and forum for involving young people will need to be meaningful, cost effective and not result in delays in processing planning applications and/or the delivery of the projects. The New Homes Board will be involved in developing this approach.

Lead Council Member: Cllr Diarmaid Ward; Cllr Claudia Webbe

FFC-28: Child-friendly public spaces

Corporate Plan Theme: **Place and environment**

Fair Futures Commission Call to Action: a) We ask Islington Council to change the culture and design of park spaces to create a welcome and inclusive playable landscape that is child and young person friendly. Design public spaces in ways that include and benefit all residents.

b) We ask that community development approaches are used for spaces where there are conflicting uses by young and older residents. One part of the community's gain should not be the other's loss. Try to build shared ways for using public space across the young, very young, adults and older people.

What we are going to do: Accept

In consultation with partners, Islington Council's Greenspace and Leisure Team have now developed three new objectives with supporting actions and principles to transform the way they work with children and young people:

1. A new commitment and strategy for Parks & Leisure for Children and Young people
2. To ensure consultations for park and leisure improvements give a fair voice to children and young people
3. To change the culture and design of park spaces to create a welcome and inclusive playable landscape that is child and young person friendly

Lead Council Member: Cllr Claudia Webbe

Fair Futures Commission Call to Action: We ask Islington Council and its partners for a commitment to improve the basics of good quality surroundings including the visual appearance, safety, lighting and mix of use, particularly on Islington's estates, and in other parts of Islington.

What we are going to do: Accept in principle

As part of our Capital Programme, we will assess opportunities to improve the basics of good quality surroundings including the visual appearance, safety, lighting and mix of use, particularly on Islington's estates, and in other parts of Islington. This will be alongside our existing planned works.

Lead Council Member: Cllr Diarmaid Ward; Cllr Claudia Webbe

Fair Futures Commission Call to Action: We ask Islington Council to actively engage children, young people and families in planning the important transport and travel opportunities in Islington.

We ask Islington Council to create and consult children, young people and families on maps of walking and cycling routes. Take into account air pollution and road safety. Recognise the additional challenges posed by views about crime, gang lines, and other concerns. Where possible, try to design out and overcome these issues. Try to connect these networks to all schools, leisure centres and other key places for children and young people.

What we are going to do: Accept

We will seek external funding and Islington Council's Transport Planning team will actively engage children, young people and families in the consultation on Islington's new Transport Strategy. We will seek to ensure that this engagement continues for each scheme.

The Transport Strategy and its associated schemes will work towards goals such as improving road safety and improving air quality through reducing road traffic, and increasing personal safety by designing out crime. It will also seek to make the transport environment more accessible to all, including children and young people.

Consultation for the Transport Strategy and scheme delivery plan will start in late 2018. The final strategy will be adopted in Spring 2019.

Existing / planned work

The Council's Environmental Pollution team advises on clean air walking and cycling routes. In addition to creating healthy travel routes, the council is also committed to reducing transport-related air pollution, particularly in sensitive locations, such as schools. School Streets is a funded scheme where roads will be closed around schools to improve air quality around places where children and young people regularly spend time. The project is out for consultation already for one school. Pending the results, this will either start in September or will go out for consultation again, for a November start if it gets through the second round of consultation. Six more consultations are starting in September. The council is looking for more schools to join by the end of the financial year.

In preparation for the introduction of the Ultra-Low Emission Zone (ULEZ) restrictions on polluting vehicles, the environmental pollution team are not only publicising the changes, but are also doing work to promote ways people can take up active travel modes such as walking and cycling. This could be considered in relation to targeting parents who drive their children to school.

One of this year's Safer Routes to Estates schemes is centred around improvements to the access around the Rose Bowl youth centre, including increased lighting, gates, and reducing tree cover. For the next year's round of funding, the programme managers are committed to increasing the amount that children and young people are consulted on in the beginning stages where decisions are made about where there need to be local improvements in the first place.

The Traffic and Safety Team will continue to encourage schools to involve children and parents when maintaining School Travel Plans (STP) and to work towards the Transport for London STARS (Sustainable Travel Active Responsible Safe) accreditation scheme.

Potential work (subject to scoping and funding)

There isn't currently funding to expand the primary school clean air routes scheme to other schools. However, should funding or resources become available, the environmental pollution team will consider projects with other schools or key destinations for children, young people and families, to co-create routes with them that promote routes with cleaner air, taking into account road safety and crime. They may also look to secure funding for projects to further increase use of clean air routes over more polluted ones by making them more physically appealing with things like imaginative signposting and street art co-created with local primary schools.

Given that all these issues are cross-cutting, we will pull together a cross-departmental group to network and collaborate, and share their understandings of key routes and their knowledge of work that is currently ongoing or planned, in order to make the streets and access routes to key community destinations into 'Healthy Streets'.

Lead Council Member: Cllr Claudia Webbe

Fair Futures Commission Call to Action: We ask Transport for London and the British Transport Police to explore how young people can raise concerns about their safety on Islington transport routes.

What we are going to do: -

As part of our commitment to safeguarding, we will play a convening role and engage with Transport for London and the British Transport Police to stimulate a conversation about these organisations can take forward this recommendation.

Lead Council Member: Cllr Andy Hull; Cllr Claudia Webbe

Fair Futures Commission Call to Action: We ask services working with young people to explore how young people can communicate concerns about their safety in particular places and spaces in Islington. This includes identifying any themes regarding places where young people say they feel unsafe as a way to target interventions and/or ask professionals to explore this as routine when working with young people.

What we are going to do: Accept

Seeing Islington through the eyes of young people, understanding their lived experiences about safety in different places and spaces and co-producing solutions with them is central to creating a safer Islington to grow up in.

- **Safety in local neighbourhoods:** Building on the approaches used by the Fair Futures Commission, we will use a programme of creative neighbourhood walkabouts and safety mapping with children and young people so that they can show and discuss issues about their safety directly with us.
- **Safety in physical and social environments:** Council staff working directly with young people will be asked to regularly incorporate safety in different environments in their conversations with them. Similarly, services commissioned by the Council to work with young people will be asked to do the same and feed the themes back via the monitoring process for their contract.

We will collate the themes identified through these approaches and co-produce solutions with young people and others, regularly feeding into the Youth Justice Management Board and Islington Safeguarding Children Board.

Lead Council Member: Cllr Joe Caluori; Cllr Andy Hull

Fair Futures Commission Call to Action: We ask Islington Council and other social housing landlords to review signage on estates with children, young people and adults, such as the 'No Balls Games' signs. Use positive messages. Use the shared external environment and communal facilities to support health, play, physical activity and access to activities.

What we are going to do: Accept

We have put in place a cross-departmental project team who will work with the local community to alter or remove these signs. We will test the approach with young and adult residents on a Islington estate

and use this as an opportunity to connect young people and other residents to health, play, physical activity and other opportunities. In our convening role, we will work with housing association partners, via the Islington Housing Group, to support their alignment with this goal.

Lead Council Member: Cllr Diarmaid Ward, Cllr Janet Burgess

Fair Futures Commission Call to Action: We ask Islington Council and other social housing landlords to develop housing options and approaches for young people growing up in Islington, that allow them to pursue education and work whatever their background.

What we are going to do: Accept

We commit to 1,900 further genuinely affordable by 2022, including 550 new council homes and 50% genuinely affordable housing is required on all sites of 10 units or more. To support young people growing up in Islington remain in the borough, our [2018 housing allocations scheme](#) makes provision for the sons and daughters of council, housing association and private sector tenants living in the borough. Under the New Generation Scheme, young people can apply for a property as long as they have lived in Islington for at least three of the last five years with their parents in either a social or private tenancy.

We will continue to ensure that care leavers have a good range of options available to them. This includes making sure that they feel safe in their homes, are supported to move to independent accommodation when they are ready and can manage their tenancy.

Lead Council Member: Cllr Diarmaid Ward

Fair Futures Commission Call to Action: Develop ways to reduce the impact of overcrowding for children and young people on their long-term health conditions and their education and employability opportunities.

- Drying or communal laundry facilities or the design/redesign of flats to minimise the development of damp which affects conditions such as asthma

What we are going to do: Accept in principle

The lack of space can have negative health effects if people try to dry damp clothes in poorly ventilated rooms. We have now set up a pilot to test a drying/communal laundry facility on one of our estates. This will inform how this approach can be used for existing and future council housing developments.

Lead Council Member: Cllr Diarmaid Ward

Fair Futures Commission Call to Action: Develop ways to reduce the impact of overcrowding for children and young people on their long-term health conditions and their education and employability opportunities.

- Explore a fund to mitigate the impact of overcrowding for children, young people and families

What we are going to do: Accept in principle

The Council Executive would like to refocus its efforts on minimising the impact of overcrowding for its residents. We have started by reconvening an Overcrowded Housing Group to identify specific actions and opportunities that tackle overcrowding or can minimise its impact. As part of this, the group will examine the potential for different approaches including a fund.

Lead Council Member: Cllr Diarmaid Ward

Fair Futures Commission Call to Action: Develop ways to reduce the impact of overcrowding for children and young people on their long-term health conditions and their education and employability opportunities.

- Enabling access to good study space in places such as libraries, leisure centres and businesses

What we are going to do: Accept

The [inspiring approach adopted by Eurostar](#) which uses its Kings Cross headquarters and staff for study space and tuition highlights a low-cost approach to simultaneously support young people's education and address issues such as overcrowding.

We will ensure homework space and computers continue to be provided in all libraries. In our convening role, we will bring partners including businesses together to examine the potential for 'homework zones' to increase capacity and help businesses to support the community.

Lead Council Member: Cllr Asima Shaikh

4. Connected communities

FFC-37: Youth and Parent/Carer leadership and social action opportunities

Corporate Plan Theme: Well run council | Place leadership

Fair Futures Commission Call to Action: a) We ask Islington Council, together with schools, NHS and other partners to join up youth leadership and social action opportunities. It should be clearer for young people and parents/carers about how they can get involved. Monitoring of the social and employment skills they gain from their involvement should take place.

b) We ask Islington Council to create ways for children and young people to send ideas about making places better and safer on an ongoing basis. This could be crowdsourcing ideas and similar to platforms such as [Fill That Hole](#).

What we are going to do: Accept in principle

Both the Council Executive and ICCG Board recognise that public, resident and user involvement is a crucial part of the services we design, develop and deliver. We agree with the spirit of this recommendation and would like to engage with other partners such as Healthwatch about what we can do together.

A programme of work will be devised to develop and/or support

- a central online 'opportunities' point for young people or parents to register for these opportunities e.g. the use of the council's website to facilitate this
- equal access to opportunities for children, young people, parents and carers to creatively get involved at different levels (from being a young advisor, parent champion, on a school council or youth councillor to responding to consultations, designing new services and involvement in focus groups).
- monitoring the social and employment skills that young people, parents and carers gain from their involvement
- appropriate reward and recognition for children, young people, parents and carers in line with the framework created for adults
- opportunities to crowdsource ideas with children, young people and families using digital and online platforms
- publishing consultation and engagement results and guidelines on techniques

Lead Council Member: Cllr Joe Caluori; Cllr Andy Hull

FFC-38: People as partners

Corporate Plan Theme: Well run council | Place leadership

Fair Futures Commission Call to Action: We ask Islington Council, together with schools, NHS and other partners to join up youth leadership and social action opportunities. It should be clearer for young people and parents/carers about how they can get involved. Monitoring of the social and employment skills they gain from their involvement should take place.

- a commitment for new policy and commissioning projects to include co-production in either the development or delivery of services particularly children, young people or parents/carers with 'hidden voices'.

What we are going to do: Accept in principle

The Executive and ICCG Board agree with the spirit of this recommendation and would like to explore modelling genuine co-production with children, young people and parents/carers - particularly those with 'hidden voices' in an open and transparent way, and then spreading this way of working throughout our organisations. We will start by testing this on the development of community space in North Islington over the next 7 – 8 months.

Lead Council Member: Cllr Andy Hull; Cllr Kaya Comer-Schwartz

Fair Futures Commission Call to Action: We ask Islington Council and NHS commissioners to consider social action as part of future contracts for services. For example, reserve part of the budget to fund youth peer support or parent champions.

What we are going to do: Accept in principle

The Executive and ICCG Board agree with the spirit of this recommendation and will start by piloting an approach on a future joint commissioning contract.

Lead Council Member: Cllr Andy Hull

5. Alliances for ambitious and fairer futures

FFC-40: A revised and stronger Children's Trust Board

Corporate Plan Theme: Well run council | Place leadership

Fair Futures Commission Call to Action: Build on the leadership that looks out for children and young people's interests, responding to what matters to them and improving their futures. The Islington Children's Trust Board should evolve to:

- Organise opportunities, ideas and resources from different people, places and organisations
- Take forward these recommendations
- It should lead the Guarantee and health and wellbeing investment and priorities for children
- Hold an annual Fair Futures Summit. This should check in on children and young people's experiences and what they need, progress on these recommendations and the future for learning, life and work skills.

What we are going to do: Accept

Both the Council Executive and ICCG Board endorse the spirit of this recommendation to evolve the statutory Children's Trust Board with a clearer purpose. This could be an opportunity to steer and drive action on the wider determinants of health that relate to the local, bi-borough and STP health and care investment and priorities for children and young people.

By March 2019, the council will use its convening role to bring a range of organisations and the community together to be an advocate for children and young people and a vehicle for making Islington the best place to grow up in. It will programme manage the implementation of the agreed Fair Futures Commission recommendations and report back to children and young people on progress.

Further to the approach taken by the Fair Futures Commission, the revised board will regularly listen to children and young people, their families, and frontline practitioners about their experiences. It will work to understand the challenges faced by children, young people and families. Using this understanding, the council and its partners will continue to co-create aligned, joint or integrated solutions that benefit the children and young people's outcomes and organisations in Islington.

Lead Council Member: Cllr Joe Caluori

FFC-41: The 'Islington Guarantee/Pledge/Entitlement' for young people

Corporate Plan Theme: Well run council | Place leadership

Fair Futures Commission Call to Action: We ask Islington Council and its partners to develop and communicate an 'Islington Guarantee' or 'Promise for Young People' for those living and/or studying in Islington. It should be from birth to adulthood. It should set out the life and work skills, outcomes and support young people can expect or are entitled to at different stages of their lives.

Actions could include: linking to a concessions card which includes discounts or access to local attractions, culture, leisure including cinema, sport, libraries, museums, etc .

What we are going to do: Accept in principle

The Council Executive will ask the revised Children Trust Board to bring this and other pledges together, build the delivery into existing partnership groups and ensure that young people review its effectiveness and report their findings to all senior leaders. This also responds to a recommendation from the Council's Children's Services Scrutiny Committee's [report](#) on co-ordinated and joined up services for vulnerable adolescents.

Lead Council Member: Cllr Joe Caluori

Fair Futures Commission Call to Action: We ask Islington Council and its partners to build on strengthening partnerships for young people using health or social care services, such as those with learning difficulties or disabilities, to help their independence.

What we are going to do: Accept

The ICCG will work with Islington Council and other partners to ensure that young people are supported in a seamless way with their education, health and care through to young adulthood. We will start by strengthening our joint commissioning arrangements and, where feasible, working through our bi-borough and our partnerships with neighbouring boroughs to develop solutions.

Lead Council Member: Cllr Janet Burgess

Keeping us accountable to you

The revised Children's Trust Board will programme manage the implementation of the agreed Fair Futures Commission recommendations and report back to children and young people on progress.

Each response has a lead councillor from the Council Executive. Members from Islington Council's or CCG senior leadership teams are responsible for making the changes happen. Together, the lead councillor and senior leader will mobilise other key leaders and stakeholders, advocate for the changes and embed in their part of the council or CCG.

Through our existing arrangements with them, the Youth Council will be able to take part in feedback from the political and senior leaders involved in implementing the Commission's recommendations.

Report of: Executive Member for Environment & Transport

Executive	Date: 18 th October 2018	Ward(s): ALL
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SUBJECT: Health Impacts of Poor Air Quality – Executive Member’s response to the Health and Care Scrutiny Committee’s recommendations

1.	Synopsis
1.1	On 19 th April 2018, the Executive received a report from the Health and Care Scrutiny Committee regarding the health impacts of poor air quality. The Scrutiny Committee’s report sets out a number of recommendations directed towards a range of council Departments and services, as well as to external partners, reflecting the cross cutting nature of this public health issue. This report summarises the Executive’s response to these recommendations, and gives an overview of actions already being taken to address the Committee’s recommendations.
2.	Recommendations
2.1	To agree the Executive’s responses to the recommendations of the Health and Care Scrutiny Committee report into the health impacts of poor air quality, as set out in section 4 of this report.
3.	Background
3.1	In July 2017 the Health and Care Scrutiny Committee commissioned a review of the health impacts of poor air quality in the borough, and what further actions could be taken to tackle poor air quality and mitigate its detrimental effects on the health of residents.
3.2	The review ran from September 2017 until March 2018 and evidence was received from a variety of sources, including:- <ul style="list-style-type: none"> – Presentations from Council Officers in Public Health, Environment and Regeneration and from Islington Clinical Commissioning Group – Documentary evidence, including the findings of the Air Quality Review conducted in 2013, and the report on progress against the 2013 review’s recommendations (May 2014)

	<p>– Information from external expert witnesses (Dr Ian Mudway, Kings College London; Sam Longman, Transport for London, and Andrea Lee, Client Earth)</p>
3.3	<p>The Scrutiny Committee’s final report on the health impacts of poor air quality, received by the Executive in April 2018, contains eleven recommendations covering a range of topics, including general information provision and awareness raising, the coordination of action within the local authority, and some specific project proposals.</p> <p>http://democracy.islington.gov.uk/ieDecisionDetails.aspx?ID=858</p>
4.	Response to the recommendations
4.1	<p>Recommendation 1: Car transport - Roll out electric charging points as speedily as possible across the borough. Continue with the policy of increased parking charges for diesel vehicles. Implement a staged introduction of higher charges for higher polluting vehicles.</p> <p>Response: The Council is committed to expanding its network of electric vehicle charging points to encourage residents and businesses to switch to electric vehicles, along with the existing charging points. The Council has a target of installing 100 new charging points each year for the next four years. In collaboration with TfL, London Councils, and private network operators, the Council is continuing the rollout of various types of charging points such rapid chargers (~50kW approximately 20-30 minutes to charge), free standing chargers (~7kW approximately 4-5 hours to charge) and lamp column chargers (3kW – approximately 8 hours to charge).</p> <p>The Council is committed to maintaining the policy of differential parking charges for higher polluting vehicles. The Council will regularly consider the level of differential parking charges and look to increase the annual diesel surcharge where this will further reduce diesel vehicle use in the borough. This policy will disincentivise the use of higher polluting vehicles, support the Council’s objectives of improving air quality and protect residents from the health risks associated with diesel emissions.</p> <p>This recommendation has been approved.</p>
4.2	<p>Recommendation 2: Schools</p> <ol style="list-style-type: none"> a. Parking near schools: Implement a ‘zero tolerance’ approach to parking near schools for parents dropping off and picking up children from school, including abolishing the ‘10-minute grace’ informal rule currently applied, with the only exception being disabled/blue badge holders. b. Close roads near schools: At the beginning and end of the school day, as is currently being piloted in Hackney and Camden. c. Educate parents: Support schools to educate parents on the health benefits of walking and cycling to school. d. Air quality monitoring: Monitor air quality outside all schools (including PM2.5), and use results to leverage Local Safety Scheme funding from TFL, and to support applications for physical environmental improvements. <p>Response:</p> <p>Parking near Schools The council works with Islington schools to implement a range of programmes to educate parents, pupils and schools regarding school travel and parking near schools, including measures to close roads outside schools.</p> <p>Grace Period The 10-minute grace period is not an informal rule. The Civil Enforcement of Parking Contraventions (England) General (Amendment) Regulations 2015 amended Regulation 4 of The Civil Enforcement of Parking Contraventions (England) General Regulations 2007 introduced a 10-minute grace period</p>

prior to the imposition of a Penalty Charge Notice for a parking contravention where the vehicle is left in an on-street or off-street permitted parking place beyond the permitted parking period. The council therefore does not have the authority to abolish the 10-minute grace period, without a change to current legislation. The Executive Member for Environment and Transport will write to the Department for Transport to request the abolishment of the grace period.

Essentially the 10-minute grace period applies in parking bays in the following instances:

- at the start of controlled hours when the bay reverts from being uncontrolled to controlled
- upon expiry of a paid for session during controlled hours
- upon expiry of a permitted 'free' parking period during controlled hours (e.g. a maximum stay)

The 10-minute grace period does not apply in the following instances:

- anywhere outside of a parking bay, for example on yellow lines, loading bans, footway, when double parked etc.
- where a vehicle is parked in a permitted parking bay during controlled hours without permission, without a permit or without having made payment (beyond the first 10 minutes of control)

Close roads near schools

The council has announced its intention to implement school streets in the borough. The council is currently consulting on a programme to restrict access for motor vehicles to roads outside of schools during pick up and drop of times. Engagement work with the schools, parents and local stakeholders in relation to the first seven school streets will be consulted on during July and October 2018. Traffic surveys are also being undertaken to assess the baseline traffic volumes, prior to the scheme commencing, and will be repeated following implementation to understand the impact of these road closures. Long term funding is being secured in order to facilitate a borough wide rollout.

Educate parents

The council is working with Imperial College London to gather the views and experience of parents regarding various measures to improve air quality, including walking and cycling to school. The results of this project will be shared with schools and parents to help them consider ways in which they can further help improve air quality, as well as reduce the exposure of pupils to pollution. The council will also promote cycle training in schools and look to offer every school the opportunity to have a bikeability training course each academic year. The council is also looking into the feasibility of undertaking an air quality audit for every school on an annual basis, so that actions and resources are prioritised.

Air quality monitoring

The Council will monitor pollution outside every school in Islington. We will also look to model air quality outside schools and use this monitoring and modelling data to inform and target further pollution measurement inside playgrounds and classrooms. Currently the council relies on the GLA to model pollution around schools based on their proximity to the road network, so this new monitoring at each and every school will allow a much more detailed and accurate picture of the levels of pollution affecting children across the borough.

This recommendation has been approved.

4.3 Recommendation 3: Through traffic - Council to investigate a borough-wide neighbourhood cellular zoning policy to both reduce rat-running and overall traffic volumes.

Response: The Council is looking at cellular zoning through the concept of Liveable Neighbourhoods, and is therefore committed to delivering Liveable Neighbourhoods across the borough, subject to the availability of external funding.

	<p>Liveable Neighbourhoods aim to rebalance the use of Islington’s streets away from private motor vehicles in favour of walking, cycling and public transport. Removing through traffic from residential areas is an important step in establishing Liveable Neighbourhoods.</p> <p>Liveable Neighbourhoods will be enjoyable. There will be no through traffic. Streets will be safe from road traffic danger. The air will be clean to breath. People will be physically active by walking cycling and using public transport.</p> <p>Each neighbourhood is different and would therefore would require its own approach to reducing through traffic, appropriate to its location.</p> <p>This recommendation has been approved.</p>
4.4	<p>Recommendation 4: Idling vehicles - Put up signs in zones where idling is a common problem asking people to switch off their engines. Investigate using Public Space Protection orders to give the Council greater powers to sanction engine idling, and also for the Council to enforce current legislation on engine idling more robustly. (See also recommendation 7 below).</p> <p>Response: Metal signs will be placed throughout the borough at hotspots and likely locations of idling. This will complement the lamp post sticker ‘reminder’ signs and the signs already outside schools in the borough.</p> <p>The council will conduct a review into the various different ways used by other local authorities, including Public Space Protection Orders (PSPOs), in order to effectively tackle engine idling. The Council will also deliver training to authorised officers to make sure that the council enforces current legislation on engine idling robustly.</p> <p>This recommendation has been approved.</p>
4.5	<p>Recommendation 5: Communications strategy</p> <ol style="list-style-type: none"> a. The Council to develop a communications strategy to inform and engage residents on the implications of poor air quality. b. Promote the use of mobile phone apps e.g. ‘Air text’ to advise residents of poor air quality days, and to assist those with respiratory problems. c. Promote the health benefits of active travel, walking, cycling, and the use of public transport. d. Educate residents about dangers of wood burning, open fires, and the impacts on air quality. e. Promote the issue of ‘less vehicles as well as less polluting vehicles’. <p>Response: The Council will develop a communications plan to inform and engage residents on the implications of poor air quality The council will take the committee’s recommendations and incorporate them into the new Air Quality Strategy and Transport Strategy that are due to be consulted on soon. Both of these Strategies will have accompanying communication plans. Officers from across the council will work together to combine relevant air quality and public health communications into a coherent Air Quality Communications Plan.</p> <p>This recommendation has been approved.</p>
4.6	<p>Recommendation 6: Officer Forum: Given that the work on air quality is often fragmented across different Council departments, establish an officer forum in order to more effectively coordinate the work on air quality and the establishment and implementation of new strategies, with Forum proposals being approved by the executive.</p> <p>Response: An Air Quality Action Board will be formed and chaired by a Director to coordinate work across the council on Air Quality. It will also have oversight of the Air Quality Communication Plan (Recommendation 5) as well as all other areas of work on Air Quality. This board will report regularly to the Executive Member for Environment and Transport.</p>

	<p>This recommendation has been approved.</p>
<p>4.7</p>	<p>Recommendation 7: Lobby the Government - Work with other London Boroughs and campaigning organisations to lobby Government to introduce a new Clean Air Act, to include car tax penalties for diesel engines, a scrappage scheme to support people to dispose of diesel vehicles, to make engine idling an immediate offence, and to standardise legislation to include Canals and Waterways.</p> <p>Response: The council will maximise the impact of the Council’s drive to improve air quality in Islington by lobbying national Government, using the Council’s own regulatory powers, and working closely with London Councils. The Council will continue to play a key role in partnership with London Councils, and in particular working with the Transport and Environment Committee (TEC) which provides a powerful and united voice for the Councils to effectively lobby both national Government and other regulatory authorities.</p> <p>London Councils TEC is a statutory joint committee that represents all 32 London boroughs and the City of London. Transport for London is also a member. London Councils acts as a catalyst for effective sharing among boroughs, including ideas, good practice, policies and new approaches. TEC is the main voice of the London boroughs on a wide range of issues relating to transport and the environment in London and works closely with the Local Government Association and with many private, voluntary and public sector bodies.</p> <p>The Council will also work through various officer forums such as the Association of Directors of Public Health (ADPH), London Environment Directors' Network (LEDNet), and the Association of London Environmental Health Managers (ALEHM).</p> <p>Where appropriate, the Council will work with and support key third sector partners to further the goal of improving Air Quality.</p> <p>The Council has responded to consultations from both the government and the Mayor of London for, amongst other things, a new Clean Air Act, Changes to Vehicle Excise Duty (VED) to reflect the damage caused by diesel vehicles, a vehicle renewal scheme to support people to dispose of diesel vehicles, changes to the law around engine idling to make enforcement easier and to change legislation around pollution from canal boats. Details of the consultation responses can be found on the council website [www.islington.gov.uk/airquality].</p> <p>This recommendation has been approved.</p>
<p>4.8</p>	<p>Recommendation 8: Mayor of London’s Clean Air Strategy: Support the Mayor’s strategy in order to improve air quality and to reduce traffic, and to urge the Mayor to support additional funding for schemes to improve air quality in Islington.</p> <p>Response: The Mayor of London has made tackling air pollution a priority. As Early as June 2016 the Mayor released a Clean Air Action Plan which has informed a raft of key projects such as the electrification of the bus network. In turn, air quality, and the policies and actions to tackle air pollution, became the key pillar of the new London Environment Strategy and it also strongly affects the key elements of the Mayors Transport Strategy. The council is highly supportive of these strategies as well as complementary Mayoral policies and strategies, such as the Healthy Streets approach, the London Plan, the Health Inequalities Strategy as well as policies on improving taxi’s and buses, all of which impact on air quality or have air quality improvements at their heart.</p> <p>The Council also strongly supports individual measures and the tough decisions that the Mayor has taken to improve Air Quality such as the Introduction of the Toxicity-Charge, the soon to be introduced Ultra Low Emission Zone (ULEZ), the future expansion of the ULEZ to cover the whole of Islington and the strengthening of the Low Emission Zone.</p>

The Council has responded to consultations from the mayor regarding these measures, details of which can be found on the council website [www.islington.gov.uk/airquality].

The council will continue to seek funding from the Mayor to improve air quality in Islington.

Current and recent projects for which the Mayor has provided funding, either via the GLA or TfL, towards the cost include:

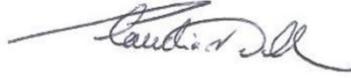
airText	We helped create this London-wide pollution alert system, to help the public prepare for high pollution. It provides alerts to vulnerable people, informing them of what action to take to be less exposed on high pollution days.
Car Free Day & National Clean Air Day	<p>These events along with others such as walk to school and cycle to work weeks are used as promotional vehicles and to focus attention on air pollution and actions such as active travel options that reduce pollution.</p> <p>Events have included road closures lung function tests, pedal powered cinema, get to know your bike sessions, DrBike mechanics, police security marking, cycle demonstrations and route planning with Sustrans etc.</p>
Anti-idling	A number of anti-idling events have been conducted across Islington. These events encourage drivers to turn off their engines when they are parked up to help improve local air pollution. We coordinate with other boroughs so that the impact is greater.
City Fringe ZEN	We are supporting over 1,000 businesses to improve local air quality, increase active travel and reduce energy and transport costs. Members have access to a range of free advice and services. This innovate scheme improves air quality and business efficiency across Islington, Hackney and Tower Hamlets. For Islington the area covered is Bunhill Ward.
City Fringe LEN	This project aims to deliver a superb urban environment, supporting residents and businesses to undertake sustainable travel, and address local air quality issues. One key area of work is in changing parking spaces into parklets to allow residents and workers to enjoy the locality whilst using pollution incepting planting to clean the air.
Ultra-Low Emission Vehicle (ULEV) Streets	Islington has closed roads to vehicles not classed as ultra-low emission at peak times on Tabernacle, Singer and Cowper Street as part of a nine-month trial starting September 2018. This is part of the City Fringe LEN initiative with Hackney and Tower Hamlets. This scheme will reduce air and noise pollution and make it easier, more enjoyable and safer to walk and cycle in these areas.
Archway ZEN	Following the success of the award-winning City Fringe ZEN we set up this project to help businesses in the Archway area improve their air quality.
Archway Business LEN	Working with business groups in Archway to improve signage to encourage more active travel journeys and to green the environment.
Clean Air Villages	A project in Archway and Old Street to working with businesses and communities to make deliveries and servicing more efficient through individual and collective action. This is being run in conjunction with Cross River Partnership and 4 other boroughs.
Vehicle Reduction	A new project operating in Archway, Angel and Old Street to deliver various measures to reduce vehicle movements. E.g. waste compactors, waste consolidation and electric cargo bike deliveries.
Air quality monitoring	The council conducts monitoring at locations across the borough. On top of the two main monitoring stations at Holloway Road and Gillespie Park there are over 130 NOx tubes including at every school in the borough.

	<table border="1"> <tr> <td>School Streets</td> <td>The council has instigated a programme of closing or restricting access to roads outside schools at pick up and drop off times – this is being rolled out across the borough.</td> </tr> <tr> <td>School Audits</td> <td>Following on from the Mayor of London funded audit of Prior Weston School and the implementation of the audit recommendations, the council is embarking on a project to deliver air quality audits at all schools in the borough.</td> </tr> </table>	School Streets	The council has instigated a programme of closing or restricting access to roads outside schools at pick up and drop off times – this is being rolled out across the borough.	School Audits	Following on from the Mayor of London funded audit of Prior Weston School and the implementation of the audit recommendations, the council is embarking on a project to deliver air quality audits at all schools in the borough.
School Streets	The council has instigated a programme of closing or restricting access to roads outside schools at pick up and drop off times – this is being rolled out across the borough.				
School Audits	Following on from the Mayor of London funded audit of Prior Weston School and the implementation of the audit recommendations, the council is embarking on a project to deliver air quality audits at all schools in the borough.				
	This recommendation has been approved.				
4.9	<p>Recommendation 9: Whittington NHS Trust - Islington CCG and NHS Trusts should ensure that energy efficiency is considered and implemented, wherever possible, in all future proposals and strategies for the Whittington NHS Trust, and as already identified in their current Estates Strategy.</p> <p>Response: Islington Clinical Commissioning Group (CCG) does not own any properties. On the abolition of Primary Care Trusts (PCT), properties owned by Islington PCT were transferred to either Whittington Health or NHS Property Company. Other GP practices are privately owned or leased.</p> <p>Whittington Health owns the main hospital site and a number of health centres in Islington. The council will investigate the levers available, and use our influence with Whittington Health to ensure that energy efficiency is considered and implemented in the Trust’s future estates proposals and strategies.</p> <p>Camden and Islington NHS Foundation Trust also owns buildings in Islington and the council will also work with this Trust to ensure that energy efficiency is considered and implemented in their future estates proposals and strategies.</p> <p>This recommendation has been approved.</p>				
4.10	<p>Recommendation 10: Health and Wellbeing Board policies: HWB to incorporate air quality considerations into its future policies, given the impact of poor air quality on health and the costs of the provision of services to deal with combating respiratory diseases.</p> <p>Response: Islington’s Joint Health and Wellbeing Strategy (JHWS) 2017-2020 focuses on broad health and wellbeing priority areas, that reflect the population health issues and needs in the borough, their determinants and where there is opportunity to make an impact on outcomes and on inequalities in the short, medium and longer term. Whilst the current strategy does not include a specific focus on air quality, it does include a focus on increasing levels of physical activity in the borough, including through a shift towards more active forms of travel as part of preventing obesity, overweight and a range of long term conditions. The JHWS also references a number of other borough strategies that tackle a range of health determinants and risk factors, including the borough’s transport strategy and Local Plan.</p> <p>The Council will work with partners on the Health and Wellbeing Board to make sure that air quality is considered when the JHWS is reviewed and refreshed, and when future actions are being formulated.</p> <p>This recommendation has been approved.</p>				
4.11	<p>Recommendation 11: Changes to the Parking Permit Surcharge: That the Executive Member’s response report include consideration of applying a parking permit surcharge on SUVs because of their detrimental impact on the environment.</p> <p>Response: The Council will examine any additional impact that SUVs cause to the detrimental of the environment and will consider implementing a surcharge if any impacts are found.</p>				

	<p>The current permit and paid for parking policy places a surcharge on all vehicles, regardless of the type of vehicle. Resident permit holders are charged based on the emissions of the vehicle for plus a surcharge (£90) for diesel vehicles. Paid for parking (cashless) motorists are charged a diesel surcharge of £2 per hour when parking in short stay parking bays.</p> <p>This recommendation has been approved.</p>
5.	Implications
	Financial implications:
5.1	<p>Several recommendations suggest that tasks are undertaken that would require either procuring the services of an organisation or employing staff directly to undertake functions.</p> <p>It is not possible to precisely quantify the financial implications of these recommendations at this stage, although implementation will require officer capacity and some capital investment. Sources of potential capital investment will be explored, including external TfL and other funding sources.</p> <p>As many of these recommendations have a transport element they will be largely funded via the LIPs programme which will be going to Joint board in October 2018.</p>
	Legal Implications:
5.2	<p>The recommendations should be considered in the light of the council's general duty to take such steps as it considers appropriate for improving the health of the people in Islington (section 2B National Health Services Act 2006). Further, Part IV of the Environment Act 1995 requires local authorities in the UK to review air quality in their area and designate air quality management areas if improvements are necessary. Where an air quality management area is designated, local authorities are also required to work towards the Strategy's objectives prescribed in regulations for that purpose. An air quality action plan describing the pollution reduction measures must then be put in place. As required. Detailed legal advice and assistance will be provided on the implementation of the individual recommendations.</p>
	Environmental Implications
5.3	<p>Although there may be some environmental impact from works improve air quality (e.g. installing EV charge points), the works have a long-term positive environmental impact. Air quality improvements are very beneficial to the environment.</p>
	Resident Impact Assessment:
5.4	<p>The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.</p> <p>Where the proposals in this report may have equalities implications and other implications for residents. Resident Impact Assessments (including assessment of equalities implications) will be undertaken as part of the process of developing and implementing policies and actions arising from this report.</p> <p>However, an initial assessment suggests that there will not be any negative impacts on residents. Measures to increase air quality are most likely to have a beneficial effect on those who tend to be more economically disadvantaged or vulnerable.</p>

6.	Conclusion and reasons for recommendations
6.1	This report details the Executive's response to the recommendations of the Health and Care Scrutiny Committee report into the Health Impacts of Poor Air Quality.

Signed by:



9 October 2018

Executive Member for Environment & Transport Date

Appendices: None

Background papers: None

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Report of: **Executive Member for Transport and Environment**

Meeting of:	Date	Ward(s)
Executive	18 October 2018	All

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SUBJECT: Islington's Local Implementation Plan delivery programme for Transport for London funding (2019/20 – 2021/22)

1. Synopsis

- 1.1 In March 2018, the Mayor of London published the new Mayor's Transport Strategy (MTS), which sets the vision for London's transport environment from now until 2041. All London local authorities are required to produce what Transport for London (TfL) refers to as a Local Implementation Plan (LIP) in response to the MTS, and this statement of local transport vision must include a delivery programme setting out the local authority's plans for how they will spend the funding they are likely to receive from TfL over the next three years.
- 1.2 TfL allocates funding to local authorities to assist them in delivering the Mayor's vision for London's transport environment to prioritise human health and experiences of the environment in how the city is shaped, and to prioritise improvements that deliver the Mayor's Healthy Streets approach so the borough works better for everyone. The Mayor has set out three key themes to deliver his vision: healthy streets and healthy people, a good public transport experience for everyone, and new homes and jobs. This report provides details of three TfL funded programmes that support these themes: the LIP Delivery Plan 2019/20 – 2021/22 (Appendix 1), the Cycle Grid and Quietway Programme 2019/20 to 2021/22 (Appendix 2) and the TfL Bus Priority Programme 2019/20 (Appendix 3).
- 1.3 The Council is currently developing a LIP under the title of the Islington's Transport Strategy (ITS) 2019 – 2041. The consultation draft version of this strategy is currently in development, and is due to be submitted to TfL by 16 February 2019, who will subsequently make a recommendation to the

Mayor of London. The three TfL-funded spending plans presented here form an important part of this emerging strategy.

- 1.4 At its meeting on 18 October 2018, Executive will be asked to agree the three TfL-funded delivery programmes set out in the appendices in advance of submission to TfL. These funding programmes have been developed to facilitate the Council's commitment to build a fairer Islington.
- 1.5 The Local Implementation Plan Delivery Plan 2019/20 to 2021/22, the Cycle Grid and Quietway programme 2019/20 to 2021/22 and the Bus Priority Programme 2019/20 meets the Council's commitment to deliver a fairer Islington by contributing towards the following Council priorities:
 - Jobs and money – Improving places in the borough to support the success of local businesses and their role in delivering an inclusive economy, and providing jobs.
 - Safety – Making the borough a safer environment for our residents to travel in, and in particular to tackle road safety issues.
 - Children and Young People – Improving the local environment and reducing pollution and congestion to help make Islington the best place for all young people to grow up.
 - Place and environment – Delivering projects that will help make Islington a welcoming and attractive borough and creating a healthier environment for all.
 - Health and independence – Encouraging our residents to lead healthy and independent lives by improving accessibility, air quality, and providing attractive opportunities for active travel.
 - Well run council – Combining funding streams and objectives wherever possible to deliver projects that tackle multiple Council priorities, and helping to attract further funding to make a difference despite reduced resources.

2. Recommendations

- 2.1 To agree the proposed programmes for the Local Implementation Plan Delivery Plan 2019/20 to 2021/22 (Appendix 1), the Cycle Grid and Quietway programme 2019/20 to 2021/22 (Appendix 2) and the Bus Priority Programme 2019/20 (Appendix 3) for submission to Transport for London.
- 2.2 To delegate authority to the Corporate Director of Environment and Regeneration, in consultation with the Executive Member for Environment and Transport, to make any necessary changes to the Local Implementation Plan Delivery Plan 2019/20 to 2021/22 (Appendix 1), the Cycle Grid and Quietway Programme 2019/20 to 2021/22 (Appendix 2), and the Bus Priority Programme 2019/20 (Appendix 3).

3. Background

- 3.1 The MTS, is the principal policy tool through which the Mayor of London exercises his responsibilities for the planning, management and development of transport in London. The MTS supports the London Plan (the Mayor's Spatial Plan for London) and provides the policy context for the detailed transport plans of TfL and the borough's Local Implementation Plans, or transport strategies. Following his election in May 2016, London's new Mayor directed TfL to prepare a new Transport Strategy, published in March 2018.
- 3.2 A Local Implementation Plan (Islington's proposed ITS) is a statutory document prepared under Section 145 of the GLA Act and sets out how the borough proposes to deliver the MTS in its area, as well as contributing to other local and sub-regional goals. The Islington Transport Strategy provides the context for the LIP Delivery Plan which sets out a three-year programme of projects that help deliver the objectives of the ITS. It is the mechanism by which boroughs deliver locally the new Mayor's Transport Strategy objectives, and by which TfL provides funding support to the boroughs to this end.

- 3.3 Islington's first Local Implementation Plan, known then as Islington's Sustainable Transport Strategy, was adopted by the Council in 2006. A revised and updated transport strategy was produced and adopted by the Council in March 2012. On 17 October 2013, the Executive approved the Council's last three-year LIP Delivery Plan for 2014/15 to 2016/17. In October 2016 and 2017, the Executive approved the Councils interim annual LIP Delivery Plans for 2017/18 and 2018/19 respectively.
- 3.4 Subject to the agreement of Executive, the Local Implementation Plan Delivery Plan 2019/20 to 2021/22, the Cycle Grid and Quietway programme 2019/20 to 2021/22, and the Bus Priority Programme 2019/20 will be submitted to TfL in October 2018. TfL are expected to confirm funding allocations for the 2019/20 LIP Delivery Plan in December 2018.
- 3.5 The LIP Delivery Plan, Cycle Programme and Bus Priority Programme have been prepared in consultation with the Executive Member for Environment and Transport. Once approved, the implementation of these programmes will contribute towards the Council's fairness agenda, ensuring that transport investment is targeted to areas most exposed to Islington's transport challenges, including:
- high levels of deprivation;
 - high levels of road traffic casualties;
 - high levels of localised air pollution;
 - low car ownership; and
 - a need for transport investment to support local businesses and shops.

4. LIP Delivery Plan

- 4.1 In March 2018, TfL published the guidance for borough officers on developing third round LIPs (2019/20 to 2021/22) following the publication of the new Mayor's Transport Strategy. Boroughs are required to submit their three-year LIP Delivery Plans to TfL as soon as reasonably practicable after the new Mayor's Transport Strategy has been published. TfL will consider the Council's LIP Delivery Plan and provide confirmation of funding allocations in December 2018.
- 4.2 In December 2017, TfL required local authorities to accept a 10% cut to the 2018/19 LIP Corridors and Neighbourhoods budget in response to budgetary pressures detailed in TfL's revised Business Plan (released December 2017). The cut resulted in a reduction in Islington's LIP Delivery Plan allocation from £1.941 to £1.757m. In February 2018, following successful lobbying by the Council working alongside the London Councils Transport and Environment Committee, the Mayor announced additional funding for Islington's 2018/19 Corridors programme, resulting in a revised 2018/19 LIP allocation of £2.054m, an increase of £297k. TfL's funding for the 2019/20 Corridors and Neighbourhoods programme is expected to be £1.657m following further cuts to the budget by TfL. The Council will continue to lobby the Mayor to reinstate the LIP allocation to previous levels.
- 4.3 Despite reductions and the uncertainty of future funding within the Council's three-year LIP programme, allocations of funding to initiatives aimed at the Council's and the Mayor of London's key priorities of improving road safety and air quality have been protected. Whilst there is a small increase in the allocation of LIP funding for air quality initiatives, the allocation of funding for electric charging points helps lever in external Go Ultra Low City Scheme (GULCS) investment, (with up to £3 grant for every £1 of capital investment), and therefore the overall funding for the Council to invest in measures to improve air quality will increase compared to 2018/19. While the overall LIP funding has been reduced, the transformation at Highbury Corner Roundabout and Old Street Roundabout, which the Council has long lobbied for, are both being delivered during this three-year LIP programme period.

Both roundabout transformation schemes are multi-million pound investments, predominantly aimed at active and healthier travel by significantly improving facilities for walking and cycling.

- 4.4 The key schemes in the 2019/20 to 2021/22 LIP Delivery Plan can be found at Appendix 1. The schemes are grouped by the three MTS key priority themes; healthy streets and healthy people, good public transport experience and new homes and jobs.

5. Central London Cycle Grid and Cycle Quietway Programmes

- 5.1 The Council receives funding from TfL's Central London Cycle Grid and Quietway programmes to deliver improved cycle facilities in Islington. The Council's Grid and Quietway networks and delivery programme for 2014/15 to 2015/16 were approved by the Executive on 16 July 2014, and the programme extended into 2016/17 and 2017/18. The 2018/19 Cycle Improvements Programme was approved by Executive on 19 October 2017. The Council's proposed Cycle Grid and Quietway Programme for 2019/20 to 2021/22 is detailed at Appendix 2.

6. Bus Priority Funding Programmes

- 6.1 In January 2016, TfL announced it would invest £200m in bus priority schemes across London to help passengers get through busy parts of London more quickly. This funding has been allocated to address a recent reduction in bus journey reliability across London as a result of an increase in congestion from construction works and population growth leading to more traffic, and illegal loading or parking in bus lanes. TfL undertook an assessment of 24 high frequency bus routes to identify which would benefit from further protection from congestion impacts. Routes 21 and 476, which run through the eastern parts of Bunhill and St Peter's wards, have been prioritised by TfL for investment in 2019/20. TfL has also identified bus reliability improvements to route 271, in the Highbury corner area that will mitigate the impacts of the Highbury Corner gyratory removal project.
- 6.2 Funding to develop and implement bus priority measures is available only for the purpose of delivering bus reliability measures and is not transferrable to other projects. The Council's proposed Bus Priority Programme for 2019/20 is detailed in Appendix 3.

7. Implications

Financial implications

- 7.1 The development of the Local Implementation Plan Delivery Plan, Central London Cycle Grid and Cycle Quietway programme and Bus Priority Programme is funded from the Environment and Regeneration (Strategic Projects and Transport Planning) revenue budget. TfL approval of the LIP Delivery Plan 2019/20 to 2021/22 programme, Cycle Programme and Bus Priority Programme will provide funding to plan and implement traffic, transportation, cycling and walking improvement projects from 2019/20.

Legal Implications

- 7.2 The Council has a statutory duty under Section 145 of the Greater London Authority Act 1999 (1999 Act) to produce a Local Implementation Plan (for Islington Council, this has been titled 'Islington's Transport Strategy') that is consistent with the Mayor's new Transport Strategy. Under section 146 of the 1999 Act, the Mayor will only approve the strategy if it is consistent with his own Transport

Strategy. Before adopting the Islington Transport Strategy, the Council must undertake the statutory consultation in accordance with s145(2) and have full and proper regard to the outcome of that consultation.

- 7.3 The Local Implementation Plan funding process is the vehicle by which TfL provides annual funding to each of the 33 London boroughs. The legal implications of specific schemes will be reported as decisions are made on those individual schemes.
- 7.4 TfL may give financial assistance to the Council for projects that in its opinion are conducive to the provision of safe, integrated, efficient and economic transport facilities or services to, from or within Greater London (section 159 of the Greater London Authority Act 1999).
- 7.5 The Council has power to implement the TfL funded schemes set out in the Appendices to this report pursuant to its highways, road traffic and transportation powers.

Environmental Implications

- 7.6 Through successful implementation of the schemes included in these spending plans, the Council aims to increase walking, cycling and public transport use; reduce congestion, carbon emissions and local air pollution; increase bus reliability; and reduce the number of people killed or injured on Islington's roads. However, the capital works required to implement objectives in the ITS will have an environmental impact in terms of energy and material usage, waste generation and possible congestion when the works take place.
- 7.7 A full Strategic Environmental Assessment (SEA) of the current adopted strategy was carried out, and is published on the Council's website.

Resident Impact Assessment

- 7.8 The Council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The Council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The Council must have due regard to the need to tackle prejudice and promote understanding.
- 7.9 A Resident Impact Assessment for the Council's LIP Delivery Plan for 2019/20 to 2021/22, Cycle Programme and Bus Priority Programme was completed on 10 October 2018. Implementation of the LIP Delivery Programme (2019/20 to 2021/22) will be positive for all equality groups and benefit all groups, particularly in relation to the following themes: delivering more vibrant, attractive and accessible public realm environments that encourage healthy, more active forms of travel, such as: walking, cycling and using public transport, improving transport safety and security, enhancing the living environment by addressing negative factors (such as congestion), improving air quality, and creating a fair and high-quality transport system. Any negative impacts of these transport improvement projects on persons from the protected characteristics groups are considered to be compensated for by the safety and accessibility improvements delivered by these schemes.
- 7.10 Implementation of the Council's Grid and Quietway Cycle programme (2019/20 to 2021/22) will encourage more people from the protected characteristics groups to take up cycling and benefit from the health and mobility related opportunities provided by the programme. Some of the improvements

proposed, and in particular the safety features of the new routes, may result in slightly longer journey times for cyclists on some routes that will affect all cyclists using the route, however the benefits of the proposed improvements are expected to outweigh any inconvenience experienced.

- 7.11 Implementation of the Bus Priority Programme (2019/20) will seek to improve bus journey times and bus reliability to improve the quality of bus services in Islington for all passengers from the characteristic groups.
- 7.12 No safeguarding risks have been identified from the LIP Delivery Programme, Grid and Quietway Cycle programme and Bus Priority Programme. No Human Rights breaches have been identified from the LIP Delivery Programme, Grid and Quietway Cycle programme and Bus Priority Programme.

8. Reasons for the recommendations

- 8.1 The Council is operating in a sustained period of pressure on financial resources, so it is particularly important that the Council takes advantage of funding grants available to deliver projects that are focused on its new objectives and priorities. The LIP Delivery Plan 2019/20 – 2021/22 (Appendix 1), the Grid and Quietway Cycle Programme 2019/20 to 2021/22 (Appendix 2) and the TfL Bus Priority Programme 2019/20 (Appendix 3) will ensure that investment in Islington remains directed towards those people and places that need it most, and in a way that is supportive of the Council's vision to make Islington fairer and create a place where everyone, whatever their background, has the same opportunity to reach their potential and enjoy a good quality of life.
- 8.2 The LIP Delivery Plan 2019/20 – 2021/22 (Appendix 1), the Grid and Quietway Cycle Programme 2019/20 to 2021/22 (Appendix 2) and the TfL Bus Priority Programme 2019/20 (Appendix 3), will contribute towards delivering the Council's draft objectives of its emerging Transport Strategy that is being developed in response to the recently published Mayor's Transport Strategy. It will set out how the Council will prioritise and deliver transport, public realm, walking and cycling improvements across the borough.

Appendices

- Appendix 1 – LIP Delivery Plan 2019/20 - 2021/22
- Appendix 2 – Cycle Grid and Quietway Programme 2019/20 – 2021/22
- Appendix 3 – Bus Priority Programme 2019/20

Signed by:



10.10.18

Executive Member for Transport and Environment Date

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Appendix 1: Proposed 2019/20 to 2021/22 Islington Local Implementation Plan Delivery Programme

Project Description	Ward	2019/20 Programme (£000's)	2020/21 Programme (£000's)	2021/22 Programme (£000's)	Comments
Healthy Streets and Healthy People					
Healthy - Active Travel. (MTS outcome 1: London's Streets will be healthy and more Londoners will travel actively)					
Clerkenwell Green Traffic Management, Environmental Improvement and Road Safety schemes: Design work to transform the public realm at Clerkenwell Green to create a space that prioritises and supports the active travel such as walking and cycling.	Clerkenwell	75	50	0	Ongoing scheme. The Clerkenwell Green proposals aim to transform the public realm, encourage walking, safely accommodate cyclists and relocate bus stands to a more appropriate location. The project will address the expected increases in footfall resulting from the arrival of the Elizabeth Line in 2019 and support the local economy and businesses. Design options for Clerkenwell Green were developed in 2016/17. Public consultation took place in Autumn 2017, resulting in a strong positive response to proposals. Detailed design is planned for 2018/19. Delivery is subject to securing external funding between 2019/20 and 2021/22.
Old Street Roundabout and Public Realm Improvements. Develop and deliver significant improvements to the public realm at and around Old Street roundabout.	Bunhill	25	25	100	Ongoing programme. The Old Street Roundabout transformation project aims to improve pedestrian and cyclist safety through the rerouting of traffic into a two-way road system. The main construction works for the gyratory removal scheme will begin in early 2019. A public space design proposal is also being developed for the newly created peninsula.
Farringdon and St John Street Neighbourhood improvements: A phased programme of traffic management, road safety and environmental improvements to encourage walking, cycling and public transport use, and to deliver the Mayor's Healthy Streets agenda. Feasibility and concept design to commence in 2019/20 with consultation to follow in 2020/21.	TBC	75	75	75	Ongoing programme. Funding for staff resources to support the creation of a programme of transformational improvement projects in Islington that meet the Liveable Neighbourhood requirements. Bid to be submitted to TfL for funding in 2019/20.
Central Street Master Plan: significant public realm improvements including footway widening, new trees and planting, improved public spaces, cycle facilities, lighting, resurfacing, and better access to local estates along Central Street.	Bunhill	75	50	50	The Council has prepared and consulted on a draft masterplan for Central Street and Golden Lane. The masterplan is being reviewed following significant development and construction activity in the area to ensure it takes into account these recent changes. Once the review is complete the Council will finalise the masterplan, and adopt a phased approach to the delivery of transformational public realm improvements that provide a healthy street that encourages both active travel and more people to spend time on Central Street.
Highbury and Islington Station Square: To develop designs and deliver a new station square following the planned reconstruction of the rail and road bridge on Holloway Road.	St Mary's, Highbury East	100	100	50	Ongoing programme. To provide resources for the Council to work with TfL to deliver a transformational public space design at Highbury Corner. The delivery of improvements by TfL commenced in Summer 2018 and will continue until late 2019. The Council will work with TfL to design provision for seating, planting and security measures for the Highbury and Islington station square.
Archway Pedestrian and Public Realm Improvements: To develop public realm and environmental improvements at Archway including Archway Station, St John's Grove and the Whitehall Park area.	Junction, Hillrise	50	25	0	Ongoing programme. Proposals will complement the Archway gyratory removal project, delivered in 2017/18. Improvements delivered to date include a new green (planting) build-out at Vorley Road (outside the nursery) and an Electric Vehicle Charging Point on Giesbach Road. Improvements to be progressed in 2019/20 include the green wall at Pauntley Street.

Project Description	Ward	2019/20 Programme (£000's)	2020/21 Programme (£000's)	2021/22 Programme (£000's)	Comments
Kings Cross and Caledonian area public realm improvements (Wharfdale Road, York Way and Caledonian Road): To work with TfL, Camden Council and other stakeholders on designing public realm improvements to improve the King's Cross gyratory area for active travel choices such as walking and cycling.	Caledonian	25	25	25	New proposal. Funding for staff resources for the Council to work with TfL to deliver a healthy streets approach to public realm improvements that improve safety and facilities for cyclists and pedestrians.
Islington Legible London Wayfinding Signs. To develop, manage and implement a programme that will deliver Legible London wayfinding signs across Islington.	Clerkenwell, Holloway, Highbury West, Caledonian, Finsbury Park, Junction, Tollington, Bunhill and Highbury East	100	100	100	Ongoing programme. The introduction of Legible London pedestrian wayfinding information system in Islington. The delivery of signs will be phased as follows: 2018/19 - installation at Farringdon and Holloway; 2019/20 - installation at King's Cross, Finsbury Park, Upper Holloway and Crouch Hill; 2020/21 - Angel; and 2021/22 - installation at Clerkenwell and Bunhill and Blackstock Road.
Walking and Cycle Improvement programme: To develop actions and deliver measures that improve walking and cycling across Islington. Measures to include pedestrian accessibility improvements, updating and improving existing cycle routes, improving cycle permeability, removing barriers to cycling, and delivering measures to improve pedestrian priority between town centres, transport interchanges and residential areas.	Barnsbury, St Mary's, Canonbury, Clerkenwell, Highbury West	75	150	150	New proposal. Improvements to encourage walking to make borough roads more accessible, safe and attractive and to encourage more of our residents to walk to work, school and to access local shops and services. Improvements will include dropped kerbs to improve access at junctions and crossing points, street planting and greenery on borough roads, appropriately placed public seating, and better lighting where needed. Cycling improvements include replacing an existing fire gate with bollards on Bride Street (Barnsbury); removing one car parking space and replacing speed cushions with raised table on Muriel Street (Barnsbury); providing dropped kerbs to better access the zebra crossing on Tolpuddle St/Cloudesley Rd (Barnsbury); removing or widening chicane fences on Richmond Grove (St Mary's); widening barriers to improve access for non-standard bikes on Willow Bridge Road (Canonbury); cycle segregation on Wharfdale Road (Clerkenwell); cycle segregation on Hornsey Rd (Highbury West); and implementing the first phase of two-way cycle streets in Bunhill, Barnsbury, Clerkenwell, Finsbury Park and Canonbury.
Advanced Stop Line (ASL) Review: to review and improve ASL's to ensure they are fit for purpose to improve cyclist safety.	Borough wide	15	15	15	New proposal. An assessment of ASL will be undertaken in 2018/19 to identify priority locations for improvements.
Cycle Training Programme: For residents, employees and students in Islington.	Borough wide	135	135	165	Ongoing programme. To support the increasing popularity of cycling in Islington, with a particular focus on vulnerable cyclists, including persons with restricted mobility and young women. The number of people expected to benefit from training is up to 2,000 people through participation in Bikeability (students), cycle training for adults and/or families and cycle maintenance courses. The 2019/20 programme will include Bikeability for children and cycle skills sessions for adults and families. The Council will also promote Bike to School Week (June) and future Finsbury Park Festival of Cycling events (a joint initiative with Hackney and Haringey councils to promote cycling to all age groups).

Project Description	Ward	2019/20 Programme (£000's)	2020/21 Programme (£000's)	2021/22 Programme (£000's)	Comments
School Travel Programme: awareness raising of travel planning initiatives with schools across the borough.	Borough wide	72	72	72	Ongoing programme. A programme of activities to provide awareness of the advantages of sustainable travel at schools in Islington. The intended audience is the children and their parents, as well as the teaching staff. Levels of schools with Sustainable Travel Active, Responsible, Safe (STARS) accreditation in 2016/17 was 72%. The target for 2018/19 and 2019/20 is to achieve and maintain over 80% accreditation of Islington schools.
Play Streets: Delivering initiatives including Play Streets, and consider other temporary and permanent road closures put forward by the community.	Borough wide	10	10	10	Ongoing programme. The delivery of two Play Streets is planned for 2019/20. Site selection will be based on demand and the needs of local areas.
Safe and Secure (MTS outcome 2: London's streets will be safe and secure)					
Borough Wide Road Safety Schemes: A programme of measures aimed at improving road safety targeted at specific locations, mainly on principal roads, where there are higher numbers of road traffic casualties and where other sources of funding are not available to address the issues.	Canonbury, St Mary's, St Peters, Clerkenwell, Mildmay, Junction	350	350	350	Ongoing programme. New road safety proposals are being identified based on road safety data, and will be developed over summer 2019 for delivery between October 2019 and March 2020. Proposals include: a junction study at the A104 Essex Road junction with Canonbury Road; Signing and lining at the A104 Essex Road junction with Dagmar Terrace; junction improvements at A1200 New North Road and Shepperton Road; traffic island relocation on A401 Rosebery Avenue at the junction with Tysoe Street; feasibility for junction improvements at A105 Newington Green Road and Grosvenor Avenue; Pemberton Garden zebra crossing provision; and the provision of zebra crossing upgrades at five sites (locations to be confirmed).
Safer Routes to Estates: A programme of public realm measures to improve access, safety and security for residents and visitors of estates to local shops and services, and to public transport.	Finsbury Park, Junction	50	50	70	Ongoing programme. Each year, ward members and local stakeholders will be invited to put forward suggested improvements to include on the safer routes rolling programme. Measures to include accessibility, security and road safety improvements. Safer Routes will be promoted to the ward partnerships as examples of local improvements that could be funded through the WIPs process.
Road Safety Education: promotion and education initiatives.	Borough wide	25	25	25	Ongoing programme. A programme of safety education activities primarily focused at schools. Activities include raising awareness of road safety issues to help reduce road accidents, and the promotion of the annual Walk to School Week (May 2019).
Secure Cycle Parking: including funding to support the ongoing pilot of bike hangers in priority locations across the borough.	Borough wide	20	20	20	Ongoing programme. Standard secure cycle parking will be delivered in 2019/20 in response to strategic priorities (focusing on hubs such as schools, doctors surgeries and local shops) and local requests from residents.
Using new technologies to record and report speeding levels and enforce the council's 20mph limit. Speeding data collected will help inform the need for speed reduction measures at key locations.	Borough wide	30	30	30	New Proposal. Locations will be determined by the latest road safety accident data reviewed each year.
Green and Clean (MTS outcome 4: London's streets will be clean and green).					

Project Description	Ward	2019/20 Programme (£000's)	2020/21 Programme (£000's)	2021/22 Programme (£000's)	Comments
Traffic management improvements at sensitive locations: Investigation, design and delivery of measures to address traffic domination at sensitive locations (including schools).	Hillrise, Junction, Highbury West, Highbury East, Tollington	100	100	100	Ongoing programme. Sensitive locations were identified across the borough in 2017/18 with locations ranging from primary schools, nursery sites and secondary schools. Engagement will be undertaken with six schools in 2018/19 across the following wards: Hillrise, Junction, Highbury West, Highbury East and Tollington. A further six schools will be approached to participate in 2019/20. Proposed measures to reduce air pollution and improve road safety may include temporary road closures to restrict traffic access during school drop-off and pick up times.
Air pollution awareness: Initiatives focused on raising awareness and education on air quality issues to encourage positive behaviour change.	Borough wide	20	20	20	Ongoing programme. Initiatives planned for 2019/20 include holding and participating in air quality and sustainable travel events, school education programmes, awareness campaigns, business engagement, monitoring, and freight consolidation.
Electric Vehicle Charging Point Programme: To develop and manage a programme to deliver electric vehicle charging points in Islington. The programme being developed in 2018/19 will identify electric charge points for delivery from 2019/20.	Borough wide	35	35	35	Ongoing programme. A healthy streets approach will be taken to locating charge points on the highway to ensure the surrounding footway remains accessible to all. LIP investment in charge points will lever in additional investment in the borough from GULCS funding.
School Air Quality Audits: To undertake assessments of air pollution at schools across the borough to identify pollution levels and children's exposure and identify opportunities for improvements.	Barnsbury, Bunhill, Caledonian, Clerkenwell, Finsbury Park, St Mary's, St Peter's	45	45	45	New Proposal. Prior Western Primary school was included in the Mayor's first tranche of 10 schools audited from across London in 2017/18. The Council will continue the roll-out of air quality audits over the next three years to all schools across the borough. Schools that will be initially engaged to participate from 2019/20 are from the following wards: Barnsbury, Bunhill, Caledonian, Clerkenwell, Finsbury Park, St Mary's and St Peter's.

A good public transport experience

Accessible (MTS outcome 6: Public Transport will be safe, affordable and accessible to all).

Pedestrian accessibility programme: to provide level access along streets and at crossing points between neighbourhoods and town centres, transport, healthcare and employment hubs and leisure areas (parks) by providing dropped kerbs, tactile paving, tonal distinction and accessible vehicle crossovers across the borough.	Bunhill, St Peter's, St Mary's, Canonbury, Caledonian, Tollington, Finsbury Park	50	50	50	New Proposal. Accessibility improvements will be focused around doctors surgeries, community facilities, local shopping areas, schools, parks and on strategic roads. Improvements on strategic roads will initially focus on Goswell Road, Essex Road, Caledonian Road, Stroud Green Road, City Road, Balls Pond Road and Blackstock Road. Accessibility improvements around schools will initially focus on Packington Street and Rheidol Terrace. Better access to squares and parks will initially focus on Barnsbury Square, Graham Street and Fortune Park.
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New homes and jobs

Vibrant - transport environment. (MTS outcome 9: Transport investment will unlock the delivery of new homes and jobs).

Project Description	Ward	2019/20 Programme (£000's)	2020/21 Programme (£000's)	2021/22 Programme (£000's)	Comments
Making the most of public spaces: Improvements to small public spaces across Islington to better serve local communities and support local businesses.	Mildmay, Caledonian, St Peter's	100	100	100	Ongoing programme. Detailed design, delivery and completion of the Grosvenor Avenue / Canonbury Station public realm improvement scheme will take place in 2019/20.
Programme Totals (£000's)		1657	1657	1657	
TfL LIP Programme Allocations		1657	1657	1657	

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Appendix 2: Proposed 2019/20 to 2021/22 Central London Grid and Quietway Cycle Programmes

Healthy - Active Travel. (MTS outcome 1: London's Streets will be healthy and more Londoners will travel actively)

Project Description	Ward	2019/20 proposed (000)	2020/21 proposed (000)	2021/22 proposed (000)	Comments
Quietway 10 - Farringdon to Palmers Green	Various locations	500	864	0	Ongoing scheme. This route travels from Farringdon to Finsbury Park and beyond. Scheme development is currently underway, with public consultation and detailed design soon to take place. Construction is anticipated to commence in 2019/20 subject to the outcome of public consultation, carrying on into 2020/21.
Quietway 13 - Clerkenwell Road/Old Street (Grid phase 1)	Bunhill / Clerkenwell	200	TBC	TBC	Ongoing scheme. The Council has been working in partnership with TfL to develop designs and complete modelling for this busy cycle route between Old Street Roundabout and Farringdon Road. The Council will continue to work with TfL to develop proposals that achieve transformational results and reflect the emerging objectives of the Mayor's Healthy Streets agenda. The route improvements will enhance the public realm and benefit public transport users, pedestrians and cyclists. Construction to take place in 2020/21 and 2021/22. Costs to be confirmed.
Future Cycle Route 2 - Camden to Tottenham Hale via Holloway and Finsbury Park	Various locations	12.5	12.5	12.5	New proposal. Islington has begun working in partnership with TfL, Camden, Hackney and Haringey to develop this new route along the A503 Nags Head Gyratory corridor between York Way and Finsbury Park station. Funding is sought to provide the Council with a staff resource to contribute towards this TfL-led scheme.
Featherstone Street to Leonard Street (Grid phase 1)	Bunhill	50	TBC	TBC	Ongoing scheme. Construction delayed as a result of the Monmouth House (58-64 City Road) redevelopment. The Council is seeking the earliest possible delivery of this scheme, and will look to progress works at Leonard Street in the meantime.
Lever Street to Amwell Street (Grid phase 2)	Bunhill / Clerkenwell	100	TBC	TBC	New proposal. This route connects the Central London Cycle Grid at Lever Street to Quietway 2 (Bloomsbury to Walthamstow) and Quietway 10 (Farringdon to Palmers Green) at Amwell Street. Feasibility work is currently being undertaken by the Council. The Mayor of London's emerging Healthy Streets principles will be incorporated into proposals to develop improvements that assist all residents, including pedestrians and public transport users. Funding is being sought to design proposals in 2018/19 and 2019/20, with construction to take place in 2020/21 and 2021/22. Costs to be confirmed.
Quietway 2 (phase 2) - Bloomsbury to Walthamstow	Canonbury, St Peter's, Bunhill, Clerkenwell	75	TBC	0	Ongoing scheme. Enhancement of existing phase 1 improvements on Quietway 2, which runs between Kings Cross Road and Southgate Road. Subject to scheme development and public consultation, construction would take place in 2019/20 and 2020/21. Costs to be confirmed.

Project Description	Ward	2019/20 proposed (000)	2020/21 proposed (000)	2021/22 proposed (000)	Comments
Future Cycle Route - Regents Canal to Highgate Quietway	Various locations	75	TBC	TBC	New proposal. Cycle route paralleling the Holloway Road and Hornsey Road, intersecting with Quietway 10 near Emirates Stadium and merging with Quietway 2 at the Regents Canal. Scheme development to commence in 2019/20, with construction to follow in 2020/21 and 2021/22 subject to feasibility and public consultation. Costs to be confirmed.
Golden Lane / Central Street / Graham Street (Grid phase 2)	Bunhill	75	TBC	TBC	New proposal. This route would provide a link from Quietway 2 via Central Street to the routes at Old Street and Bunhill Row. This funding will complement and enhance the Healthy Streets approach that is set out in the Central Street Master plan proposals. We will seek funding for 2019/20 to develop a concept design and consult on the scheme. Construction to take place in 2020/21 and 2021/22. Costs to be confirmed.
St John Street (Grid phase 2)	Clerkenwell	75	TBC	TBC	New proposal. These improvements will create an attractive route between Farringdon and Angel, providing links to Quietway 2 (Bloomsbury to Walthamstow), Quietway 13 (Old St / Clerkenwell Rd), and the Lever Street / Percival Street grid route. Feasibility and design work is proposed for 2019/20. The emerging Healthy Streets principles will be incorporated into proposals to develop improvements that assist all residents, including pedestrians and public transport users. Funding is being sought to carry out consultation in 2020/21, with construction potentially taking place in 2020/21 and 2021/22. Costs to be confirmed.
Charlton Place to Copenhagen Street (Grid phase 2)	St Peter's, Barnsbury	40	100	TBC	New proposal. This route provides a link from Quietway 2 east of Angel to King's Cross, and includes improved facilities for cycles crossing Upper Street at Angel. This route will link to parts of the Grid network in Islington and Hackney that provide high-quality alternative cycle facilities adjacent to the Regent's Canal. It also intersects with Quietway 10 in Barnsbury. The Council is seeking scheme development funding in 2019/20. Subject to the outcome of public consultation and detailed design, we will seek funding to deliver the proposal in 2020/21. Construction to take place in 2021/22. Costs to be confirmed.
White Lion Street/Donegal Street/Wharfdale Road (Grid phase 2)	Barnsbury, Caledonian	40	100	TBC	New proposal. Cycle route connecting the Angel to Kings Cross, intersecting with Quietway 10 at Penton Street. Scheme development funding is sought for 2019/20, with public consultation following in 2020/21 and construction being completed in 2021/22. Costs to be confirmed.
Cowcross Street/Turnmill Lane/Farringdon Lane/Ray Street (Grid phase 2)	Clerkenwell	0	40	100	New proposal. Cycle route connecting St John Street to Cycle Superhighway 6 near Farringdon. Design to commence in 2020/21. Costs to be confirmed.
Gerrard Road/Frome Street/Arlington Ave (Grid phase 2)	St Peter's	0	40	100	New proposal. Cycle route connecting the Angel to Regents Canal. Design to commence in 2020/21. Costs to be confirmed.

Project Description	Ward	2019/20 proposed (000)	2020/21 proposed (000)	2021/22 proposed (000)	Comments
Great Percy Street (Grid phase 2)	Clerkenwell	0	40	100	New proposal. In 2016/17, TfL removed the Grid link between Quietway 2 and King's Cross. This route would have required a link on King's Cross Road between Wharton Street and Frederick Street. An alternative route has been identified between Great Percy Street and Acton Street. The Council is seeking scheme development funding for 2020/21. Delivery of improvements will be subject to the outcome of public consultation, and will be carefully coordinated with the delivery of improvements at the Kings Cross gyratory. Costs to be confirmed.
Programme Totals (£000's)		1242.5	1196.5	312.5	

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Appendix 3: Proposed 2019/20 Islington Bus Priority Programme

High Quality - transport network. (MTS outcome 7: Journeys by public transport will be pleasant, fast and reliable).

Project Description	Ward	Proposed programme 2019/20 (£000's)	Comments
Chiswell Street / Moor Lane Pedestrian Crossing	Bunhill	60	Ongoing programme. Proposal identified during 2017/18 for feasibility and design. Detailed design will be carried out April 2018. A priority to progress in 2018/19, but awaiting comments from TfL Signals to proceed.
Essex Road junction with Balls Pond Road Junction [Route 476]	Canonbury	15	Ongoing programme. Proposal identified during 2017/18 for feasibility and design. Detailed design and public consultation to follow in 2019/20 and if approved implementation will follow in 2020/21.
Essex Road, north of Dibden Street (REL 412) [Route 476]	St Mary's, St Peter's	20	Ongoing programme. Proposal identified during 2017/18 for feasibility and design. Detailed design and public consultation to follow in 2019/20 and if approved implementation will follow in 2020/21.
Essex Road junction with New North Road (REL 416) [Route 476]	St Mary's, St Peter's	15	Ongoing programme. Proposal identified during 2017/18 for feasibility and design. Detailed design and public consultation to follow in 2019/20 and if approved implementation will follow in 2020/21.
Essex Road & junction near Cross Street (REL 411) [Route 476]	St Mary's, St Peter's	15	Ongoing programme. Proposal identified during 2017/18 for feasibility and design. Detailed design and public consultation to follow in 2019/20 and if approved implementation will follow in 2020/21.
Essex Road junction with Ashby Road (REL 419) [Route 476]	Canonbury	10	Ongoing programme. Proposal identified during 2017/18 for feasibility and design. Detailed design and public consultation to follow in 2019/20 and if approved implementation will follow in 2020/21.
Newington Green Road near the junction of Grosvenor Avenue (REL 426) [Route 476]	Mildmay	0	Ongoing programme. Proposal identified during 2017/18. Due to the signals element of this scheme is highly likely the scheme will be spread over two years from 2020/21. Further investigation required.
Route 271 Improvements	Highbury east, Canonbury, St Mary's	35	New proposal. TfL would like to prioritise route 271 measures to align with the changes being undertaken at Highbury Corner. Therefore this scheme is in place of the Newington Green scheme above. Review current bus delay mitigation measures and establish what is deliverable.
City Road (south of Old Street Roundabout) bus corridor improvements [Route 21]	Bunhill	80	Ongoing programme. The council are working with TfL to agree the traffic signals element of this scheme. Detailed design, consultation and construction activities will be phased over 2018/19 and 2019/20. This scheme is located between Old Street roundabout and Ropemaker Street.
Programme Totals (£000's)		250	
TfL LIP Programme Allocations		TBC	

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Resident Impact Assessment

Islington's Local Implementation Plan Delivery Plan (2019/20 – 2021/22), Central London Grid and Quietway programme (2019/20 – 2021/22) and Bus Priority programme (2019/20)

Service Area: Planning and Development



1. What are the intended outcomes of this policy, function etc.?

The council is developing the Islington Transport Strategy 2019 – 2041 (ITS), which will establish a vision for Islington's transport environment until 2041, and a strategy to achieve that vision. The ITS will be closely aligned with the Mayor of London's Transport Strategy 2018 – 2041 (MTS), which was published in March 2018. London authorities are required to produce a Local Implementation Plan (LIP), or Islington Transport Strategy (ITS), showing how the council plans to deliver the Mayor's vision in Islington.

The Mayor has set out three key themes to deliver his vision: healthy streets and healthy people, a good public transport experience for everyone, and new homes and jobs.

The ITS is being prepared to reflect the Mayor's key priorities, as detailed in the MTS:

- 80% sustainable mode share (a reduction in car dependency)
- Healthy Streets, Healthy People
- A Better Public Transport Experience
- New Homes, New Jobs

The ITS will be presented to Executive in Spring 2019 for approval and will have its own Resident Impact Assessment (RIA). This RIA relates to three related documents:

- The implementation of Islington's Local Implementation Plan (LIP) Delivery Programme (2019/20 to 2021/22)
- The Grid and Quietway Cycle Programme (2019/20 to 2021/22)
- The Bus Priority Programme (2019/20)

These programmes seek to contribute towards achieving the vision, objectives and intended outcomes of the MTS and the emerging ITS.

Bus Priority Programme 2019/20

The main purpose of the Bus Priority Programme is to improve bus service reliability for bus users in Islington and to design, consult on and deliver new schemes.

In particular, the Bus Priority Programme will contribute towards achieving the following MTS outcomes:

- 80% sustainable mode share (a reduction in car dependency)
- A Better Public Transport Experience for residents.

The Bus Priority programme identifies proposals for improvements to bus routes in Islington that improve journey times, reliability, which will make this mode of public transport more attractive and convenient for residents and all bus users.

Bus reliability measures include changes to parking provision around bus stops to make them more accessible and prevent obstructions from parked vehicles, widening narrow traffic lanes to reduce obstructions from other vehicles, particularly at junctions, the installation of signalised crossings to reduce delays to buses, updating signage and road markings, undertaking maintenance and resurfacing of bus stops and lanes, and extending bus lanes and changing bus lane operating time where appropriate.

The bus programme will benefit bus passengers to get through busy parts of London more quickly and to mitigate congestion from construction works, population growth leading to more traffic, and illegal loading or parking in bus lanes that has contributed towards making bus journey times less reliable.

Details of the Bus Priority Programme are set out in Appendix 3 of the Executive report.

Outcome indicators

The council is required to meet mandatory outcome indicators set by the MTS. The targets for the council are detailed in the table below. Reference is made to these outcome indicators in the assessment of the equalities impacts of the three funding programmes in this RIA.

2. Resident Profile

Who is going to be impacted by this change i.e. resident's / service users / tenants? Please complete data for your service users.

		London	Islington
		Total: 8,173,941	Total: 206,125
Gender	Female	51%	51%
	Male	49%	49%
Age	Under 16	20%	16%
	16-24	12%	14%
	25-44	36%	42%
	45-64	21%	19%
	65+	11%	9%
Disability	Disabled	14%	16%
	Non-disabled	86%	84%
Ethnic group	BME	40%	32%
	White	60%	68%
Religion or belief	Christian	48.5%	40%
	Muslim	12%	9%
	Other	10%	4%
	No religion	21%	30%
	Religion not stated	8.5%	17%

Source: 2011 Census data available at: <https://www.nomisweb.co.uk/>

There is an underrepresentation of: younger (under 16) and older (65+); BME and Christians in Islington compared to the London average. There is an overrepresentation of people with a disability. In particular the overrepresentation of the latter is relevant to this RIA and referred to in the assessment of equalities impacts.

a) Generally positive impacts

The LIP Delivery Programme's proposed improvements for pedestrians are aimed at improving people's health through increased walking and reducing the risk of accidents, improved security and improved accessibility, which should provide benefits to all pedestrians with protected characteristics.

b) Specific positive impacts – Pedestrian measures and public space

Protected Characteristic	
Age	<p>An increase in walking benefits children in terms of reducing childhood obesity. The Fair Futures Commission found that some of the barriers to children and young people travelling independently revolved around concerns for personal safety (for both males and females). Public realm improvements and reduced crime and road danger should facilitate independent travel for children and young people through building parents' and their own confidence in the safety of Islington's streets and transport network. Independent travel is crucial to healthy child development.</p> <p>Older people, who have higher instance of disabling conditions such as mobility impairment, deafness or blindness, will benefit from the public realm improvements in line with the Healthy Streets indicators with a focus on accessibility, in particular the indicator 'Places to stop and rest'.</p>
Disability	<p>There is an overrepresentation of people with a disability in Islington.</p> <p>The pedestrian enhancements could be of particular benefit to people with a disability in terms navigating an urban environment, including but not limited to those using walking aids or a wheelchair.</p> <p>Designing out crime and council initiatives that focus on tackling hate crime on the street network will benefit those with protected characteristics who could be the target of hate crime, including people with physical or mental disabilities.</p> <p>Accessibility improvements to the public realm will be targeted specifically at improving the equality of disabled residents and visitors to travel spontaneously and independently throughout all parts of the borough.</p>
Gender reassignment	<p>Designing out crime, and council initiatives that focus on tackling hate crime on the street network, will benefit those with protected characteristics who could be the target of hate crime, including people having undergone or considering gender reassignment.</p>
Pregnancy and maternity	<p>Pregnant women will benefit from the Healthy Streets indicators focused around accessibility, in particular the indicator 'Places to stop and rest'.</p> <p>Parents with buggies / pushchairs / prams will benefit from accessibility measures, especially those seeking to create more space for pedestrians and increase step-free connectivity in Islington's public realm.</p>

Furthermore, it contributes to the following MTS outcome indicators:

- Outcome 1 (a): 70% of Islington residents to do at least the 20 minutes of (walking and/or cycling) they need each day to stay healthy
- Outcome 1 (b): 93% of Islington residents will live within 400m of the London-wide strategic cycle network by 2041
- Outcome 2: Zero killed and seriously injured casualties by 2041

New cycle routes and projects are being developed and will be implemented as part of Islington’s Grid and Quietway Cycle programmes 2019/20 to 2021/22.

The planned improvements for cyclists are aimed improving people’s health through increased cycling, reducing the risk of accidents and improved accessibility.

a) Generally positive impacts

As well as being sustainable, cycling has associated health benefits, Cycling can be cheaper and more convenient than driving and taking public transport, and quicker than walking and driving or using public transport. The 2019/20 to 2021/22 Grid and Quietway Cycle programmes schemes seek to make cycling easier, safer and more accessible. The cycling measures included in the programme should therefore generally provide benefits to all users with protected characteristics.

As safety issues have been identified as a major barrier to cycling in London, it can reasonably be assumed that the improved cycling facilities, most notably segregated cycle lanes reducing the likelihood of interactions with motorists, could help provide particular encouragement to cyclists from typically under-represented user groups.

b) Specific positive impacts – Cycling measures

Protected Characteristic	
Age	<p>Cycling is currently a more popular mode of transport amongst people in the 25 to 40 age group than amongst under 25s and over 65s.</p> <p>Cycling potential is the highest amongst older and younger people. Therefore, improvements for cyclists could benefit these groups in particular.</p> <p>Older people may use tricycles more, and would therefore benefit from improved cycle routes and dedicated cycle lanes that accommodate these types of bikes.</p>

Protected Characteristic	
Socio-economic status	The purchase of a bike, the ongoing maintenance cost and the lack of space to safely store of a bike can be a barrier to cycling. Cycle hire schemes provide access to cycling at a fraction of the cost of using the public transport network. The provision of secure cycle parking also helps to overcome a lack of storage space. Free training to provide residents with the skill necessary to maintain their bicycle also help improve the affordability of cycling.

c) Potentially negative impacts

An increase in cycling will lead to an increase in the risk of conflict, in particular with pedestrians. This may have a negative impact on all pedestrians, but in particular children and older people, disabled people, pregnant women and parents with young children. It is important that cycle facilities are designed to be safe for both pedestrians and cyclists. Furthermore, the LIP Delivery Plan includes cycle training aimed at children, teenagers, women and older people. In addition, the LIP delivery programme includes road safety education at schools.

In certain individual traffic management schemes, the new system may result in longer wait / journey times for cyclists on some routes. It is acknowledged that these could disproportionately inconvenience people with protected characteristics for whom cycling may generally be more challenging, namely: older people, people with a disability, pregnant women or parents with young children. However, longer journey or wait times will generally be considered to be outweighed by the benefits of improvements to the safety and convenience of cycle journeys.

3) Bus users

After walking and cycling, bus travel is the most sustainable mode of transport and makes a significant contribution to reducing road traffic congestion. It is also the most affordable and accessible form of public transport.

Making improvements to buses contributes to the overarching MTS aim for 87% of trips in Islington to be made by active, efficient and sustainable modes. Furthermore, it contributes to the following MTS outcome indicators:

- Outcome 5: A 39% increase in the number of trips made by public transport every day in 2041
- Outcome 6: Reduce the difference between average journey times on the total network and the step-free network by 60% by 2041
- Outcome 7: Bus speeds will improve by approximately 15% in Islington by 2041

The LIP Delivery Plan 2019/20 to 2021/22 will impact on bus users with its public realm improvement schemes that will improve accessibility to bus stops and connections with other travel modes and local destinations. The 2019/20 Islington Bus Priority Programme schemes will impact

c) Potentially negative impacts

There may be some specific schemes in the LIP Delivery programme and Cycling programmes that prioritise pedestrians and cyclists over buses, which may have a negative impact on bus journey times. However, generally the 2019/20 Islington Bus Priority Programme schemes will seek to improve the quality of bus services.

4) Rail and Underground users

Together with walking, cycling and bus travel, travel by rail and Underground makes a significant contribution to reducing road traffic congestion.

Making improvements to access rail and Underground stations contributes to the overarching MTS aim for 87% of trips in Islington to be made by active, efficient and sustainable modes.

Furthermore, it contributes to the following MTS outcome indicators:

- Outcome 5: A 39% increase in the number of trips made by public transport every day in 2041
- Outcome 6: Reduce the difference between average journey times on the total network and the step-free network by 60% by 2041

The LIP Delivery programme supports the Mayor of London's aim to improve the overall accessibility of the transport system by implementing public realm improvements at stations making them more accessible and connected to the wider area and other modes of travel.

a) Generally positive impacts

Through the LIP Delivery Programme and implementation of public realm improvements outside stations, the council aims to support the Mayor of London's proposals to improve access to the rail and Underground networks.

b) Specific positive Impacts – Rail and Underground users

Protected Characteristic	
Age	A number of schemes outlined in LIP programme will improve the public realm around stations, including delivering improved accessibility, which will benefit older people.
Disability	There is an overrepresentation of people with a disability in Islington. A number of schemes outlined in LIP programme will improve the public realm around stations, including delivering improved accessibility which will benefit pushchair users.
Gender reassignment	No specific impacts identified.

Most LIP Delivery Plan proposals revolve around reducing traffic and congestion through traffic management schemes, and transformative projects that will prioritise pedestrians, cyclists and public transport. The equalities impacts have been set out under each of the sections above.

In addition, the LIP Delivery Plan includes measures to improve local road safety and air quality by restricting motorised traffic at sensitive sites, and by encouraging the uptake of cleaner vehicles. The equalities impacts of measures relating to car travel in the context of improving road safety and air quality are set out below.

a) Generally positive impacts

Traffic reduction reduces the risk of collisions and casualties and therefore benefits everyone. Improved air quality as a result of a reduction in vehicular traffic and cleaner vehicles benefits everyone in terms of improved public health.

b) Specific positive Impacts – Car users

Protected Characteristic	
Age	In particular, children benefit from safer streets with less motorised traffic. Cleaner air benefits younger and older people who are more vulnerable to the health impacts of pollution.
Disability	There is an overrepresentation of people with a disability in Islington. Cleaner air benefits people with certain disabilities who are more vulnerable to the health impacts of pollution. People with disabilities are more likely to rely on cars or taxis to get around. Traffic reduction measures will take into account these needs and will accommodate them. These changes combined with traffic reduction measures will result in clearer roads for those that need to use cars and private motor vehicles.
Gender reassignment	No specific positive impacts identified.
Pregnancy and maternity	Cleaner air benefits pregnant women and parents with young children to protect the (unborn) children who are more vulnerable to the health impacts of pollution.
Race	No specific positive impacts identified.
Religion or belief	No specific positive impacts identified.
Sex	No specific positive impacts identified.
Sexual orientation	No specific positive impacts identified.

4. Safeguarding and Human Rights impacts

a) Safeguarding risks and Human Rights breaches

Please describe any safeguarding risks for children or vulnerable adults AND any potential human rights breaches that may occur as a result of the proposal? Please refer to section 4.8 of the [guidance](#) for more information.

No safeguarding risks for children or vulnerable adults, or human rights breaches, have been identified as likely resulting from the ITS and implementation of the LIP Delivery programme, Grid and Quietway Cycle programme and Bus Priority programme.

If potential safeguarding and human rights risks are identified, then **please contact equalities@islington.gov.uk to discuss further:**

5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline
When developing and implementing the proposals set out in the LIP Delivery programme, Grid and Quietway Cycle programme and Bus Priority programme, we will refer to and follow the principles set out in Islington's Streetbook, which has been developed by inclusive design experts and the Mayor's Healthy Streets approach where appropriate.	Transport Planning Planning Policy (Inclusive Design)	Scheme specific and ongoing.
Those schemes progressed by the LIP Delivery programme, Grid and Quietway Cycle programme and Bus Priority programme that will deliver physical improvements are likely to subject to a public consultation processes that will inform the final scheme, considering any impacts on groups with protected characteristics set out in this RIA.	Schemes will span the following departments: Planning and Development and Public Realm.	Scheme specific and ongoing.

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Report of: Executive Member for Environment and Transport

Meeting of:	Date	Agenda item	Ward(s)
Executive	18.10.2018		All

Delete as appropriate		Non-exempt
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SUBJECT: Waste Minimisation and Recycling Action Plan 2018/19

1. Synopsis

- 1.1 Recycling and reducing waste is vitally important to Islington. It's better for the environment, and because recycling costs a lot less than throwing rubbish away, it saves money that can be spent on other services for residents. The Council strongly supports recycling and we regularly review the ways we recycle.
- 1.2 This report provides an update on how the Council has improved recycling services over the last year and sets out proposals for improving service quality and performance for the coming year.
- 1.3 The report highlights the comprehensive range of recycling services available to residents and the work being undertaken to improve the quality of recyclables being collected and to make the service more efficient and better for residents.

2. Recommendations

- 2.1 To agree the Waste Minimisation and Recycling Service 'Aims and Objectives' for 2018/19 as set out in section 4.
- 2.2 To note the programme of service updates and proposals to improve recycling as set out in section 5.

3. Background

- 3.1 A Waste Minimisation and Recycling Action Plan report is presented to the Executive each year. The report recommends aims and objectives for the recycling and waste minimisation service for the year, with certain specific recommendations. The report also sets out progress against the aims, objectives and recommendations from the previous year's report.

- 3.2 During the last year, the Council's Environment & Regeneration Scrutiny Committee has undertaken a review of our recycling service and made a number of formal recommendations which the Executive is considering.
- 3.3 The Council published 'Building a Fairer Islington, Our Commitment 2018-22' in July 2018. The document sets out the Council's corporate priorities. This report supports these priorities, specifically 'Making Islington a welcoming and attractive borough and creating a healthier environment for all' and the commitment to provide weekly bin and recycling collections.
- 3.4 On 31 May 2018, the Mayor of London published his London Environment Strategy (LES), which sets out policies across a range of environmental areas, including municipal waste and recycling. Waste authority waste strategies are required to be in general conformity with the municipal waste provisions of the LES.

The strategy includes important new requirements for waste authorities. These are:

- An overall municipal waste (all household and business waste, whether or not it is collected by the waste authority) recycling rate of 65% by 2030; a collective Borough recycling rate for local authority controlled waste (all household and business waste collected by the waste authority) by 2025 and aspirational household waste recycling rates of 45% by 2025 and 50% by 2030. The LES acknowledges that some Boroughs can recycle more than others due to local circumstances, such as a high proportion of purpose-built flats.
- To achieve these targets, local authorities should provide minimum levels of service, including for properties with a door to door recycling service a separate food waste collection, and all properties to receive a collection of, at a minimum, the six main dry recycling materials, i.e. glass, cans, paper, card, plastic bottles and mixed rigid plastics (tubs, pots and trays). Islington provides both these services.

Local Authorities are also expected to develop waste plans and strategies, setting out how they will ensure a greater focus on reduction, reuse and recycling, provide local economic, social and environmental benefits from improved waste management and make a meaningful contribution to meeting the Mayor's targets.

The requirements of the municipal waste element of the LES will need to be further reviewed to consider how Islington Council, in partnership with the North London Waste Authority, can support the objectives of the LES.

3.5 **Review of progress against agreed aims and objectives for 2017/18**

This section provides an update on progress against last year's agreed aims, objectives and actions.

3.6 **To build awareness for the need to recycle/re-use through effective communication**

The Council successfully applied for funding from London Resource to support food waste recycling services on estates. The £15k of funding supported communication activities on a range of estates over a six-week period in the summer of 2018.

The Council continues to work with London Resource and Peabody Housing Association on a major project to trial ways of improving recycling on estates. The project is scheduled to conclude in 2019.

The recycling pages on the Council's website receive more than 5,000 page views per day. These pages are under continual review, with feedback from users used to drive improvements. Information on local recycling points for textile and electrical/electronic equipment (WEEE) has been improved and an extensive 'Materials A-Z' section developed giving better advice on which materials can and cannot be recycled.

A recycling quiz was launched on the Recycling Islington Facebook page and has been answered by over 150 people, giving a useful insight into how much residents understand about what can and can't be recycled, with the results helping to inform our communications and further improvements to the recycling section of our recycling website.

Articles have also been placed in the Council's resident magazine 'Islington Life', both in the printed and online editions, as well as in newsletters of 'Partners for Improvement – Islington' (Partners) and other social landlords.

The Recycling Team attended the Cally Festival and the Angel Canal festival to promote recycling in Islington. Extensive outreach work is also delivered by the North London Waste Authority (NLWA). During 2017-18 they delivered:

- 26 separate food waste prevention events
- 6 food waste prevention presentations
- 12 recycling promotional events
- 3 recycling presentations
- 5 food waste prevention displays in Islington libraries
- 1 Waste Less Lunch Free event
- A number of 'give and take' and 'swish and style' events

The Recycling Team has also supported or delivered Real Nappy Clothes Swap events, Composting Workshops, a Jumble Trail, a Cookery Session and a Sewing workshop. We carried out a 'Recycling Sorted' event at St. Luke's Estate, where the contents of recycling bins were sorted to identify and highlight which materials in the bins could and could not be recycled. A video was produced which was published on the Recycling Islington Facebook page with positive responses.

New recycling and waste collection fleet vehicles delivered during 2017-18 feature new branding and designs which all help to promote the recycling message.

3.7 To target specific recycling and waste minimisation attention on purpose built flats and apartments in the private rented sector, housing associations and other social rented housing sectors

The Recycling Team has been working closely with a range of partners to provide better recycling services for our residents in flats and the private rented sector.

1. Resident Social Landlords

We are working with a number of major Resident Social Landlords to improve recycling services on the ground and provide better communications to residents. This includes

- regular liaison with all Resident Social Landlords in Islington through the Islington Housing Group;
- a major partnership with Peabody Housing Association and Resource London to trial different ways of increasing recycling on estates;
- work with Barnsbury Housing Association to improve recycling services on a local estate;
- work with Islington Southern Housing Association to plan the transformation of a publically accessible recycling and rubbish bin area adjacent to one of their estates;
- improved signage at recycling points at Newlon Housing Trust properties;
- working with Partners to improve internal signage at their properties and better communications with residents.

We are also working with Islington's own Lettings Service to review tenancy agreements, communications and services for residents.

2. HMO landlords

The Council currently has two HMO licencing agreements covering around 550 properties / landlords and is committed to extending these to the Finsbury Park and Seven sisters area. The licencing scheme places certain obligations on landlords to manage their properties properly and this should include ensuring that their residents have the right recycling facilities and information, and that their residents use these

effectively. We are therefore reviewing the licencing agreement with landlords to include appropriate clauses to ensure this happens.

3. Lettings Agencies

We have contacted lettings agencies in Islington to invite them to work with us to improve 'Assured Lettings Agreement' clauses to encourage recycling, provide the right information to residents and again to ensure landlords fulfil their obligations. We are actively working with one agency to develop a package of communications tools for use by them and other lettings agents.

4. New properties

The Recycling Team works closely with the Council's New Builds Team to ensure that high quality recycling facilities are built into new developments and information provided to new tenants.

3.8 **To identify opportunities to implement better quality and more cost-effective methods of recycling**

1. Audit of recycling services

We are committed to providing every single resident with a good recycling service. To ensure this happens, an audit of recycling services is underway. Where properties have been identified with no recycling service, one has been put in place.

2. Better recycling sites

The Better Recycling Sites programme is a three-year programme of investment into Islington's communal recycling sites. The programme includes the installation of new enclosures for existing recycling sites to make them look better and to reduce misuse and fly tipping. 22 recycling sites (70 recycling containers) have had new enclosures installed to date, with some 40 other sites currently being planned. In addition, we have installed 130 new metal housing units for communal food waste recycling sites, installed over 130 new recycling site signs and carried out other improvements at sites as required.

3. Mini sack trial

Clear recycling sacks are provided to residents in flats above shops and some street properties with no storage area for a recycling box. They are also available to any resident via our libraries. Feedback from residents indicate that these are less suitable for residents on estates where residents use communal recycling bins. We have therefore been trialling the use of smaller 'shopping bag' size plastic recycling sacks on estates and the results are being reviewed.

4. Smart recycling sites

We are continuing to use sensors in recycling and rubbish containers to improve efficiency and quality across the service.

3.9 **To seek to achieve a 2018/19 recycling rate for waste from households of 35.6% in support of the agreed NLWA recycling target of 50% by 2020**

Islington's recycling rate for 2017-18 is 29.5%.

The market for good quality recylate has come under significant pressure in recent years. At all parts of the recycling chain, from the point of collection to the recycling factory, there is an increased need to deliver material to higher quality standards. This has resulted in more material that is collected from homes being deemed 'non-recyclable' and removed for disposal. This in turn has had a negative effect on the Council's recycling rate.

Recycling rates across NLWA and London have remained level over recent years. Islington's recycling performance nevertheless remains strong, with our focus remaining on providing good quality services to residents.

3.10 To achieve a household waste (not recycled) rate of no more than 407kg during 2018/19

Islington's household waste (not recycled) rate for 2017-18 is 375 kg per household, our lowest ever rate.

3.11 To support the NLWA partnership and the implementation of its waste strategy

Islington supports the NLWA partnership in a number of technical and strategic areas, including:

- Supporting communications activities and waste minimisation programmes across the NLWA area and particularly in Islington;
- Technical support for proposals for new waste treatment facilities, recycling facilities and composting facilities to ensure better, more efficient, more reliable and more sustainable waste management options are developed;
- Support in drafting NLWA responses to government consultations on waste matters, and;
- Joint working to reduce problems with contamination where non-recyclable materials are placed in recycling containers.

4. Aims and Objectives for 2018/19

Proposed aims, objectives and service priorities for 2018/19 are set out below. They reflect previous aims and objectives with updated targets and actions.

Aim

- To provide quality recycling services that meet the needs of residents and to reduce the amounts of municipal waste sent for disposal via landfill or incineration.

Objectives

- To build awareness for the need to recycle/re-use through effective communication
- To target specific recycling and waste minimisation attention on purpose built flats and apartments in the private rented sector, housing associations and other social rented housing sectors
- To identify opportunities to implement better quality and more cost effective methods of recycling
- To seek to achieve a 2018/19 recycling rate for waste from households of 36.09% in support of the agreed NLWA recycling target of 50% by 2020
- To achieve a household waste (not recycled) rate of no more than 401 kg per household during 2018/19
- To support the NLWA partnership and the implementation of its waste strategy

More details on specific proposals are provided below.

5. Service updates and proposals

5.1 Recycling for flats and the rented sector

The Council is committed to providing convenient, good quality recycling services to residents on estates and in the rented sector. To achieve this, we will continue to build effective partnerships with landlords and housing managers. This will include:

- Joint working with the Council's own Housing and Adult Social Services department (HASS), leading by example and showing how a responsible landlord provides good quality recycling facilities, services these facilities well and provides correct information and guidance to residents on how to recycle.
- Partnerships with Registered Social Landlords (RSLs), jointly reviewing and improving facilities on estates managed by RSLs and encouraging RSLs to provide the right information and guidance to their residents.
- Working with private landlords through the HMO licencing schemes and through lettings agencies.

The 'Better Recycling Sites' three-year capital investment programme concludes this year. Investment in estate and public recycling facilities will have been made across Islington, making a real, visible improvement to residents' recycling facilities. We will continue to explore further ways to invest in improvements to recycling infrastructure through, for example, funding from landlords and other partners.

The trial of offering smaller single-use recycling sacks for residents on estates has shown that for some residents, they are a convenient method of storing recycling in their property and depositing recycling into the communal recycling bin, generally being more convenient than larger clear recycling bags. We will extend the offer of these bags to other estates and continue to monitor their uptake, their impact on recycling rates and also their costs.

Recycling chutes: In 2016, a new recycling scheme was introduced on a housing estate in Islington which involved re-allocating the chutes previously used for residual waste for recycling instead. Bins for rubbish were placed outside, replacing the recycling bins which were placed under the chute. This made recycling the easiest options for residents and the scheme appears to be working well. A full evaluation of this scheme is to be carried out to see what lessons can be learnt and whether similar schemes could work on other estates across Islington.

Our partnership with Resource London and Peabody Housing Trust, and the ongoing estates recycling project moves to the next phase in Spring 2019. A range of different interventions will be trialled on estates in five different Boroughs in London (including Islington) to identify effective ways to increase recycling rates.

We want to ensure that all residents are able to use our recycling services. We will trial a new design of recycling bin that enables better access for residents in wheel chairs or who find placing recycling into recycling bins difficult.

5.2 Improving the quality of recycling

To reduce the risk of non-recyclable material being placed into recycling bins, the council will trial new recycling bins that have a 'reverse bin lid'. These new bins, designed with Islington Council, ensure easy access to recycling bins but prevent dumping of larger items of large refuse sacks.

5.3 Reducing plastic waste

The Council is committed to taking action to reduce waste from single use plastic. We are working closely with 'City to Sea' (a national organisation promoting use of refillable water bottles and public water fountains) and the Mayor of London, to introduce new water fountains in Islington and encourage use of the 'Refill App' by residents and businesses. This App promotes local businesses that provide free drinking water on request and tell users of the App where those local businesses are located.

The Council is also reviewing its own practices, eliminating single use plastic where practical and we continue to provide residents with secure recycling services for a wide range of household plastic items.

The Council offers a comprehensive recycling service to businesses, which includes a range of plastic packaging items. We will also consider ways to encourage businesses to reduce their use and distribution of items such as plastic straws and disposable coffee cups.

As part of NLWA's waste prevention work, a range of activities have been carried out to reduce plastic waste. Further activities are planned for this year, including supporting the refill app and encouraging use of refillable water bottles.

5.4 **Communicating with residents**

The recycling pages of the Council's website receive some 3,000 hits per day and provide a valuable source of information and access to services for residents, and are reviewed on an ongoing basis. However, the current pages are focussed more around the practical details of our recycling services, and will be reviewed to also provide greater encouragement and information to residents wishing to understand more about recycling and why it is important.

The 'TRiFOCAL food waste campaign' is a three year European Union Life funded campaign in partnership with London Resource. The campaign has been progressed over three phases and the Council will be involved in the third phase taking place during 2019.

The Waste Resources Action Programme (WRAP) are a key partner in communicating with residents. They lead on national communications campaigns such as National Recycling Week and 'Love Food Hate Waste' and provide support and guidance to Local Authorities. The Recycle for London campaign is a London focused communications campaign in partnership with WRAP. The Council actively works with both campaigns to use iconographic materials in our leaflets and signs, campaign slogans and designs, and we support national campaigns at a local level. Examples include the National Recycling Week 2018 campaign which we are supporting through Islington Life and social media, and new 'Love Food Hate Waste' campaign materials being used in a new national campaign later this year.

It is important that the Council communicates in a range of ways to reach out to all its residents, and for example, we will ensure that recycling leaflets are available in all of our libraries. We will also produce some simple and effective in-house videos for use via social media and our website, to give clear guidance on what can and cannot be recycled.

The NLWA carries out its own communications activities on behalf of the seven constituent NLWA Boroughs. Their website, www.wiseuptowaste.org.uk is a dedicated campaign website providing advice and information on recycling, reuse and waste minimisation.

The NLWA are also running a three-year behavioural change campaign - '**Save our Stuff**' – targeted particularly at young north Londoners.

We will continue to work in partnership with the NLWA to support regional campaigns and to maximise their impact within Islington.

5.5 **Recycling Champions**

Many of our residents are passionate about recycling and have indicated that they would be willing to support and spread the word to encourage others to recycle more. We will set up a Recycling Champions scheme to provide volunteer residents with opportunities to find out more about recycling and to encourage neighbours and other residents do more.

A Recycling Champions scheme will help us to reach out to and take account of all parts of our community.

5.6 **Service efficiencies**

A detailed review of the servicing of communal rubbish and recycling bins is underway with the aim of delivering a more efficient and reliable service. The review will include communal rubbish, recycling and food waste recycling points and may lead to additional capacity of new food waste collection points on estates. The use of bin sensors in communal collection points will also provide valuable information for improving service quality and efficiency.

A new back office system, due for installation in 2019 will also lead to more efficient and reliable service delivery.

6. Implications

6.1 Financial implications:

There are no significant financial implications as the recommendations are substantially for noting.

6.2 Legal Implications:

The Council has a duty to collect household waste. No charge may be made for its collection except in prescribed cases (section 45 Environment Protection Act 1990). In addition, the Council is under a separate duty to collect at least two types of recyclable or compostable household waste either co-mingled or individually separated from the rest of the household waste. Government guidance states that the following materials count as a type of recyclable waste: batteries; garden waste; glass; hazardous waste liquids; catering waste; metals; paper products; plastics; textiles and shoes; waste electrical and electronic equipment; and, wood. The duty to collect recyclates applies unless the Council is satisfied that the cost of doing so would be unreasonably high (on an individual premises basis) or comparable alternative arrangements are available (section 45A of the 1990 Act).

The EU framework directive on waste requires member states to achieve 50% recycling of household waste by 2020. However, in the UK, local authorities have not been set individual recycling targets.

The Waste Minimisation and Recycling Action Plan 2018/19 is intended to facilitate improvements in the Council's performance within the legal framework which governs the Council as a waste collection authority

6.3 Environmental Implications:

Improved recycling rates alongside waste minimisation will continue to have positive environmental impacts for all residents.

4.4 Equality Impact Assessment:

The Council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The Council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The Council must have due regard to the need to tackle prejudice and promote understanding.

No adverse impacts for any residents have been identified as a result of the proposals in this report, whilst improved recycling rates alongside waste minimisation will have positive impacts for all residents in terms of a more efficient use of Council resources.

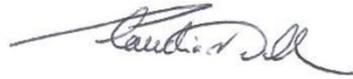
7. Conclusion and reasons for recommendations

7.1 This report provides an update on recycling progress over the last year and sets out priorities and service initiatives for 2018/19 to drive further improvements in service quality, performance and efficiency.

Appendices: none

Background papers: none

Signed by:



8 October 2018

Executive Member for Environment and Transport Date

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Report of: **Executive Member for Health and Social Care**

Meeting of	Date	Ward(s)
Executive	18 October 2018	All

Delete as appropriate	Non-exempt	Exempt

SUBJECT: Procurement Strategy for Mental Health Recovery Pathway and outcome of day services consultation

1. Synopsis

- 1.1 One in four adults experience mental illness at some time in their life, and many more of us know and care for people who do. Islington is committed to meeting the mental health needs of our residents, by providing people with the support they need to set their own goals, fulfil their ambitions and live as independently as they can.
- 1.2 We have an opportunity to reshape our services to provide personalised support which builds on people's strengths, assets and interests and makes the most of the borough's rich and diverse local community resources, to help reduce loneliness, and support people when they are facing a mental health crisis.
- 1.3 The current model does not meet the ambition that we have for our mental health services. We know that:
 - some of our buildings are not fully utilised
 - not enough young people (18-29 years) with mental health problems are accessing recovery support services
 - the pathway is difficult to navigate and there is duplication
 - some people feel that Day Services are too institutionalising
 - services could be more flexible in meeting people's needs
- 1.4 We want to provide mental health support services, that are responsive, better coordinated, easier to navigate, and above all, give people the chance to thrive, and realise their potential, through access to employment opportunities and other day time activities that are important to them and which they choose to pursue.

- 1.5 This report seeks pre-tender approval for the procurement strategy in respect of a Mental Health Recovery Pathway in accordance with Rule 2.5 of the Council's Procurement Rules.
- 1.6 The contract is for the delivery of mental health community support and recovery services. These services offer recovery support from mental illness.
- 1.7 This report proposes bringing together an existing reablement service, an enablement service, a universal day service, an intermediate day service, and the addition of a new out-of-hours recovery drop-in, to create an integrated Mental Health Recovery Pathway. This will be delivered through one new contract, which will increase accessibility, improve navigation and be better positioned to deliver good outcomes for service users.
- 1.8 This report includes a summary of the responses to the mental health day services consultation, with regard to buildings from which day services operate.

2. Recommendations

- 2.1 To note the Resident Impact Assessment undertaken in June 2018, attached as Appendix 1.
- 2.2 To approve the recommendation to retain Ashley Road as a day service site, and to proceed with the closure of Mind Empower day service at Southwood Smith, in order to prioritise resources for staff, activities and the direct delivery of care and support services for mental health service users.
- 2.3 Subject to approval being granted for recommendation at 2.2 above: To approve the procurement strategy for a Mental Health Recovery Pathway as outlined in this report.
- 2.4 To delegate authority to award the contract to the Corporate Director of Housing and Adult Social Services in consultation with the Executive Member for Health and Social Care.

3. Background

3.1 Nature of the Service

- 3.1.1 Islington is developing its strengths based approach to social work and social care. The approach supports people to identify their own strengths and assets, empowering them to set their own goals, solve difficulties and sustain positive change in their lives, with proportionate support when it's needed.

This way of working is clearly set out in the Care Act 2014 and is critical in realising a more personalised model of care and support. In order to achieve this, commissioned services as well as social work practice need to change to develop flexible services that are tailored to individual needs.

- 3.1.2 As part of our strategy to embed our strength based approach and to make our services more accessible, responsive and flexible, the following five services are in scope to procure in one contract:
 - Reablement service (currently delivered by Camden and Islington NHS Foundation Trust)
 - Referral only intermediate Day Service at Isledon Road Resource Centre (currently delivered by Camden and Islington NHS Foundation Trust)
 - Community Support Service (open access day opportunities, currently delivered by Islington Mind)
 - Enablement Service (currently delivered by Islington Mind)
 - Crisis drop-in service (currently delivered by Look Ahead).
- 3.1.3 All of these services currently help Islington residents who are in need of support to maintain or prevent further deterioration in their mental health - which in turn would lead to either hospital admission or other secondary care intervention - and provide the necessary support to enable a

recovery from a mental illness and develop greater self-management of their mental health. The majority of the services are for people who are Care Act Eligible; some services may also reach others who require support under the prevention duty of the Care Act 2014.

- 3.1.4 Demand for the Islington Crisis Service and 24-hour crisis call line remains high and there continues to be significant pressure on acute mental health crisis, emergency departments and inpatient services.
- 3.1.5 It is known that once someone is admitted to mental health in-patient services, their use of health services increases significantly and their independence, choice and control can be greatly reduced. Therefore, earlier interventions, more recovery support and alternatives for people experiencing distress, will support stronger recovery outcomes.
- 3.1.6 We have worked closely with people who currently use mental health services over the past two years to ensure that we know what matters to them. Therefore, we have a clear picture of what is valued most and what it will be important to retain in future. These principles will underpin the transformation of our mental health recovery pathway and help to ensure that we are delivering the services that people need and want.
- 3.1.7 Reviewing the recovery pathway provides opportunities to look at where we can improve services too. We are determined to ensure that our recovery offer is effective and accessible for all residents who need it and that we make best use of our venues and other available resources so that more Islington residents can recover and maintain good mental health. The new service will strengthen the recovery pathway in a number of ways.
- The service will adopt a more personalised, strength-based model of support, focussing on individuals' strengths and aspirations, enabling people to plan for and choose their own care and support based on interests and existing strengths.
 - By commissioning the pathway as a single contract, the service will reduce duplication, multiple assessments and provide a streamlined and connected range of services. The pathway will enable greater community connectedness and promote social inclusion, by supporting people to access community-based activities and services, as well as supporting clients to access training, voluntary, education and employment opportunities.
- 3.1.8 Involving people in the development of the services which they use is the best way of ensuring that services meet peoples' needs and are high quality. The details of the service specification have been co-designed with the people who currently use services or may do in the future. The pathway will contain these four elements:

1. Day opportunities

The day opportunities service will focus on the development of a peer support network. This will include the recruitment of peers and volunteers, development of a progression pathway for service users to find volunteering and employment opportunities, and a programme of peer and volunteer-led events and activities across the community.

It will support people to access community resources, provide a structured programme of activities and interventions, as well as drop-in sessions, to help reduce social isolation, support recovery, and give people the tools they need to be more resilient and better able to manage their mental health.

The growth of peer support and recovery networks are important as a more effective, sustainable and less institutional way to provide support. As a result they are known to increase self-esteem, resilience, and self-worth. The service will provide information and advice about the mental health system and help people to access community resources. Access to the service will be straightforward without the need for a referral, and those with greater needs will be supported with a tailored package of support.

2. Recovery out of hours service

The service will provide an evening and weekend service offering social, practical and emotional support delivered by people who have lived experience. This will be underpinned by an approach that builds on peoples' strengths and focuses on their recovery enabling them to build community connections and recovery skills. It provides an alternative to seeking support from A&E and statutory crisis treatment services, though there will be referral pathways should this be required.

3. Intensive psycho-social support

This will provide structured, time-limited support, addressing psychological and social needs through more intensive one-to-one key working, group work, counselling and therapeutic interventions. People using the service will have individual care plans which will support them to maintain their recovery in the community. People accessing day services can step up to more intensive support to prevent a hospital admission or those in an inpatient setting or crisis house may step down to this type of support.

4. Reablement Service

This service will provide short term, intensive support (up to 8 weeks) to a person within their home. It supports people to make connections in their local area, to develop support networks, and to develop or re-establish the practical skills they need to help them maintain their independence in their own home. The service supports people who are stepping down from an inpatient setting or crisis services.

3.2 Re-designing the pathway: proposed approach

3.2.1 Islington mental health commissioners have consulted widely with service users and professionals in relation to crisis and community support provision over the past two years. Work with service users from Isledon Road Day Service from August 2016 to September 2017, and engagement with service users of MIND services, led by Healthwatch Islington July – August 2017, asked what service users valued most from the services currently provided and what they would like to keep in any future re-design of services. We will use this insight to and continue to work with service users to re-design a pathway that:

- Helps to build upon individuals' existing strengths and assets
- Provides access to early help and promotes recovery, empowerment, choice and independence
- Is clearer, easier to navigate, and better coordinated between services
- Delivers personalised care and support
- Increases connectivity with the local community to reduce loneliness
- Increases access into employment
- Is flexible and responsive to fluctuating needs
- Meets the needs of younger adults (18-29 years), who are currently under-represented
- Promotes service user involvement in the running of services

3.2.2 The services in scope of this redesign are currently delivered through five contracts. The re-procurement aims to deliver our mental health recovery pathway under one contract.

3.2.3 In addition to supporting people in Islington who are known to mental health services, it is expected that this new arrangement of services will improve the reach of services to those people who do not currently access this type of mental health support. The new services will provide individualised support in-reaching into the community and closer working with the Mental Health Trust across all access points, including new Practice Based Mental Health Teams, which will reduce the stigma associated with attending dedicated mental health day services. This service is to become part of the fabric of the local community, supporting and encouraging service users to make use of local universal health, social and employment support services.

4. Mental health day services consultation outcome

4.1 Mind Empower (Southwood Smith) and the Mind Spa (Ashley Road) are two of three open access mental health day services in Islington. A third day service is delivered at Isledon Road Resource Centre, which is a referral-only service.

4.2 A public consultation has been held to consider the proposal to close up to two of the day service sites.

Option 1: Close Mind Empower, located on Southwood Smith Street. This property is owned by Camden and Islington NHS Foundation Trust.

Option 2: Close The Mind Spa, located on Ashley Road. This is a council-owned property.

Option 3: Close both Mind Empower and The Mind Spa day centres.

4.3 Consultation proposal rationale

- The Resident Impact Assessment (June 2018) looked at usage of the sites and showed that buildings are not available for open access every day of the week, and that we are not making best use of the largest building (Isledon Road), which is under-used and available to only a small number of people who are receiving care-planned support. So the same number of people can still access day services, and other community facilities, in fewer buildings. Moreover, some buildings are underutilised and there is opportunity to provide more service user contact.
- It also showed that there are some people who need support, but don't attend day services (younger people are under re-presented) and during previous engagement, others told us that day services have held their recovery back. As such supporting people to access non-institutional community support is likely to be preferable to some people.
- The council is operating within financial constraints which means there is a need to ensure services are value for money, and are effective and efficient.
- The council currently pays rent and other charges on multiple venues. This money can be better used, by reducing the large amount spent on rent for buildings, and associated running costs. At the moment we spend about 20% or a fifth of the day service budget on buildings alone.
- We have the opportunity to re-think the way we deliver our mental health services to make better use of this money to deliver a wide choice of services and support in a more flexible way. By reducing the number of buildings, and using them differently, we can focus our resources on staff, activities and support.

4.4 Consultation methodology

4.4.1 The aim of the consultation was to understand the views and concerns that residents and relatives may have about the proposals and what the impact of the proposed changes would have on people who use mental health day services, or who may use them in the future.

4.4.2 Public consultation took place from 12 June - 27 July 2018, specific targeted events took place with people who use day services, and staff, carers and relatives were encouraged to attend. A range of feedback options were provided and steps were taken to enable as many service users as possible to take part during the consultation.

4.4.3 This included six group meetings with at current Day Service sites as well as public spaces. Other opportunities to feedback such as a questionnaire and a phone line were widely publicised.

4.5 Options Appraisal of Consultation Proposal

4.5.1 Option 1– Close Southwood Smith (Mind Empower)

Benefits

This option is the most likely to:

- Provide an option for its owner Camden and Islington Foundation Trust to re-use this space for mental health services; other services delivered on this site by the Trust would be unaffected.
- Minimise the impact on other voluntary sector and community services accessing the site, as these can still be accommodated by Camden and Islington Foundation Trust
- Result in the smallest number of service users being affected by change
- Achieve £65k of efficiencies from building running costs, to help us protect front line service delivery.

Risks

- Services users are not supported well during the transition and this has a negative impact on them.
- Service users will need support to travel to alternative venues.
- Risk of deterioration in service user mental health and increased isolation if uptake with the new service decreases.

This option to close Southwood Smith as a day service site is recommended.

4.5.2 Option 2 – Close Ashley Road (Mind Spa)

Benefits

- The closure of Ashley Road would reduce the council's spend on rental costs by £29k.
- Ashley Road wasn't designed for Day Services.

Risks

- This option would result in significant detrimental impact on individuals with a range of protected characteristics.
- In addition to council commissioned services other groups meet at this site which extends the use of the building and range of people with protected characteristics that would be affected. These include; LGBTQ+, women and BAMER groups.
- Risk of deterioration in service user mental health and increased isolation if transitions are not well managed
- With the lowest rental costs, the council would need to identify efficiencies from elsewhere.

This option to close Ashley Road as a day service site is not recommended

4.5.3 Option 3 – Close both Southwood Smith and Ashley Road

Benefits

- Ashley Road is a council-owned property sale of this asset would result in significant revenue for the council.
- Creates the greatest financial efficiency for the council overall (approximately £95k)

Risks

- Risk of deterioration in service user mental health and increased isolation if transitions are not well managed
- Largest number of service users affected.
- This option would result in significant detrimental impact on individuals with a range of protected characteristics.

- In addition to council commissioned services other groups meet at this site which extends the range of people with protected characteristics that would be affected. These include; LGBTQ+, women and BAMER groups.
- Service users will need support to travel to alternative sites.

This option to close both Southwood Smith and Ashley Road as day service sites is not recommended

4.6 Consultation feedback and mitigations

Service user feedback – key themes	Mitigations
Travel and accessibility	
Many respondents said that travel to another day service would be difficult.	The council will work with service users and providers to ensure appropriate support is in place to enable service users to travel to other community or day service sites.
There would not be a Day Service site in the South of the Borough.	<p>Future service models will operate to support access to community venues and not be solely dependent on day service sites.</p> <p>There are a significant number of community centres and resources in the South of the borough offering space to meet, affordable food, activities and groups.</p>
Deterioration in mental health and increased isolation	
<p>Change can be difficult for people and this was raised as a concern, which may impact on their mental health.</p> <p>Some people reported that isolation may increase if they lost social networks they had built by a change in service location.</p>	The Council will ensure that providers produce tailored individual plans to support service users through any changes required. These will ensure appropriate interventions are put in place to support individuals before, during and after the transition period.
Continuity of valued activities, groups and therapies	
There was concern that current activities and groups would cease to run if buildings closed. Including access to other voluntary sector organisations that also use Day Service locations.	The Council will work with the Trust to support other voluntary sector service such as Food Cycle to continue to have access at Southwood Smith.
Capacity at other day services	
Concern was raised that the remaining day services won't be able to manage an increase in the numbers of people accessing the service, if any of the day centres sites close.	The Council has looked closely at the numbers accessing and opening times of day centres and we are confident that the remaining three day services can accommodate high levels of activity if used to their full capacity.
Continuity of staff	
The high quality of the staff and volunteers at delivering day service, their expertise,	Staff and volunteers will be offered the opportunity to transfer to new services to

and the trusted relationships built with service users is highly valued by those who currently use the service.	provide continuity of care for services users. Reducing costs in buildings helps to protect staffing levels.
Impact on South Rehabilitation and Recovery Team	
The Rehab and Recovery Team based at Southwood Smith have reported that being co-located with the day service is beneficial to service user recovery.	Clear evidence was not provided that having the day service within the same building as the Rehab and Recovery teams improves outcomes or reduces risk. Service users didn't raise this as an issue in their feedback. We will work with providers to ensure they establish strong links to Trust services, including Recovery and Rehabilitation Services.

5. Estimated Value of contract

- 5.1 The current combined annual budget for mental health recovery services (including but not exclusively day services) is £1,382,500.
- 5.2 The current Community Support Service and Enablement Service and Reablement contracts have been extended until May 2019. The Isledon Road day service currently sit within the Section 75 agreement between C&I and Islington CCG. Notice has been served on these contracts so that they can be recommissioned by May 2019.
- 5.3 The new contract value will not exceed £1,082,500 per annum, which represents a 22% reduction against the current budget. The proposed contract length is three years, plus two 1-year extensions. The maximum total value of the contract to be awarded, if all options to extend are exercised, is £5,412,500.
- 5.4 There is an efficiency target of £300,000 per annum against this procurement, which will contribute to the wider Adult Social Care Plan for 2019/20.
- This will be achieved in the following ways:
- Through re-configuring the services, contracting arrangements are expected to provide the opportunity for further efficiencies, through a revised staffing and delivery model.
 - Reducing the number of day service sites and combining management costs and overheads across all services.
 - Ensuring that day services are more service user lead and run, with input from professional staff.
- 5.5 The service will be funded via the Mental Health Commissioning Pooled Budget, which has pooled contributions from both Islington Council and Islington CCG.

6. Timetable

- 6.1 The following deadlines must be reached:

Co-design activity with service users completed	September 2018
Executive approval of Procurement Strategy and day service building consultation outcome	October 2018

Advert and Invitation to Tender (ITT) published in OJEU	October 2018
ITT Evaluation	December 2018
Corporate Director approval of Contract Award	January 2018
Contract start date	May 2019

6.2 Work on implementing this procurement strategy would commence immediately after approval by Executive. The aim would be to complete the procurement exercise by January 2019 allowing three months for mobilisation of new contract, which would start in May 2019.

There are no statutory deadlines to be met. However, a service must be in place to avoid creating significant disruption in the mental health recovery pathway.

7. Procurement options appraisal

7.1 The value of this contract is above the threshold for ‘social and other specific services’ and must therefore be advertised in the Official Journal of the European Union (OJEU). This service falls under the “light-touch” regime with regards to the Public Contracts Regulations 2015.

7.2 The following procurement routes have been considered:

- A competitive tender using the restricted procedure (organisations are shortlisted on the basis of their performance at the selection questionnaire stage and only those shortlisted organisations will be invited to submit a tender).
- A competitive tender using the open procedure.

7.3 The preferred procurement route is a competitive tender through the open procedure. It is anticipated that the open procedure should reduce the overall procurement timetable

7.4 It is not feasible to jointly commission these services with another local authority at this time. Collaboration would likely increase re-procurement risks and will not deliver greater efficiencies. Demand within Islington for this type of service results in no spare capacity to share with other local authorities.

7.5 Key Considerations

7.5.1 Social value

In addition to the local economic benefits of the service being provided in Islington, social benefits clauses will place an emphasis on the following:

- the service being part of the fabric of the local community, supporting and encouraging service users to make use of local universal health and social support services;
- engage with relevant third sector services;
- sustain local links with family and friends and;
- make better use of community resources to support good mental health, coping strategies, and living skills.

The following additional opportunities for social value have been identified and will be undertaken as part of the new contract:

- New provider to work with Islington Council’s iWork Employment service to create one apprenticeship for Islington residents.
- New provider to work with the iWork Employment Service to offer work experience opportunities through the ‘Get set for work’ scheme.

- Support and promote purchasing from the local supply chain where possible.
- Support and encourage the adoption of specific workplace health initiatives.
- The service will develop employment skills and a pathway to further voluntary and employment opportunities through enabling peer-support and voluntary roles in the service, and a commitment to employ people with a lived-experience of mental health problems.

7.5.2 London Living Wage

LLW will be a condition of this contract where permitted by law.

7.5.3 Best value

The service will implement a robust performance-monitoring framework so that value for money, quality, outcomes and cost effectiveness can be assessed. The monitoring framework will include activity levels, evidence of outcomes achieved, as measured against the desired service KPIs outcomes in the service specification and individual support plans. Expenditure against the service budget will also be required. Regular contract monitoring reviews will take place and the provider will submit information on the service provided on a quarterly basis. This process allows for continuous improvement and service development. The service specification will include provisions to ensure the provider offers continuous improvement against delivery targets, and works with commissioners and service users to co-produce a service where innovations can be quickly implemented.

7.5.4 Economic, social and environmental sustainability

The service will reduce social isolation and help people lead healthier, fulfilling lives in the community, maximising life opportunities and independence. The service will support income maximisation and access to training and employment. An environmental impact assessment will be completed during the preparation stage.

7.5.5 Staffing implications

TUPE will apply to this contract. This may have significant financial implications for the successful provider, as the current staff team at Isledon Road and Reablement Service are on NHS terms and conditions.

8. Evaluation

8.1 The tender will be conducted in one stage, known as the Open Procedure as the tender is 'open' to all organisations who expression their interest in the tender. The Open Procedure includes minimum requirements, which the organisation must achieve before evaluation of their Award Criteria is considered.

8.2 The award criteria have not yet been fully developed, as these will be designed with service users, however the contract will most likely be awarded to the Most Economically Advantageous Tender (MEAT) on the basis of quality 70% and cost 30%, in line with the below:

Tender Award Criteria	Total
Cost	30%
Quality – made up of	70%
Proposed approach to service model and delivery	40%
Proposed approach to service user engagement and involvement and social value	10%
Proposed approach to workforce management and contract implementation	10%
Proposed approach to safeguarding and risk management	10%
Total	100%

9. Business Risks

9.1 Risks in transition to the new service delivery model

The transition to the new service will need to be carefully managed to ensure continuity of support and to manage any service user anxieties arising from the potential change in support provider and service venue. Consequently, the transition to the new service delivery model will be carried out in conjunction with service users, carers and family (where appropriate). Commissioners will also be undertaking robust co-design and engagement activity with service users around the changes pre-tender and in the development of the new service specification.

9.2 Tender failure

We may be unable to identify a potential provider at the indicative costs identified due to TUPE liability.

The project has a risk register in place, reviewed on a regular basis and governance of this is managed by the mental health commissioning team.

9.3 The Employment Relations Act 1999 (Blacklist) Regulations 2010 explicitly prohibit the compilation, use, sale or supply of blacklists containing details of trade union members and their activities. Following a motion to full Council on 26 March 2013, all tenderers will be required to sign the Council's anti-blacklisting declaration. Where an organisation is unable to declare that they have never blacklisted, they will be required to evidence that they have 'self-cleansed'. The Council will not award a contract to organisations found guilty of blacklisting unless they have demonstrated 'self-cleansing' and taken adequate measures to remedy past actions and prevent re-occurrences.

9.4 The following relevant information is required to be specifically approved by the Executive in accordance with rule 2.6 of the Procurement Rules:

Relevant information	Information/section in report
1 Nature of the service	The contract is for the delivery of mental health community recovery services offering recovery support for people with a mental illness. See paragraph 3.1
2 Estimated value	The estimated value is £1,048,000 per annum The agreement is proposed to run for a period of three years with an optional extension for a further two years (two separate 12-month periods) See paragraph 5.3
3 Timetable	See paragraph 6
4 Options appraisal for tender procedure including consideration of collaboration opportunities	The preferred procurement route is a competitive tender through the open procedure. See paragraph 7
5 Consideration of: Social benefit clauses; London Living Wage; Best value; TUPE, pensions and other staffing implications	See paragraph 7.5

6 Evaluation criteria	Cost 30% Quality 70% The award criteria price/quality breakdown is described further within the report. See paragraph 8
7 Any business risks associated with entering the contract	Key risks are: tender failure, risks in the transition to the new service delivery model and risk of opposition/adverse publicity. See paragraph 9
8 Any other relevant financial, legal or other considerations.	N/A

10. Implications

10.1 Financial Implications:

The existing mental health services and budgets within the scope of this procurement include:

- The Mental Health Reablement Service

Within the Intermediate Care Pool, which is joint funded with NHS Islington CCG

Budget: £250k

- Isledon Road Resource Centre

Within the Mental Health Provider Pool which is joint funded with the C&I NHS Trust

Budget: £368k

- The Community Support Service

Within the Mental Health Commissioning Pool, which is joint funded with NHS Islington CCG

Budget: £692.5k

- The Enablement Service

Within the Mental Health Commissioning Pool, which is joint funded with NHS Islington CCG

Budget: £72k

- Total combined current budget is £1.383m

The maximum annual contract value for the proposed procurement is £1.083m for an initial period of three years with the option to extend for a further two years (of separate twelve month periods) and the total value over the maximum five-year contract term is £5.413m.

The new Integrated Mental Health Recovery Pathway contract will be joint funded with NHS Islington CCG within the Mental Health Commissioning Pool and is expected to deliver £300k efficiencies against the total current budget, which is a 22% reduction, which will contribute to the departments Medium Term Financial Strategy MTFS.

Payment of the London Living Wage and any TUPE cost implications that may arise from this tender will have to be met by existing resources outlined above.

10.2 Legal Implications

Closure of Mind Empower day service

Closure of a day service requires full and meaningful consultation to prevent such a decision being open to judicial review challenge. In any consultation a council will have to comply with the four, so called, 'Sedley' principles, as outlined in the case of the Supreme Court Judgment in the matter of *Moseley v Haringey*. [2014] UKSC 56.

First, that consultation should be undertaken on proposals at the earliest possible stage. Second, the proposer must give sufficient reasons for the proposal, in order that those being consulted, can provide intelligent consideration and response.

Third, adequate time must be given for consideration and response. Fourth, the results of the consultation must be conscientiously taken into account in finalising the proposals.

Other general principles are:

- A consultation exercise must have a high degree of specificity when addressed to members of the public, particularly perhaps the economically disadvantaged.
- The demands of fairness are likely to be somewhat higher when the authority contemplates depriving someone of an existing benefit or advantage than in relation to an applicant for a future benefit.
- Fairness may require that interested persons be consulted not only upon the preferred option but also upon arguable yet discarded alternative options.

The Supreme Court Judgment is illustrative of the high level of court scrutiny of consultation documents that can be expected. Failure to adhere to the principles could render any consultation process unlawful.

The council must comply with the Public Sector Equality Duty, in section 149 of the Equality Act 2010 by having 'due regard' to the need to achieve the equality aims listed in that section.

Conducting a Resident Impact Assessment (RIA), formerly referred to as the Equality Impact Assessment, will assist in discharging the council's duty. Although there is no longer a legal requirement to carry out RIA's, public bodies still have to demonstrate that they are taking the Public Sector Equality Duty into account when making decisions.

The revised Consultation Principles published by HM Government and updated on 19 March 2018, give clear guidance on conducting consultations and should also be adhered to.

Procurement strategy

The Care Act 2014 (CA) sets out various provisions in relation to the care and support needs of adults. The council has duties (CA section 18) as well as powers (CA section 19) to meet the needs of adults for care and support. The council also has a duty to prevent or reduce the development of needs for care and support (CA section 2). The council may meet needs that are identified by providing care and support at home or in the community (CA section 8(1)) including by arranging for a person other than itself to provide a service (CA section 8(2); and Local Government (Contracts) Act 1997), section 1). Therefore, the council may enter into contracts with providers of mental health community support and recovery services. The Executive may provide Corporate Directors with responsibility to award contracts with a value over £2,000,000 (Procurement Rule 14.2).

The social care services being procured are subject to the light touch regime (Light Touch Services) set out in Regulations 74 to 77 of the Public Contracts Regulations 2015 (the Regulations). The threshold for application of this light touch regime is currently £615,278.00. The value of the proposed contracts is above this threshold. They therefore need to be advertised in the Official Journal of the European Union (OJEU). The council's Procurement Rules for Light Touch Services require competitive tendering for contracts over the value of £500,000. The proposed procurement strategy, to advertise a call for competition and procure the service using a competitive tender process, is in compliance with the Regulations and the council's Procurement Rules.

On completion of the procurement process the contracts may be awarded to the highest scoring tenderers subject to the tenders providing value for money for the council

10.3 Environmental Implications

The main environmental impacts of this procurement will be associated with the management of the buildings used for the day services, including energy used for heating, hot water and appliances, water use and waste generation. The recommended closure of the Southwood Smith site would therefore potentially reduce the environmental impact of the service. If possible, the procurement

process should include requirements for the provider to minimise energy and water usage at the remaining sites, as well as maximising recycling and ensuring compliance with waste legislation. Consideration should also be given to improving biodiversity habitats in the garden area at day service sites.

The reablement service will have some impact related to staff travel. The contractor should seek to address this by planning staff schedules to minimise travel.

11. Resident Impact Assessment:

- 11.1 The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.
- 11.2 A Resident Impact Assessment was completed on 12 June 2018 and the summary is included below. The RIA has been published and can be accessed on the Islington Council website at the following address: <https://www.islington.gov.uk/~media/sharepoint-lists/public-records/adultcareservices/information/adviceandinformation/20182019/20180720dayserviceconsultationresidentimpactassessment1.pdf> and is attached Appendix 1.

Potential impact on equality of opportunity for people with protected characteristics

LGBTQ groups

A specialist LGBTQ network is currently delivered from one of the day service sites which is proposed to close. This is a long-standing group and largely peer-led and volunteer-led. A decision has not yet been made on which buildings close, and any decision will take into account the views of service users, including the impact this change would have on them. We will mitigate the impact this change would have by ensuring they can continue, but in another location. This could include, for example, support to use other community settings as a group, or move to an alternative day service setting. We will co-design this element in the new service with people who use these services.

Women

A women's group is currently delivered from one of the day service sites that is proposed to close. This is another long standing peer and volunteer-led group. As with the LGBTQ group we will mitigate the impact this change would have by, supporting them to use other community settings as a group, or move to an alternative day service setting. The Isledon Road day service also runs a women's only day, which may be affected by the re-design of services. We will co-design this element in the new service with people who use these services, to ensure that the new model has capacity, and will continue to provide, specialist support for women accessing these services.

People with a disability – mental health

The closure of one or two of the day service sites may impact on residents' ability to access services. Some residents may not be able to travel to another day service site due to difficulties accessing public transport, the remaining sites may be further for them to travel to, and/or the lack of familiarity with other day service sites may be anxiety provoking. This may particularly be the case for those who currently access the community support day service, as this is the only site located in the south of the borough.

Opportunities for advancing equality of opportunity

We believe the same number of people can access day services, and other community facilities, even with fewer buildings. There are some people that need support who don't attend day services, and others who would like support to access other community facilities and feel that day services have become institutionalised and are unattractive or hold back their recovery.

We need to re-design recovery services so they are more flexible in supporting people in the way that they choose, and provide greater access, including open access and care planned support. The new day service to be procured will adopt a more strength-based model of support, focussing on individuals' strengths and aspirations. The new pathway will support clients to improve social inclusion and ensure that they make meaningful use of their time in order to achieve independence and feel part of a community. This may include support to: access education, training or employment, identifying and accessing leisure, cultural, faith, informal learning activities, contacting external services, groups, friends and family.

12. Reason for recommendations

- 12.1 We need to adopt a more strength based approach to mental health community recovery services, which enable recovery from mental ill health and prevent escalation to crises and hospital admission. The procurement of the services listed above (paragraph 3.1) will support a Mental Health Recovery Pathway, which aims to provide appropriate support for adults with mental health problems who need ongoing support with recovery in the community. The Pathway will also seek to address the challenges of providing appropriate support for those entering, or at risk of entering a mental health crisis.
- 12.2 The development of the pathway provides an opportunity to re-design services within a more efficient model. Services will seek to build on an individuals' existing strengths and assets to promote recovery, be more inclusive, accessible, flexible and deliver more personalised care and support. The procurement of these services will strengthen the council's capacity to reach and support people to recover, remain well, and manage mental crises, as far as possible within their communities.
- 12.3 The closure of Southwood Smith site as a day service setting represents the least risk to service users, particularly those with protected characteristics. It also means that the council will spend less on buildings, with the added value of income generation from the Ashley Road site, as there are some services operating from the site not currently contributing to the running costs. Thus, the council will be able to manage sites more efficiently whilst prioritising remaining resources on direct service delivery of care and support for mental health service users.

Appendices: Appendix 1: Resident Impact Assessment June 2018

Background papers: None

Final report clearance:

Signed by:



8 October 2018

Executive Member for Health and Social Care

Date:

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Resident Impact Assessment (June 2018)

Title of policy, procedure, function, service activity or financial decision: Mental Health Day Services Consultation

Service Area: Adults Joint Commissioning, Housing and Adult Social Services

1. What are the intended outcomes of this policy, function etc?

We are seeking to consult with service users on the proposed closure of up to two Mental Health Day Service buildings in the borough.

The day services form part of the Mental Health Recovery Pathway, which is being procured later this year. This tender will include day services, reablement and crisis drop-in services. Due to budget cuts, significant savings must be achieved through this tender. Mental Health Commissioners feel that funding could be better used to deliver a wide choice of services and support in a more flexible way. By reducing the number of Day Service buildings and costs associated with them, we will be able to focus resources on staff, activities and support.

The options to be consulted on are as follows:

- Option 1: Close Mind Empower, located on Southwood Smith Street. This property is owned by Camden and Islington NHS Foundation Trust.
- Option 2: Close The Mind Spa, located on Ashley Road. This is a council-owned property.
- Option 3: Close both Mind Empower and The Mind Spa day centres.

This consultation forms part of a two-stage process of involving service users, their carers and others who may be affected by the changes:

Part One – Consultation on closure of up to two-day service buildings

We are consulting with people who may be affected by the proposed closure of one or two of the day service buildings, and people who may want to access them in the future. The consultation will run from 12th June – 27th July 2018.

Part Two – Co-design of recovery services

We will work with service users to co-design the service models to improve recovery from July to August 2018, to ensure new services are more efficient, recovery-focused, accessible and flexible to meet individual needs and aspirations.

This consultation and co-design activity builds on work we have undertaken previously with service users over the past two years to learn what is important in mental health day services, and what helps with recovery and mental health. This included co-design work with service users from Isledon Road Day Service from August 2016 to September 2017, and engagement with service users of MIND services, led by Healthwatch Islington July – August 2017.

We asked what service users valued most from the services currently provided and what they would like to keep in any future re-design of services. We have been clear that due to restricted finances some changes would be required.

We want to ensure that the future re-design of recovery services meets service user and commissioning aspirations, and in formulating the proposals to be consulted on, we have taken into account how we could do this with having as little impact on services as possible.

2. Resident Profile

Who is going to be impacted by this change i.e. residents/service users/tenants? Please complete data for your service users. If your data does not fit into the categories in this table, please copy and paste your own table in the space below. Please refer to **section 3.3** of the guidance for more information.

The following groups may be impacted by the proposed changes:

- People who currently use mental health day services in the borough their carers and relatives
- Islington residents who may access these services in the future

The data in table 2 below, reflects the demographics of current service users only, it does not include other residents who may use these services in the future.

Table 1. Islington borough resident profile

		Islington Borough profile
		Total: 206,285
Gender	Female	51%
	Male	49%
Age	Under 16	32,825
	16-24	29,418
	25-44	87,177

	45-64	38,669
	65+	18,036
Disability	Disabled	16%
	Non-disabled	84%
Sexual orientation	LGBT	No data
	Heterosexual/straight	No data
Race	BME	52%
	White	48%
Religion or belief	Christian	40%
	Muslim	10%
	Other	4.5%
	No religion	30%
	Religion not stated	17%

Table 2. Current service user profile

		Service user profile Islington Mind Day Services	Service User profile Isledon Road Resource Centre
		Total no. on Islington Mind Day Services list of potential attendees: 1,396	Total no. on Isledon Road Resource Centre list of potential attendees: 426
Gender	Female	703 – 49.6%	225 – 45.5%
	Male	693 – 49.6%	201 – 40.7%
Age	Under 16	N/A	N/A
	18-29	93	16
	30-49	574	229
	50-65	703	172
	65+	0	0
Disability	Disabled	100%	100%
	Non-disabled	N/A	N/A
Sexual orientation	LGBT	Data not available (however a specialist LQBTQ service is run which attracts approx. 34 people per week)	Data not available
	Heterosexual/ straight		
Race	BME	559	126

	White	650	313
Religion or belief	Christian	Data not available	Data not available
	Muslim		
	Other		
	No religion		
	Religion not stated		

3. Equality impacts

With reference to the [guidance](#), please describe what are the equality and socio-economic impacts for residents and what are the opportunities to challenge prejudice or promote understanding?

If the proposal to close up to two of the mental health Day Service buildings goes ahead, this is not expected to be discriminatory for people with any of the protected characteristics.

The new Day Service to be procured is specifically targeted at Islington residents over the age of 18, with mental health problems, and will promote recovery, empowerment, choice and independence by delivering personalised care and support. The Day Services will provide a structured programme of activities and interventions, as well as drop-in sessions, as part of a pathway of mental health recovery services within the community.

Our vision is to commission services that are inclusive and accessible, and provide a network of safety, support and recovery for Islington residents who have mental health problems, including those with protected characteristics. This reflects the feedback we have had from service users during consultation and co-design work over the past two years.

We want to make sure that anyone who may be affected by these changes can take part meaningfully in this consultation. A support worker, carer, relative or friend is welcome to attend any of the consultation events with service users. We will also provide different methods for people to give their views, including:

- in person at a consultation event,
- completing a survey online or in hard copy
- by contacting the commissioning team by email or phone

Service users, or staff who support them, will also be encouraged to contact the mental health commissioning team to let us know if they need additional support to take part due to an access need, such as (but not limited to), sensory impairment, language or literacy or other barriers to participate.

Impact on equality of opportunity for people with protected characteristics

The potential negative impacts for specific protected characteristics are outlined below.

LGBTQ

A specialist LGBTQ service and network is currently delivered from Ashley Road, one of the day service sites which is proposed to close. This is a long-standing group and predominantly peer-led and volunteer-led. A decision has not yet been made on which buildings to close, and any decision will take into account the views of service users, including the impact this change would have on them. We will mitigate the impact this change would have by ensuring they can continue, but in another location. This could include, for example, support to use other community settings as a group, or move to an alternative day service setting. We will co-design this element in the new service with people who use these services.

Women

A women's group is currently delivered at Ashley Road, one of the day service sites that is proposed to close. This is another long standing peer and volunteer-led group. Should this building close, we would mitigate the impact this change would have by supporting them to use other community settings as a group, or move to an alternative day service setting. The Isledon Road day service also runs a women's only day, which could be affected by the re-design of services. We will co-design this element in the new service with people who use these services, to ensure that the new model has capacity, and will continue to provide, specialist support for women accessing these services.

BAMER groups

The Nubian Users' Forum, meet at the Ashley Road day service site. They are an independent group within Camden and Islington for African and African/Caribbean people, who use or have used mental health and substance misuse services. Should this building close, we would mitigate the impact this change would have by supporting them to use other community settings as a group, or move to an alternative day service setting. In designing the new service provision, we will work with service users and providers to ensure services continue to remain accessible to people from BAMER backgrounds and are person-centred to reflect cultural needs and values.

People with a disability – mental health

The closure of one or two of the day service sites may impact on residents' ability to access services. Some residents may not be able to travel to another day service site due to difficulties accessing public transport, the remaining sites may be further for them to travel to, and/or the lack of familiarity with other day service sites may be anxiety provoking. This may particularly be the case for those who currently access the community support day service at Southwood Smith Centre, as this is the only site located in the south of the borough.

A decision to close any building will not be made until we have fully consulted with people who may be affected by the changes, including understanding the impact these changes would have.

There is a risk of breakdown in service users' mental health as a result in change to services, including potential changes in provider and staff. We will work with current service providers to ensure service users are supported throughout the procurement process and particularly leading up to and immediately following the transition to new contracts. A robust process and methodology will be in place for evaluating and assessing tender submissions, to ensure the new provider meets quality requirements, including involving service users on the panel. Where there is a change in

provider some staff may transfer to the new service and this would bring continuity of care and support.

Service users will have a choice, and will be supported to attend, between the remaining two or three day service sites they wish to use, or will be supported to access alternative community facilities if that is their wish. For example, this could include support to access other community settings as a group. This will be worked up as part of the co-design phase with service users. Service users will also be supported to travel to different sites, for example with a peer or support worker where required.

Opportunities for advancing equality of opportunity

The average number of people who use the Isledon Road service per week is 76, the target is 100. A specialist referral is required to attend this service, it is not currently used as open access, people who attend Isledon Road may also attend other day services listed below.

The table below shows the average number of attendees per week at each of the Community Support Service sites – please note that the same individual may attend more than one drop-in and more than one service:

	Despard Road (max capacity 100)	Southwood Smith (max capacity 50)	Ashley Road (max capacity 50)	Isledon Road (max capacity 160-170 across multiple rooms)
Drop-in (2 out of 5 days in each building)	60 (20-30 people on each day)	60 (approx. 30 people on each drop in day)	57 (approx. 20-30 people at each drop in day)	Not commissioned to provide open access drop-in
1-1 appointments or group activities (3 out of 5 days)	65	85	40	Referral only service for 100 people per week, average seen per week 76

As the figures above show, the current buildings can be better utilised. While filling buildings to capacity would undoubtedly pose risks and challenges, there is potential for greater utilisation in the buildings. Therefore, we believe at least the same number of people can access day services, and other community facilities, even with fewer buildings. There are some people that need support who don't attend day services and others who would like support to access other community facilities and feel that day services are too institutionalised and hold back their recovery.

There is a significant under representation of people under 30 attending the services.

We need to re-design recovery services so they are more flexible in supporting people in the way that they choose, and provide greater access, including open access and care planned support.

The new service to be procured will adopt a more personalised, strength-based model of support, focussing on individuals' strengths and aspirations, enabling people to plan for and choose their own care and support, based on interests and existing strengths. The day service offer will be more flexible in supporting people in the way that they choose, and provide greater accessibility, through providing

activities and groups in a more coordinated and joined-up way across sites, and within other community resources.

The new service will adopt a more peer-led approach, building on and expanding existing peer volunteering opportunities and peer-led activities within the service, developing supportive networks that extend beyond the service and into the community. The growth of sustainable and non-service based support and recovery networks are known to increase self-esteem, resilience, and self-efficacy.

The new service will also enable greater community connectedness and promote social inclusion, through supporting people to access community-based activities and services, as well as supporting clients to access training, voluntary, education and employment opportunities.

4. Safeguarding and Human Rights impacts

a) Safeguarding risks and Human Rights breaches

Please describe any safeguarding risks for children or vulnerable adults AND any potential human rights breaches that may occur as a result of the proposal? Please refer to **section 4.8** of the [guidance](#) for more information.

No safeguarding risks for children or vulnerable adults or potential human rights breaches have been identified, that could occur as a result of the proposal.

5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline
Undertake robust consultation with service users around the closure of buildings, ensuring as many people as possible are able to share their views, including providing a range of methods of providing feedback. Ensure that the final decision takes into account the views of service users, the impact of these changes and how people will be supported through the change.	Mental Health Commissioning Team	July 2018
Undertake co-design phase with service users (workshops), to ensure their views are articulated and fed into the design of the day services, including how we ensure equality of opportunity and equal access.	Mental Health Commissioning Manager / Islington Healthwatch	September 2018

Ensure people are supported to use other community facilities or attend another day service.	Mental Health Commissioning Team/ Day Service Provider Organisations	June 2019
Ensure service users are supported to travel to different sites, for example with a peer or support worker, based on assessment of individual need.	Mental Health Commissioning Team/ Day Service Provider Organisations	June 2019
Develop the new service model, to provide more personalised care and greater access including open access and care planned support, through co-design work with service users, including the LGBTQ Outcome group and women's groups at Isledon Road and Ashley Road, and greater reach to those under 30 years.	Mental Health Commissioning Team	September 2018

Please send the completed RIA to equalites@islington.gov.uk and also make it publicly available online along with the relevant policy or service change.

This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.

Staff member completing this form:

Signed: ___A.Clark_____

Date: 12/06/2018

Head of Service or higher:

Signed: _Jill Britton_____

Date: 14/06/2018